

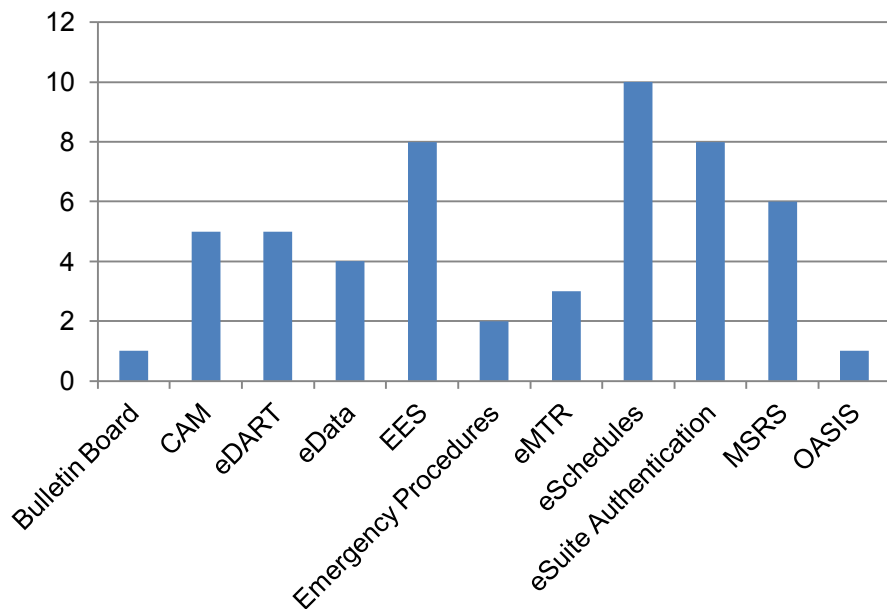
# Web Browser Compatibility Assessment

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The goal of the Browser Compatibility Assessment was to test each PJM application across each in-scope web browser and operating system combination. This effort identified gaps in presentation, functionality, and consistency to PJM members.

The result of this assessment was a complete list of known issues related to OS / web browser compatibility and the level of effort required to correct them.

- 53 application issues were identified across 11 PJM application areas



- 34 issues were identified in pjm.com
- 19 issues in vendor-managed systems were identified
  - eFTR, eMKT, and eRPM - 16
  - eGADS - 2
  - eLRS - 1

- **PJM application issues**

Corrected and released in production	12
January 2012 planned release	12
Q1 2012 planned release	29

- **pjm.com issues**

Corrected and released in production	12
Q1 2012 planned release	22

- **Vendor application issues**

- Scheduling post-AC<sup>2</sup> Go Live discussions with vendors

- Develop application architecture transition plan
  - Defines 3 to 4 year plan to complete the full implementation
  - Addresses consolidation of software / tools that support:
    - Web User Interface
    - Security / Single Sign On
    - Application Middleware
    - Application Framework
    - Application Data Integration
    - Database

- Full functionality of eTools across multiple browsers
- Improved application quality, reliability, performance, and supportability
- Increased agility to develop and deploy enhancements

- Complete the remediation on the identified application issues from the assessment – Q1 2012
- Finalize details in 2012 Roadmap
  - Technology Upgrades
  - Upgrade selected applications to new architecture
  - Security focus
  - Process improvements
- Report out on progress in Q1 2012

# Questions?