



John Norden

Director of Operations
ISO New England

John Norden is the Director of Operations at ISO New England. His responsibilities include ensuring the reliable and efficient operation of the electric power grid in New England. John is directly responsible for operations of the ISO New England control center and staff, scheduling and forecasting staff, operations training, system operations performance and project integration activities and staff.

John has 34 years of electric utility experience in both market and system operations as well as project integration. John joined the staff of the New England Power Pool (NEPOOL) in 1994 and then joined ISO New England in 1997 when the Federal Energy Regulatory Commission approved the region's plan to create an independent system operator. He has held several positions of increasing responsibility within the organizations, including: System Operator, Control Room Supervisor, Manager of Operations Training and Compliance, Manager of Market Administration, and Manager of Renewable Integration.

John previously worked for New England Power Service Company as a REMVEC System Operator and for Fitchburg Gas and Electric as an Energy Production Supervisor overseeing LNG, LPG and electric operations. John holds a Bachelor of Science degree from Fitchburg State College.

