

PJM eSchedules Training

PJM *eSchedules*

- **Used to report Internal Energy Schedules to PJM**
 - For Bilateral Energy Transactions that do not cross PJM boundaries (does not affect PJM dispatch operations)
 - Also accommodates Wholesale and Retail Choice load responsibilities and Merchant Generation revenue meter data
- **Shifts financial responsibility for scheduled MWh from Seller to Buyer at the specified source/sink**
- **Buyer pays Congestion when source differs from sink (buyer is typically the network transmission customer)**

PJM *eSchedules*

- **Scheduling Options**
 - Seller or Buyer enters scheduled MWh
 - Unilateral or Bilateral confirmation of schedules
 - Day-ahead or Real-time pricing
 - File Upload or Manual entry
 - 0.001 MWh increments accepted
- **Customer Reports**
 - Daily energy transaction reports (MWh)
 - Daily preliminary billing reports (\$)
 - Monthly billing reports and statements

PJM eSchedules

- **User Requirements**
 - PJM Member
 - Authorized contact person
 - Registered users (authorized by contact person)
- **Settlements Deadlines**
 - 12 Noon - Next PJM Business Day (*Eastern Time*)
 - Except: 4 PM on Mondays
 - 4 PM day after mid-week Holidays
 - Extensions granted for eSchedules outages
- **eSchedules Hotline: (610)666-8825**

https://esuite.pjm.com/mui/eschedules/eschedulesLayout.jsp - Microsoft Internet Explorer provided by PJM Interconnection

Please enter your username and password

You must login as a user qualified for eSchedules

Username

Password

Warning: Unauthorized access is prohibited

Note: Please change your password every 9 weeks. Click [here](#) for information on PJM security and password policy.

You are about to enter the eSuite application. In order to run eSuite applications successfully, you must have the JVM Patch installed on your machine. If you have not already loaded the JVM Patch, click [here](#) to do so.

For additional hardware and software configuration details, click [here](#).

For functional and technical support please call: (610)666-8886.

Your Company's PJM Accounting Acronym is at the top of each screen



PJM eSchedules

Reports

File Transfers

Contracts

Create, modify, and confirm an agreement with another party to create schedules of hourly energy transactions.

Schedules

Create, modify, and confirm a schedule of hourly energy transactions that fall under an existing contract.

Help

Find helpful hints, contact numbers, and file upload file formats.

eSuite

Where'd my ToolBar go !? Simply Right Click>

- Back
- Forward
- Save Background As...
- Set as Wallpaper
- Copy Background
- Select All
- Paste
- Create Shortcut
- Add to Favorites...
- View Source
- Encoding ▶
- Print
- Refresh
- Properties

Contract Locator:


① Find Contract(s) in one of four ways:

1- Input a Contract ID

Contract ID:

2- Select Contract(s) from list

To see contracts for a different date, change date and press update

Date:  Update

3- Select opposite party(s)

ALL*
ACNEgy
ACNPwr

4- Input a Date

Date:

② Then, choose a type of Contract to view:



**Pending
Contracts**



All Contracts



**Create New
Contract**



**Download
Contract(s)**

You use buttons for Navigaton between eSchedules Tools

PJM eSchedules ALLPWR Contracts

Contract ID	Name	Start Date	Stop Date (Confirmed)	Stop Date (Pending)	Seller	Buyer	Pricing:
6521	test dst	04/01/2001	04/08/2001		ALLPWR - Confirmed	OE - Confirmed	Real-Time
6522	tes dst	10/28/2001	10/28/2001		OE - Confirmed	ALLPWR - Confirmed	Real-Time
6523	test dst	10/29/2000	10/29/2000		OE - Confirmed	ALLPWR - Confirmed	Real-Time
6589	test	05/01/2000	05/02/2000		OE - Confirmed	ALLPWR - Confirmed	Real-Time
6893	test	05/25/2000		05/25/2000	ALLPWR - Confirmed	OE - Pending	Day-Ahead
6894	realtest	05/25/2000		05/25/2000	ALLPWR - Confirmed	OE - Pending	Real-Time
6895	dayah	05/25/2000		05/25/2000	ALLPWR - Confirmed	OE - Pending	Day-Ahead
8225	confirm test	09/11/2000	09/12/2000		ALLPWR - Confirmed	OE - Confirmed	Day-Ahead
10317	test	02/27/2001	02/28/2001		OE - Confirmed	ALLPWR - Confirmed	Real-Time

eSchedules Main Menu

Contracts

Schedules

Help

Contract Information:



Pricing:	<input type="text" value="Real-Time"/>	Contract Name:	<input type="text" value="test"/>
Start Date:	<input type="text" value="05/17/2002"/>	Stop Date:	<input type="text" value="12/31/2002"/>
Seller:	<input type="text" value="ALLPWR"/>	Buyer:	<input type="text" value="OE"/>
Source:	<input type="text" value="AECO_ZONE"/>	Sink:	<input type="text" value="WESTERN HUB"/>
Service Type:	<input type="text" value="INT BIL TRAN"/>	Schedule Confirmation Type:	<input type="text" value="Unilateral Buyer"/>

Comments:

For party to party communications only.
PJM does not review all comments.

Schedule Locator:


① Find Schedule(s) in one of three ways:

1- Input a Contract ID

Contract ID:

2- Select Contract(s) from list

To see contracts for a different date, change date and press update

Date:  Update

3- Select opposite party(s)

② Select a range of dates

Date: to Date:

③ Then, choose a type of Schedule to view:



Contract ID	Schedule Date	Seller:	Buyer:	Confirmed (MWh)	Pending (MWh)	Confirm Schedule	Pricing:
6521	04/01/2001	ALLPWR - Confirmed	OE - Pending	0	0		Real-Time
6522	10/28/2001	OE - Confirmed	ALLPWR - Pending		1	<input type="checkbox"/>	Real-Time
10317	02/27/2001	OE - Confirmed	ALLPWR - Confirmed	0			Real-Time
10317	02/28/2001	OE - Pending	ALLPWR - Confirmed		0		Real-Time
12158	08/31/2001	ALLPWR - Confirmed	OE - Pending		0		Real-Time



Contract Information

Contract ID: 13660
 Contract Name:
 Start Date: 05/10/2002
 Stop Date: 05/10/2003

Schedule Information

Seller: ALLPWR - Confirmed
 J. "McComb, III" 05/20/2002
 11:58
 Buyer: OE - Pending

Schedule Assistant - Clock Time

From: : To: : Amt:

Fill Clear All

Prev Day **Next Day**

Refresh Page

Schedule Date: 05/20/2002 MON

Time Block (Eastern)	Confirmed (MWh)	Pending (MWh)	New (MWh)	Time Block (Eastern)	Confirmed (MWh)	Pending (MWh)	New (MWh)
0-1		0	<input type="text"/>	12-13		0	<input type="text"/>
1-2		0	<input type="text"/>	13-14		0	<input type="text"/>
2-3		0	<input type="text"/>	14-15		0	<input type="text"/>
3-4		50	<input type="text"/>	15-16		0	<input type="text"/>
4-5		50	<input type="text" value="22"/>	16-17		0	<input type="text"/>
5-6		50	<input type="text" value="22"/>	17-18		0	<input type="text"/>
6-7		50	<input type="text" value="22"/>	18-19		0	<input type="text"/>
7-8		50	<input type="text"/>	19-20		0	<input type="text"/>
8-9		0	<input type="text"/>	20-21		0	<input type="text"/>
9-10		0	<input type="text"/>	21-22		0	<input type="text"/>
10-11		0	<input type="text"/>	22-23		0	<input type="text"/>
11-12		0	<input type="text"/>	23-24		0	<input type="text"/>

Total: Confirmed MWh: Pending MWh: 250 **Confirm**
Pricing: Day-Ahead

eSchedules Menu - Microsoft Internet Explorer provided by PJM Interconnection

File Transfers

ALLPWR



PJM eSchedules

Reports

File Transfers

Use this feature to upload new or edited Energy Schedules or to confirm any Pending Schedules. Also use this feature to upload new or edited Bus Aggregates, Peak Load Contributions or Energy Reconciliation data. More information on file formats can be found under Help on the eCapacity or eSchedules Main Menu.



