



PJM.com Roadmap

As of July 21, 2021

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Corporate Communications

- Contact Us page updated
- Secure Area bug unresolved
 - When trying to access a secure page on pjm.com, the site displays the request for access page, if you already have access.
 - Sign out and sign back in until it is resolved.

Product - Action Required	Deadline	Who May Be Affected
<p>Single Sign On & Header Updates – sign in required every 24 hours</p>	<p>End of Q3 2021</p>	<p>Anyone visiting PJM.com</p>
<p>Secure Area Expiration – click the <i>Renew Now</i> link on the secure page</p>	<p>End of Q4 2021</p>	<p>Anyone with access to secure areas on pjm.com</p>
<p>Contact Us Page Updates – contact PJM via phone/email, look for personalized contacts to be added back on July 30; enter captcha code if completing contact us form</p>	<p>July 30</p>	<p>Anyone trying to contact PJM</p>



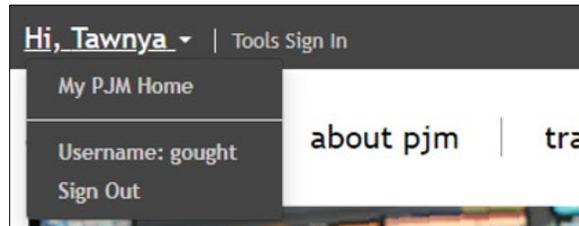
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Single Sign On & Header Updates								Production	◆			
Secure Area Expiration											Production	◆
Contact Us Page Updates						Production – July 30						

Legend

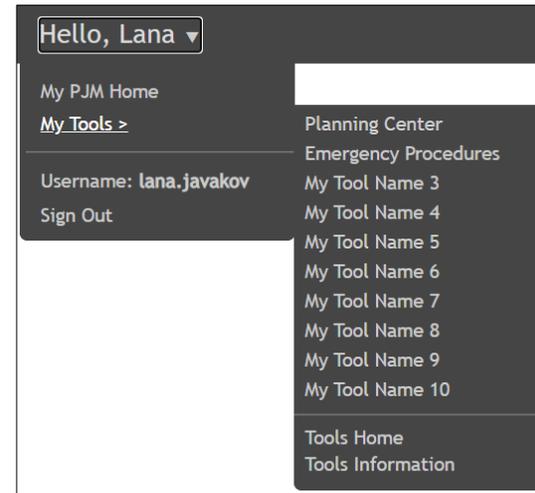
● Start Date ◆ End Date

- Integrated sign in from PJM.com to tools
- 24-hour session time out

Before



After



- Access will expire 1-2 years after granted.
- Expiration will be enabled for each secure area in Q4.
- Notification will be sent before access expires.

Area	Action Required
Secure areas requiring CEII authorization	Use the renew option to keep access

1. Email reminder sent before expiration

From: Account Manager <accountmanager-donotreply@pjm.com>
Sent: Tuesday, December 1, 2020 1:00:06 AM
Subject: Account Manager - Your My PJM User Interface Standards access will expire on 12-02-2020

Hello Daniel,

Your access to My PJM User Interface Standards secure area on PJM.com will expire on 12-02-2020. To renew your access, visit the My PJM User Interface Standards page, sign in with your account and click *Renew Now*.

Please [contact PJM](#) if you have any further questions.

2. Click *Renew Now* on secure page

[Home](#) ▶ [About PJM](#) ▶ [User Interface Standards](#)

 Access expires in 1 day. [Renew Now](#)

User Interface Standards

This section of the website provides user interface standards for development, testing and maintenance of the following PJM websites and tools:

3. Click *Request Access* button

[Home](#) ▶ [Sign In to My PJM](#) ▶ [Request Access](#)

Request Access

The page you have requested requires additional access that you do not currently have. Click the Request Access button below to proceed with requesting the access. Certain access may be granted automatically, but other access may require additional steps. You will be contacted via email or phone if additional information is required to complete these steps. If you request access to a secure area and are granted the access, you have to sign back out and sign in in order for the access to show up.

- User Interface Standards -

[Request Access](#)

- The Contact Us page was updated to provide members with personalized contacts, including:
 - Maintenance Manager(s)
 - Contact Manager(s)
 - Authorized Representative(s)
 - Customer Account Manager(s)
- These contacts were recently removed and will be added back to the page on July 30.
- Non-authenticated users and non-members will be required to enter a captcha code when completing the contact us form.

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Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com



Product Details

PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps