

2021 PJM Annual Member Recertification and Officer Certification Process Update

Anita Patel
Knowledge Management Center
May 25, 2021
Risk Management Committee

www.pjm.com | Public PJM © 2021



- PJM has documented member feedback for consideration, currently conducting internal lessons learned
 - Review of current annual procedures
 - Review of current Member roles and responsibilities
 - Tool navigation, addressing inefficiencies, ease of use
- PJM will conduct a facilitated external lessons learned session with all Members who wish to participate
 - Opportunity for additional feedback
 - PJM to share recommendations



Post-Recertification Planning Timeline

Member Feedback Session& Discussion

 Enhancement Development, Testing & Piloting

May. 2021

June. 2021

July-Aug. 2021

Sept- Dec. 2021

2022

- Internal Lessons Learned
- Review Feedback

• 2022 Action Planning

 Annual Recertification Timeframe TBD