Upload File

File Transfers

The File Transfers area allows you to upload Internal Energy Schedules, Energy Reconciliation, Bus Aggregates, and Peak Load data.

[Formatting a Transfer File](#)

[Uploading a Transfer File](#)

[File Transfer Errors](#)

[File Transfers - Window and Field Help](#)

Formatting a Transfer File

File Transfers must be formatted according to the format requirements in the File Format Definition Document, which is located at www.pjm.com/custchoice/ecap_esched/ecapacity/download/fu.pdf. (Note: this document is a PDF file, which may be viewed and printed through the Adobe Acrobat Reader.)

Uploading a Transfer File

Once you have created a transfer file, use the following steps to upload the file. Note: you must have the required user qualifications to upload data using File Transfers.

1. Locate the eSchedules Main Menu.
2. Click the File Transfers option located on the left side of the window.
3. On the File Transfers window, click the Browse button to locate the file. This will open a secondary window allowing you to browse for the file you want to upload.
4. Once you have located the file, select it and click 'OK'/'Open' so that the secondary window closes and the file name appears in the field to left of the Browse button.
5. Click 'Upload File'. The following message will appear:

"The upload operation may take several minutes. Please be patient. Click the OK button to start uploading or the Cancel button to quit."

6. Click OK to continue or click Cancel to quit the upload process. When the upload process is complete, the following message will be displayed:



Report Locator

① Select Report type

Type:

② Select report name

Name:

- ③ Enter
- From:
- Prelim RT Daily Transactions
 - Preliminary End of Day Report
 - Real-time Daily Transactions**
 - Company End of Day Report
 - Day-Ahead Daily Transactions
 - Spot Market Energy Summary

④



Find Report(s)

eSchedules Menu - Microsoft Internet Explorer provided by PJM Interconnection

Reports ALLPWR

PJM HOME

- PJM eSchedules
- Reports**
- File Transfers


Report Locator

① Select Report type
Type:

② Select report name
Name:

③ Enter
From:

- Schedule 9 and 10 Summary
- Transitional Revenue Neutrality Charges
- Network Trans. Service Summary
- Capacity Credit Market Summary
- Available Capacity Summary - West
- Installed Capacity Summary - East
- Monthly Credit Allocations
- Monthly Billing Statement**
- Capacity Deficiency Charge Summary - East
- Emergency Energy Summary
- ALL

④  **Find Report(s)**


eSchedules Menu - Microsoft Internet Explorer provided by PJM Interconnection

Reports ALLPWR

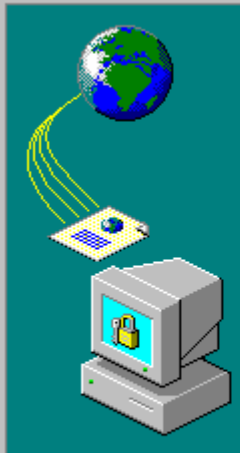
Report type: Interchange
Report name: Real-time Daily Transactions

Date:

01-MAY-99	Created on 05/13/1999 14:56
02-MAY-99	Created on 05/07/1999 10:22
03-MAY-99	Created on 05/07/1999 14:12
04-MAY-99	Created on 05/07/1999 14:49
09-MAY-99	Created on 05/13/1999 13:03
10-MAY-99	Created on 05/13/1999 13:15
12-MAY-99	Created on 05/18/1999 14:36
14-MAY-99	Created on 05/19/1999 09:04
15-MAY-99	Created on 05/19/1999 14:53
16-MAY-99	Created on 05/19/1999 15:03
17-MAY-99	Created on 05/21/1999 13:12
18-MAY-99	Created on 05/20/1999 15:18
19-MAY-99	Created on 06/01/1999 08:22
20-MAY-99	Created on 06/01/1999 08:30
21-MAY-99	Created on 06/01/1999 08:38
22-MAY-99	Created on 06/01/1999 08:47
23-MAY-99	Created on 06/01/1999 08:55
24-MAY-99	Created on 06/01/1999 09:03
26-MAY-99	Created on 06/01/1999 09:19
27-MAY-99	Created on 06/02/1999 09:50
28-MAY-99	Created on 06/03/1999 14:12
29-MAY-99	Created on 06/03/1999 09:17
30-MAY-99	Created on 06/03/1999 09:47



File Download



You have chosen to download a file from this location.
 ...lag=TRUE&p_FORM_agentID=80649 from eschedulesv

What would you like to do with this file?

Open this file from its current location

Save this file to disk

Always ask before opening this type of file

eSchedules Menu - Microsoft Internet Explorer provided by PJM Interconnection


Reports

ALLPWR

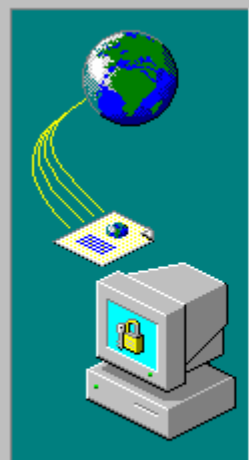
Report type: Interchange
Report name: Real-time Daily Transactions

Date:

01-MAY-99	Created on 05/13/1999 14:56
02-MAY-99	
03-MAY-99	
04-MAY-99	
09-MAY-99	
10-MAY-99	
12-MAY-99	
14-MAY-99	
15-MAY-99	
16-MAY-99	
17-MAY-99	
18-MAY-99	
19-MAY-99	
20-MAY-99	
21-MAY-99	
22-MAY-99	
23-MAY-99	
24-MAY-99	
26-MAY-99	Created on 06/01/1999 09:19
27-MAY-99	Created on 06/02/1999 09:50
28-MAY-99	Created on 06/03/1999 14:12
29-MAY-99	Created on 06/03/1999 09:17
30-MAY-99	Created on 06/03/1999 09:47



File Download



You have chosen to download a file from this location.

...TROLLER.PreTransferReportData from eschedulesweb

What would you like to do with this file?

Open this file from its current location

Save this file to disk

Always ask before opening this type of file

OK Cancel More Info

[Reports Main Menu](#) [Help](#)

Reports ALLPWR

Report type: Interchange
Report name: Real-time Daily Transactions

Date:

01-MAY-99	Created on 05/13/1999 14:56
02-MAY-99	Created on 05/07/1999 10:22
03-MAY-99	Created on 05/07/1999 14:12
04-MAY-99	Created on 05/07/1999 14:12
09-MAY-99	Created on 05/07/1999 14:12
10-MAY-99	Created on 05/07/1999 14:12
12-MAY-99	Created on 05/07/1999 14:12
14-MAY-99	Created on 05/07/1999 14:12
15-MAY-99	Created on 05/07/1999 14:12
16-MAY-99	Created on 05/07/1999 14:12
17-MAY-99	Created on 05/07/1999 14:12
18-MAY-99	Created on 05/07/1999 14:12
19-MAY-99	Created on 05/07/1999 14:12
20-MAY-99	Created on 05/07/1999 14:12
21-MAY-99	Created on 05/07/1999 14:12
22-MAY-99	Created on 05/07/1999 14:12
23-MAY-99	Created on 05/07/1999 14:12
24-MAY-99	Created on 06/01/1999 09:03
26-MAY-99	Created on 06/01/1999 09:19
27-MAY-99	Created on 06/02/1999 09:50
28-MAY-99	Created on 06/03/1999 14:12
29-MAY-99	Created on 06/03/1999 09:17
30-MAY-99	Created on 06/03/1999 09:47



Save As

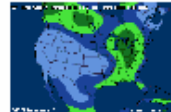
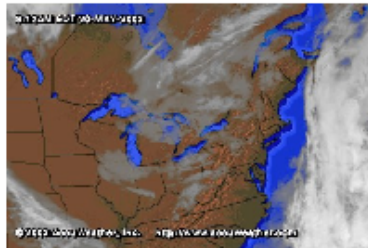
Save in: POSTVERIFY

home	200109-rt.csv	2
20010207.csv	20011028-da.csv	2
20010625.csv	200111.csv	2
20010807.csv	20011203.csv	2
20010808realtime_zone.csv	20011204.csv	A
20010927.csv	20011205.csv	A

File name: R0501_0531(1).DTR.csv

Save as type: Microsoft Excel Comma Separated Values File

Buttons: Save, Cancel

[Home](#)[Updated Search](#)[Who We Are](#)[Energy Prices](#)[Manuals & Documents](#)[Committees](#)[PJM Training](#)**URGENT!**
[Emergency Conditions](#)[Business eTools](#)[PJM FERC Documents](#)[Contact](#)**CURRENT WEATHER**[Today's Highs](#)[Precipitation](#)[Regional Satellite](#)**PJM, AEP Pursuing Membership Agreement**

PJM Interconnection, L.L.C. operates the largest wholesale electric market in the world. Our foremost responsibility is the safe and reliable operation of the electric transmission system to assure the reliable supply of energy from generation resources to wholesale customers.

to fill out our Customer Survey and [Survey](#)**eSuite provides easy navigation to all the PJM Business eTools**[eData](#)[eCapacity](#)[eSchedules](#)[eMarket](#)[eFTR](#)[eDART](#)[OASIS](#)[EES](#)[eMTR](#)[eGADS/eFUEL](#)**Membership**[Join PJM](#)
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[Membership Forms](#)
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[FTR Market](#)
[Ancillary Services](#)
[Capacity Credit Market](#)
[Market Settlements](#)
[Market Monitoring](#)**Customer Information**[PJM West](#)
[Load Response Program](#)
[Public Disclosure Documents](#)
[NJ BGS Auction](#)

Market Settlements

PJM administers the accounting for installed capacity, interchange energy, transmission services, and ancillary services markets. Monthly invoices for all grid services under the PJM Tariff, Operating Agreement and Reliability Assurance Agreement are prepared for each tariff/agreement signatory.

[Guide to PJM Billing](#)

[Billing Contact Change Form](#)

[Customer Choice Rebilling Worksheet](#)

[Reconciliation Billing Determinants](#)

[Preliminary Operating Reserves Rates](#)

[Preliminary Regulation Billing Data](#)

[2002 Business Calendar](#)

[PJM Agency Principles](#)

[Energy Market](#) | [FTR Market](#) | [Ancillary Services](#) | [Capacity Credit Market](#) | [Market Settlements](#)
[Market Monitoring](#) | [Business eTools](#) | [System Performance](#) | [Contact](#) | [Home](#)

Netscape File Edit View Go Window Help

Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: <http://www.pjm.com/custinfo/acctg/custgd.pdf> What's Related

Operating Agreement of PJM Interconnection, LLC Billing (continued)

