

PJM Long Term Firm Transmission Service Requests
Quarterly Performance Study Metrics
July 1 through September 30, 2009

- Process time from initial service request to offer of initial study agreement pursuant to sections 17.5, 19.1 and 32.1 of the OATT
 - o Number of new initial study agreements delivered to transmission customers = 8
 - o Number of new initial study agreements delivered to the transmission customer more than 30 days after the transmission customer submitted its request = 0
 - o Average time (days) from request submittal to change in request status = 0
 - o Average time (days) from request submittal to delivery of initial study agreement = 6
 - o Number of new initial study agreements executed = 7

- Initial study processing time pursuant to sections 19.3 and 32.3 of the OATT
 - o Number of initial studies completed = 7
 - o Number of initial studies completed more than 60 days after receipt of executed system initial study agreement = 0
 - o Average time (days) from receipt of executed initial study agreement to date when completed initial study made available to the transmission customer = 29.9
 - o Average cost of initial studies completed during the period = \$5,636

- Transmission service requests withdrawn from initial study queue
 - o Number of requests withdrawn from the initial study queue = 1
 - o Number of initial studies withdrawn more than 60 days after receipt of executed initial study agreement = 0
 - o Average time (days) from receipt of executed initial study agreement to date when request was withdrawn from the system initial study queue = 0

- For all initial studies completed more than 60 days after receipt of executed initial study agreement, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data) = 0

- Process time from completed initial study to offer of system impact study pursuant to sections 19.4 and 32.4 of the OATT
 - o Number of system impact study agreements delivered to transmission customers = 7
 - o Number of system impact study agreements delivered to transmission customers more than 30 days after the completion of the initial study = 0
 - o Average time (days) from completion of initial study to delivery of system impact agreement = 0
 - o Number of new system impact study agreements executed = 2

- System impact study for transmission service processing time pursuant to sections 205.3 of the OATT
 - o Number of system impact studies completed = 5
 - o Number of system impact studies for transmission service completed more than 120 days after the applicable commencement date for new service requests associated with customer-funded upgrades. Pursuant to section 205.3 of the OATT, system impact studies for new service requests commence on (i) June 1, for New Service Requests received between November 1 of the previous year and January 31 of the same year, (ii) September 1, for New Service Requests received between February 1 and April 30 of the same year, (iii) December 1, for New Service Requests received between May 1 and July 31 of the same year, and (iv) March 1, for New Service Requests received between August 1 and October 31 of the preceding year. = 0
 - o Average time (days) from commencement date of studies in the planning queue (pursuant to section 205.3 of the OATT) to date when completed system impact study made available to the transmission customer = 120
 - o Average cost of system impact studies completed during the period = \$5,465

- Transmission service requests withdrawn from system impact study queue
 - o Number of requests withdrawn from the system impact study queue = 0
 - o Number of system impact studies withdrawn after the commencement date of system impact studies for the applicable planning queue. = 0
 - o Average time (days) from the commencement date of system impact studies for the applicable planning queue to date when request was withdrawn from the system impact study queue = 0

- For all system impact studies for transmission service completed more than 60 days after the commencement date of system impact studies for the applicable planning queue, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data) = 0

- Process time from completed system impact study for transmission service to offer of facilities study pursuant to sections 205.4.1 of the OATT
 - o Number of new facilities study agreements delivered to transmission customers = 0
 - o Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study = 0
 - o Average time (days) from completion of system impact study for transmission service to delivery of facilities study agreement = 0
 - o Number of new facilities study agreements executed = 1

- Facilities study for transmission service processing time pursuant to sections 207 and 208
 - o Number of facilities studies completed = 0
 - o Number of facilities studies completed after the estimated time to completion = 0
 - o Average time (days) from receipt of executed facilities study agreement to date when completed facilities study made available to the transmission customer = 0
 - o Average cost of facilities studies completed during the period = 0
 - o Average cost of recommended upgrades for facilities studies completed during the period = \$0.00

- Transmission service requests withdrawn from facilities study queue
 - o Number of requests withdrawn from the facilities study queue = 2
 - o Number of facilities studies withdrawn after the estimated date of completion of facilities study = 1
 - o Average time (days) from receipt of executed facilities study agreement to date when request was withdrawn from the facilities study queue = 324

- For all facilities studies for transmission service completed more than 60 days after receipt of executed facilities study agreement, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data) = 0

- Expedited service agreement processing time pursuant to section 208
 - o Number of requests for expedited procedures pursuant. = 0
 - o Number of requests withdrawn more than 60 days after request for expedited procedures = 0
 - o Average time (days) from receipt of request for expedited procedures to date when request was withdrawn from the queue = 0
 - o Number of executed Expedited Service Agreements. = 0