



# Manual 14A New Services Request Process Update

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# New Services Queue Close and Deficiency Review Requirements (Manual 14 A Updates)

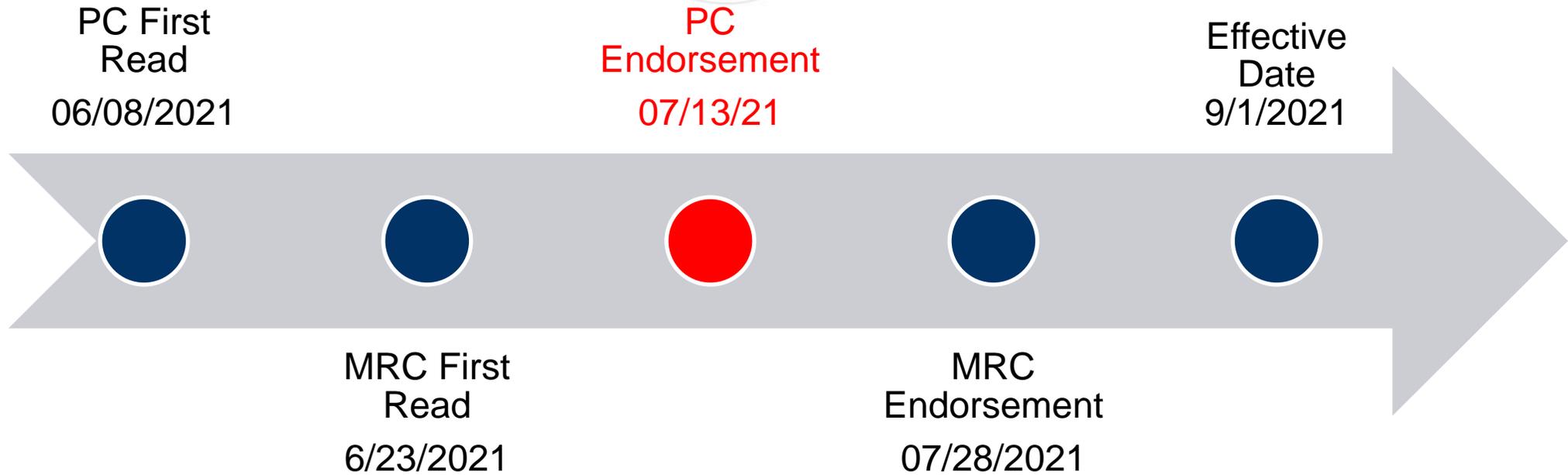
- Issue charge and proposed solution were endorsed at the May 2021 PC meeting
- Proposed solution and Tariff changes were endorsed at the May 2021 MRC and June 2021 MC meetings
- Manual 14 A changes are being presented to align existing documentation with proposal



# Proposed Tariff Changes

Existing	Proposed Update
New Service Queue Window closes September 30 and March 31 for Queue windows beginning in April 1 and October 1 respectively.	Moves up the closing for the New Services Queue by approximately 3 weeks (sept. 10 and March 10 for each of the respective queue window). No New Services Queue request shall be accepted for the relevant New Services Queue after such dates.
Requires PJM to review a New Service Queue request and issue a notice of any deficiencies within 5 Business Days	Requires PJM to review a New Service Queue request and issue a notice of any deficiencies, within 15 Business Days or to use Reasonable Efforts to do so as soon thereafter as practicable.
Requires PJM to review the New Service Customer's response to the PJM deficiency notice within 5 Business Days	Requires PJM to review the New Service Customer's response to the PJM deficiency notice within 15 Business Days or use Reasonable Efforts to do so as soon thereafter as practicable.
New Service Queue Closing Date is a defined term	Deletes definition of New Service Queue Closing Date

Section	Changes
<p><b>2.2.1</b> New Services Requests and PJM Queue Position</p> <p><b>4.2</b> Feasibility Study</p>	<p>Updates the New Service Queue request submission deadline to September 10 and March 10.</p>
<p><b>2.3</b> Deficiency Reviews</p>	<p>Requires PJM to complete the initial New Service Queue deficiency review and subsequent reviews and issue a notice of any deficiencies, within 15 Business Days or to use Reasonable Efforts to do so as soon thereafter as practicable</p>
<p><b>B.2.1</b> Definitions</p>	<p>Deletes reference to the prior New Service Queue window</p>



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**Manual 14 A New Services Queue Request Process  
Update**



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