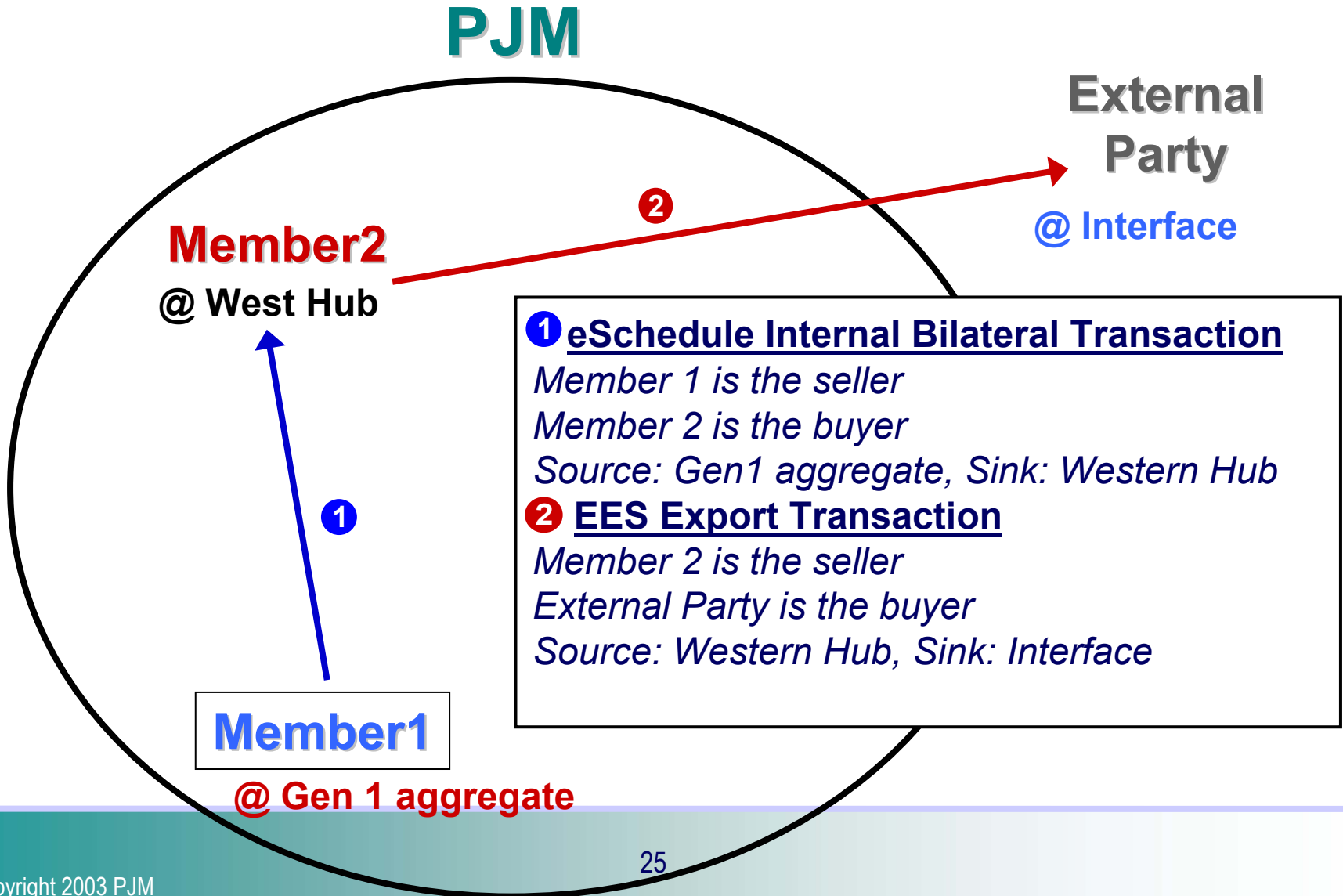
Billing Line Item (PJM Operating Agreement Reference)	Description	Reports (available electronically via the PJM eSchedules system)
Transmission Congestion (Schedule 1-3.2.4 & 3.4.1)	<p>The increased costs of energy due to system redispatch during hours when the PJM transmission system is operating under constrained conditions are assessed to market participants based on LMPs, and the revenues collected are allocated to FTR holders.</p> <p>Day-ahead Charges: A day-ahead Net Energy Bill is calculated hourly as the sum of day-ahead load charges (i.e., all demand and decrement bids and sale transactions cleared day-ahead priced at the applicable buses' day-ahead LMPs) minus the sum of day-ahead generation credits (i.e., all generation and increment offers and purchase transactions cleared day-ahead priced at the applicable buses' day-ahead LMPs). Hourly day-ahead implicit congestion charges equal the day-ahead Net Energy Bill minus the net amount billed for day-ahead Spot Market Energy. Hourly explicit congestion charges for day-ahead energy transactions equal the scheduled MWh times the difference between day-ahead LMPs at the sink and source and are assessed to the buyer (or to the point-to-point transmission customer, if applicable).</p> <p>Balancing Charges: A balancing Net Energy Bill is calculated hourly as the sum of balancing load charges (i.e., all deviations between the demand and decrement bids and sale transactions cleared day-ahead and the real-time load and sale transactions priced at the applicable buses' real-time LMPs) minus the sum of balancing generation credits (i.e., all deviations between the generation and increment offers and purchase transactions cleared day-ahead and the real-time generation and purchase transactions priced at the applicable buses' real-time LMPs). Hourly balancing implicit congestion charges equal the balancing Net Energy Bill minus the net amount billed for balancing Spot Market Energy. Hourly explicit congestion charges for balancing energy transactions equal any real-time deviations from the transaction MWh cleared day-ahead times the difference between balancing LMPs at the sink and source and are assessed to the buyer (or to the point-to-point transmission customer, if applicable).</p> <p>Credits: Hourly credits are calculated based on FTR target allocations which equal the FTR MW times the difference between day-ahead LMPs at the FTR sink and source. Excess hourly congestion credits, including an allocated share of Unscheduled Transmission Service credits (as applicable), are used to proportionately eliminate target deficiencies in other hours. Any additional excess monthly congestion revenues are allocated at year-end to network and firm transmission customers in proportion to their monthly demand charges for transmission service.</p>	<p>Congestion Summary</p> <p>Explicit Congestion Charges</p> <p>FTR Target Allocations</p> <p>Monthly Credit Allocations</p>

