

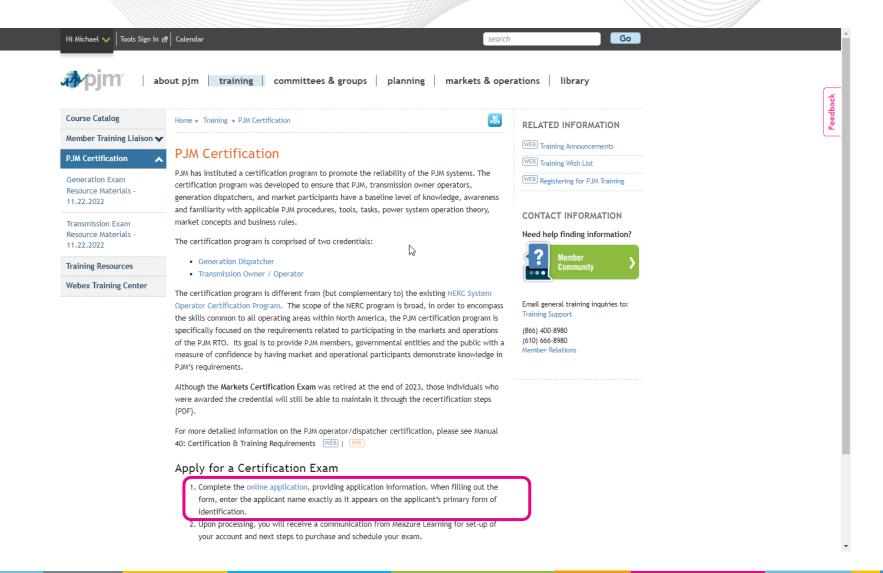
PJM Certification Update

Michael Hoke Principal Trainer, State and Member Training DTS Meeting April 16, 2024



First Time Exam Candidate

Exam Application Process





Exam Application Process



PJM Certification Exam Application Form

Applicant Information	1 (Fields marked with * are required)	
First Name*	Oscar	
Middle Name		
Last Name*	Operator	
Work Email Address*	student@pjm.com	
Work Phone*	610-555-5555	
Company/Organization	PJM	
Exam Selection:		
Certification Type*	This is a required field.	
Submit PJM Certification Exa	am Application	

- Enter information
- Fields with * are required
- When completed, click on the Submit button



Exam Application Process

- PJM creates a new account in Meazure Learning system
- Email is sent to candidate welcoming them and providing next steps
 - testingsupport@meazurelearning.com





⊅∕pjm[•]

Nice to meet you!

Dear Oscar Operator

Welcome! PJM Interconnection has partnered with Meazure Learning to deliver exam content via an online examination platform at a Meazure Learning Test Centre.

You've been granted access to the online exam platform. Here is some important information on your next steps to purchase and schedule your PJM exam.



Set up your account

Access your account

- Account link: <u>https://pjm.ysasecure.com/login</u>
- Your username is <u>Student@pjm.com</u> Reset your password
- Please reset your password here.

Try the Platform Tutorial

- Login to your <u>candidate portal</u> and write the Platform Tutorial.
- The tutorial is designed to help you get familiar with the exam software. Try it as many times as you'd like!

 Welcome email covers several key steps required by a candidate:

- Setting up their Meazure Learning account
- Purchasing and/or Scheduling an exam
- Contact information for assistance



Purchasing an Exam

Purchase and/or schedule your exam

Schedule your exam

Purchase your exam in the <u>Products</u> tab.

Schedule your exam

- Login to your <u>candidate portal.</u>
- Navigate to the Exams page.
- Click Book on your exam title.
- Select the Location tab.
- Select a location and time option, then submit.
- You will receive an email confirming your appointment.

- Log into the Meazure Learning account or click the link in the email
- Navigate to the *Products* tab

Purchasing an Exam



Products



Product	Price (\$)
PJM Generation Dispatcher Exam	\$150.00
PJM Transmission Owner Operator Exam	\$150.00

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Scheduling an Exam

Purchase and/or schedule your exam

Schedule your exam

Purchase your exam in the Products tab.

