



PJM Working With Stakeholders On Ongoing Web Site Improvements

Over a month has passed since the redesigned PJM.com went live. Based on stakeholder feedback, the new site offers an improved and customizable search engine, streamlined navigation, multiple meeting registration capability and an interactive glossary. Since the Web site launch, PJM has received valuable feedback from members, stakeholders and employees and is using this feedback to make plans for ongoing improvements to the site to make it as user-friendly as possible.

PJM is responding to feedback now to enhance the usability and functionality of Web site features by increasing the speed of page loading and working out minor bugs. Looking ahead, PJM is exploring plans for additional functionality to further enhance the Web site.

PJM welcomes your feedback on the new Web site. You can submit your feedback through the Contact Us form located in the bottom right of PJM.com.

A list of PJM.com frequently asked questions is available at www.pjm.com/Home/faqs/web-site.aspx.

PJM Interconnection ensures the reliability of the high-voltage electric power system serving 51 million people in all or parts of Delaware, Illinois, Indiana, Kentucky, Maryland, Michigan, New Jersey, North Carolina, Ohio, Pennsylvania, Tennessee, Virginia, West Virginia and the District of Columbia. PJM coordinates and directs the operation of the region's transmission grid, which includes 6,038 substations and 56,350 miles of transmission lines; administers a competitive wholesale electricity market; and plans regional transmission expansion improvements to maintain grid reliability and relieve congestion.