124% 2 of 10 11 x 8.5 in

Document: Done

Start D... In... Im... ne... PJ... Tr... R... se... eS... e... R... ee... R... N... Mi... Le... 4:34 PM

Transactions: An Example



PJM

External Party

@ Interface

Member2
@ West Hub

2

1

1 eSchedule Internal Bilateral Transaction

Member 1 is the seller

Member 2 is the buyer

Source: Gen1 aggregate, Sink: Western Hub

2 EES Export Transaction

Member 2 is the seller

External Party is the buyer

Source: Western Hub, Sink: Interface

Member1

@ Gen 1 aggregate

① eSchedule:

- *Buyer pays explicit congestion charge = (Sink LMP - Source LMP) * transaction MWh*
- *Transaction MWh included in spot market energy position: Buyer's "generation" at sink & Seller's "load" at source*
- *Buyer and Seller pay Balancing Operating Reserves charges if not hedged in day-ahead market*

② EES export **Member2** is the transmission customer and pays:

- *Explicit congestion charge = (Sink LMP - Source LMP) * export MWh*
- *Transaction MWh included in spot market energy position as “load” at source*
- *Firm or Non-firm Transmission Service charge*
- *Firm or Non-firm AP Transitional Revenue Neutrality charge*
- *Point-to-Point Transmission Losses charge*

② EES export **Member2** pays:

- *Schedule 9-1 (Control Area Administration)*
- *Schedule 9-4 (Market Support)*
- *Transmission Owner Scheduling, System Control and Dispatch charge*
- *Reactive Supply and Voltage Control charge*
- *Balancing Operating Reserves charge (if not hedged in the day-ahead market)*
- *Ten-minute Reserves charge*



- *What is the new URL for eSchedules?*

<https://esuite.pjm.com> – Click on the eSchedules Orb

- *What browser and Internet settings do I need in order to access eSchedules and eSuite?*

All browser settings required for use of eSuite are also required for the use of eSchedules. Internet Explorer will be required in order to use both eSuite and eSchedules. The browser settings and PC configurations are available at http://www.pjm.com/ees/documents/hardware_software.doc

- *Why can't I use Netscape for eSchedules?*

All eSuite applications at PJM are supported only by Internet Explorer.

- *How do I log into eSchedules?*

Navigate to the eSuite home page: <https://esuite.pjm.com>. Click the “Login” button in the upper right corner of the screen to obtain the login screen. Enter your User ID and Password. Click on the eSchedules “ORB” on the circle of eTools to spawn the application in a separate browser.

OR

Navigate to the eSuite home page: <https://esuite.pjm.com>. Click the eSchedules “ORB” on the circle of eTools to spawn the application in a separate browser. In this new browser, enter your User ID and Password.

