

# PJM.com Roadmap

As of October 13, 2021 Tawnya Luna Lead User Experience Strategist Corporate Communications





• None



## Impact Details – PJM.com

<b>Product - Action Required</b>	Deadline	Who May Be Affected
Single Sign On & Header Updates – sign in required every 24 hours	On hold	Anyone visiting PJM.com
<b>Secure Area Expiration</b> – click the <i>Renew</i> <i>Now</i> link on the secure page	End of Q4 2021	Anyone with access to secure areas on pjm.com





## 2021 Roadmap for PJM.com

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Secure Area Expiration				-								uction 🔶
Contact Us Page Updates						Produ	ction – Au	gust 6				





## Single Sign On & Header Updates

### Proposed

- Integrated sign in from PJM.com to tools
- 24-hour session time out



Hello, Lana 🔻	
My PJM Home	
<u>My Tools &gt;</u>	Planning Center
	<ul> <li>Emergency Procedures</li> </ul>
Username: <b>lana.javakov</b>	My Tool Name 3
Sign Out	My Tool Name 4
	My Tool Name 5
	My Tool Name 6
	My Tool Name 7
	My Tool Name 8
	My Tool Name 9
	My Tool Name 10
	Tools Home
	Tools Information



## Secure Area Expiration

- Access will expire 1-2 years after granted
- Expiration will be enabled for each secure area in Q4
- Notification will be sent before access expires

Area	Action Required
Secure areas requiring CEII authorization	Use the renew option to keep access



## **Renewing Secure Area Access**

#### 1. Email reminder sent before expiration

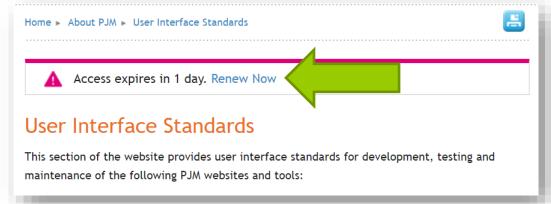
From: Account Manager <<u>accountmanager-donotreply@pjm.com</u>> Sent: Tuesday, December 1, 2020 1:00:06 AM Subject: Account Manager - Your My PJM User Interface Standards access will expire on 12-02-2020

Hello Daniel,

Your access to My PJM User Interface Standards secure area on PJM.com will expire on 12-02-2020. To renew your access, visit the My PJM User Interface Standards page, sign in with your account and click *Renew Now*.

Please contact PJM if you have any further questions.

#### 2. Click *Renew Now* on secure page



#### 3. Click Request Access button

Home 
Sign In to My PJM 
Request Access

#### Request Access

The page you have requested requires additional access that you do not currently have. Click the Request Access button below to proceed with requesting the access. Certain access may be granted automatically, but other access may require additional steps. You will be contacted via email or phone if additional information is required to complete these steps. If you request access to a secure area and are granted the access, you have to sign back out and sign in in order for the access to show up.

• User Interface Standards -



Request Access

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PJM.com

Member Hotline (610) 666 – 8980 (866) 400 – 8980 custsvc@pjm.com



# **Product Details**



Background

PJM's corporate website, <u>www.pjm.com</u>, is the interface for information and tools used by PJM and its members & stakeholders

### **Key Product Features**

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps