



PJM Certification Update

Michael Hoke
Principal Trainer, State and Member Training
DTS Meeting
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First Time Exam Candidate

Course Catalog

Member Training Liaison

PJM Certification

Generation Exam
Resource Materials -
11.22.2022

Transmission Exam
Resource Materials -
11.22.2022

Training Resources

Webex Training Center

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PJM Certification

PJM has instituted a certification program to promote the reliability of the PJM systems. The certification program was developed to ensure that PJM, transmission owner operators, generation dispatchers, and market participants have a baseline level of knowledge, awareness and familiarity with applicable PJM procedures, tools, tasks, power system operation theory, market concepts and business rules.

The certification program is comprised of two credentials:

- [Generation Dispatcher](#)
- [Transmission Owner / Operator](#)

The certification program is different from (but complementary to) the existing [NERC System Operator Certification Program](#). The scope of the NERC program is broad, in order to encompass the skills common to all operating areas within North America, the PJM certification program is specifically focused on the requirements related to participating in the markets and operations of the PJM RTO. Its goal is to provide PJM members, governmental entities and the public with a measure of confidence by having market and operational participants demonstrate knowledge in PJM's requirements.

Although the [Markets Certification Exam](#) was retired at the end of 2023, those individuals who were awarded the credential will still be able to maintain it through the recertification steps ([PDF](#)).

For more detailed information on the PJM operator/dispatcher certification, please see [Manual 40: Certification & Training Requirements](#) [WEB](#) | [PDF](#)

Apply for a Certification Exam

1. Complete the [online application](#), providing application information. When filling out the form, enter the applicant name exactly as it appears on the applicant's primary form of identification.
2. Upon processing, you will receive a communication from Measure Learning for set-up of your account and next steps to purchase and schedule your exam.

RELATED INFORMATION

- [WEB](#) [Training Announcements](#)
- [WEB](#) [Training Wish List](#)
- [WEB](#) [Registering for PJM Training](#)

CONTACT INFORMATION

Need help finding information?



Email general training inquiries to:
[Training Support](#)

(866) 400-8980
(610) 666-8980
[Member Relations](#)

Feedback



PJM Certification Exam Application Form

Applicant Information (Fields marked with * are required)

First Name*	<input type="text" value="Oscar"/>
Middle Name	<input type="text"/>
Last Name*	<input type="text" value="Operator"/>
Work Email Address*	<input type="text" value="student@pjm.com"/>
Work Phone*	<input type="text" value="610-555-5555"/>
Company/Organization	<input type="text" value="PJM"/>

Exam Selection:

Certification Type*	<input type="text" value=""/>
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This is a required field.

- Enter information
- Fields with * are required
- When completed, click on the Submit button

- PJM creates a new account in Measure Learning system
- Email is sent to candidate welcoming them and providing next steps
 - testingsupport@meazurelearning.com



Nice to meet you!

Dear Oscar Operator

Welcome! PJM Interconnection has partnered with Meazure Learning to deliver exam content via an online examination platform at a Meazure Learning Test Centre.

You've been granted access to the online exam platform. Here is some important information on your next steps to purchase and schedule your PJM exam.



Set up your account

Access your account

- Account link: <https://pjm.ysasecure.com/login>
- Your username is Student@pjm.com

Reset your password

- Please reset your password [here](#).

Try the Platform Tutorial

- Login to your [candidate portal](#) and write the Platform Tutorial.
- The tutorial is designed to help you get familiar with the exam software. Try it as many times as you'd like!

Setting Up Account

- Welcome email covers several key steps required by a candidate:
 - Setting up their Meazure Learning account
 - Purchasing and/or Scheduling an exam
 - Contact information for assistance



Purchase and/or schedule your exam

Schedule your exam

- Purchase your exam in the [Products](#) tab.

Schedule your exam

- Login to your [candidate portal](#).
- Navigate to the Exams page.
- Click Book on your exam title.
- Select the Location tab.
- Select a location and time option, then submit.
- You will receive an email confirming your appointment.

- Log into the Measure Learning account or click the link in the email
- Navigate to the ***Products*** tab



Products

Exams

Profile

Logout

Purchasing an Exam

Products

Search

Product	Price (\$)
PJM Generation Dispatcher Exam	\$150.00
PJM Transmission Owner Operator Exam	\$150.00





Purchase and/or schedule your exam

Schedule your exam

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Schedule your exam

- Login to your [candidate portal](#).
- Navigate to the Exams page.
- Click Book on your exam title.
- Select the Location tab.
- Select a location and time option, then submit.
- You will receive an email confirming your appointment.

Key points to remember when scheduling an exam:

- Cancelling or rescheduling the exam requires 10 business days notice
- No Shows will require candidate to purchase another eligibility for the exam



Products

Exams

Profile

Logout

Exams

History

Available Exams

PJM Generation Dispatcher Exam

Unlimited uses

The grant has expired

PJM Transmission Owner Operator Exam

Unlimited uses

The grant has expired

PJM Transmission Owner Operator Exam

Unlimited uses

Book »

[Products](#)[Exams](#)[Profile](#)[Logout](#)

Enter Zip/Postal Code

Select the desired location

Select the desired date and time and click on “**Book**”

Note: Testing dates will be a minimum of 48 hrs out from the current date

New Booking

Location

Search by address or ZIP/postal code:

Book »

Retesting Candidates

- For candidates that require retesting:
 - Log into the Meazure Learning account at <https://pjm.ysasecure.com/login>
 - Navigate to the **Products** tab and purchase another exam
 - On the **Exams** tab, book the desired date, time and location to sit for the selected exam
 - ***Note that the 30 day wait period between exams applies***
 - There is no need to submit another application to PJM



Issues / Questions

- Meazure Learning provides contact information in all their email communications and should be the first point of contact if assistance is needed with scheduling or rescheduling



Need help?

We're happy to help! Please contact Meazure Learning with any questions related to your exam journey.

- [Real-Time Chat](#)
- [Ticket support \(for non-urgent matters\)](#)
- Phone: 1-855-772-8678, Option 1

- You can also reach out to trainingsupport@pjm.com

SME:

Michael.Hoke@pjm.com

Support:

trainingsupport@pjm.com

DTS Update



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com