- *How do I determine who my Company Account Manager is?*

Click on the Account Manager Details button in the lower left-hand corner of the eSuite Registration or User Change Form. These can be found in the lower-left hand corner after clicking the eSuite Log In button at <https://esuite.pjm.com>.

- *I do not have a User Account in PJM's eSuite Application – what steps must I take to gain access to eSuite and eSchedules?*

In order to navigate to eSchedules you must have an Active eSchedules Qualification in the eSuite Company Account Maintenance Application, CAM. To create an eSuite User Account and apply for an eSchedules Qualification follow the steps below:

- 1. Navigate to the eSuite home page, <https://esuite.pjm.com>. Click on the “Login” button (button with wavy lines) in the upper right corner of the screen.*
- 2. Click on the “Registration Form” button in the lower left-hand corner of the screen.*
- 3. Complete required fields (denoted with an *). Complete additional fields at your discretion.*
- 4. Choose eSchedules from the Application drop down list. If eSchedules does not appear in this menu, your company does NOT have eSchedules Access.*
- 5. Request eSchedules access by selecting the appropriate qualifications from the Qualifications drop down menu. Press ‘Apply’. Your request should appear in the lower portion of the screen.*
- 6. Press ‘Submit’. Your access request will be sent to your company’s eSuite Company Account Manager for approval*

You will be unable to use eSchedules until your Company Account Manager makes you eSchedules account Active. Email notification will be sent when your Company Account Manager approves or refuses your request.

- *My company currently does not have access to eSchedules – what steps must we take to gain access to eSchedules?*

In order to gain access to eSchedules a representative from your company must complete a User Authorization Form, naming a Company Account Manager. Use the following link to complete a User Authorization Form:

<http://www.pjm.com/applicationassistant/attachments/authorizationform.doc>.

Email notification will be sent when PJM approves or refuses your request. Once your company has access to eSchedules you must use PJM's Company Account Maintenance Application, CAM in eSuite.

- *What is the difference between the eSchedules Reports Qualification and the eSchedules Read Write Qualification?*

Reports – Once in eSchedules, this qualification will only allow you to DOWNLOAD Reports for your company.

Read/Write – Once in eSchedules, this qualification will allow you to DOWNLOAD Reports, VIEW Contracts and Schedules, SUBMIT Contracts and Schedules, and FILE UPLOAD Contracts and Schedules.

- *How many qualifications may an eSchedules user have?
Users may only have ONE ACTIVE qualification at a time.*
- *I created a User Account in CAM – why am I unable to access eSchedules?*

In order to access eSchedules, your eSuite User Account must be eSchedules qualified AND have that qualification set from New to Active by your Company Account Manager. Email notification will be sent when your Company Account Manager approves or refuses your request. Contact your Company Account Manager with any questions about the status of your account.

- *How do I log out of eSchedules after the release date?
Close both the eSchedules AND eSuite browsers open with the active session.*

OR

*Click on the eSuite button in eSchedules to return to the eSuite browser.
Log in as a different eSuite user.*

- *What will happen if I log into eSuite as a new user during an active session?*
Your current user session will be terminated.
- *Do I need to keep my eSuite session open once I have logged into eSchedules?*
No, you can close your eSuite session.
- *Can I access other eSuite applications while logged into eSchedules?*
Yes, you can access any eSuite sessions for which you have access while being logged into eSchedules. The other eSuite applications that are accessed will be maintained on separate browsers from your eSchedules session, which will not be affected.

- *How can I go “back” to view the data I have just entered in eSchedules?*

If you would like to view a previous page in eSchedules, right click on the body of the page and select Back from the menu that appears.

- *Why do I get a “Page Not Found” error when navigating to eSchedules?*
- *Who should I contact for assistance with eSchedules?*

Verify that you are navigating to the eSuite home page: <https://esuite.pjm.com>.

Functional Support - eSchedules Hotline 610-666-8825

Technical Support - PJM Support Center 610-666-8886

General Support - Customer Relations and Training 610-666-8980