Schedule your exam

- Login to your <u>candidate portal.</u>
- Navigate to the Exams page.
- Click Book on your exam title.
- Select the Location tab.
- Select a location and time option, then submit.
- You will receive an email confirming your appointment.

Key points to remember when scheduling an exam:

- Cancelling or rescheduling the exam requires 10 business days notice
- No Shows will require candidate to purchase another eligibility for the exam



Exams

Available Exams

PJM Generation Dispatcher Exam

Unlimited uses

PJM Transmission Owner Operator Exam

The grant has expired

Book »

The grant has expired

Unlimited uses

PJM Transmission Owner Operator Exam

Unlimited uses

Booking an Exam



Logout

New Booking

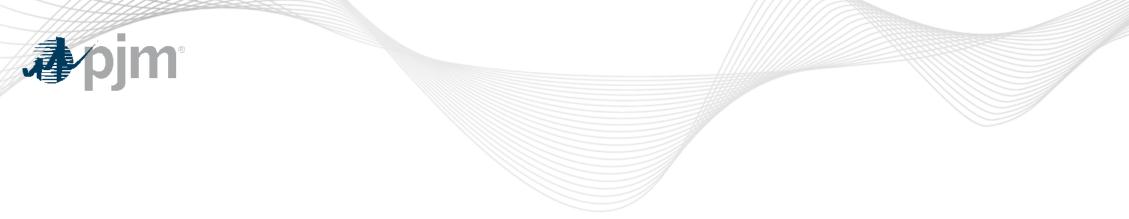
Enter Zip/Postal Code

Select the desired location

Select the desired date and time and click on "**Book**"

Note: Testing dates will be a minimum of 48 hrs out from the current date

ocation				
ocation				
Search by a	ddress or ZIP/postal cod	e:		
Enter add	lress or ZIP/postal code	2		

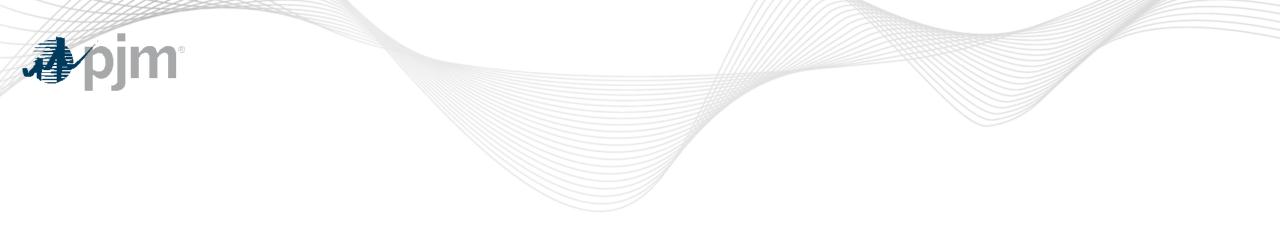


Retesting Candidates





- For candidates that require retesting:
 - Log into the Meazure Learning account at <u>https://pjm.ysasecure.com/login</u>
 - Navigate to the *Products* tab and purchase another exam
 - On the *Exams* tab, book the desired date, time and location to sit for the selected exam
 - Note that the 30 day wait period between exams applies
 - There is no need to submit another application to PJM



Issues / Questions



Issues / Questions

 Meazure Learning provides contact information in all their email communications and should be the first point of contact if assistance is needed with scheduling or rescheduling

Need help?

We're happy to help! Please contact Meazure Learning with any questions related to your exam journey.

- Real-Time Chat
- <u>Ticket support (for non-urgent matters)</u>
- Phone: 1-855-772-8678, Option 1
- You can also reach out to trainingsupport@pjm.com





SME:

Michael.Hoke@pjm.com

Support:

trainingsupport@pjm.com

DTS Update

Member Hotline (610) 666 – 8980 (866) 400 – 8980 custsvc@pjm.com