Tools Refresh – Emergency Procedures Application

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Outage Analysis Technologies

SOS Meeting – 01/28
• January 2015
  – Online training demo.

• February to March 2015
  – Parallel Operations planned.
  – Sandbox version of new tool available.

• March 2015
  – Production release of initial enhancements.

• June 2015
  – Production release of Phase 2 enhancements.

• Quarterly releases of enhancements as needed.
## Message Priorities

<table>
<thead>
<tr>
<th>Text</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Requires PJM and/or Member response.</td>
</tr>
<tr>
<td>Advisory</td>
<td>Typically issued days in advance of the operating day for elevated awareness.</td>
</tr>
<tr>
<td>Alert</td>
<td>Issued in advance of the operating day for elevated awareness.</td>
</tr>
<tr>
<td>Informational</td>
<td>General Notices.</td>
</tr>
<tr>
<td>Warning</td>
<td>Issued real-time, typically preceding, and with an estimated time/window for a future ACTION.</td>
</tr>
</tbody>
</table>
• Users will be able to request access to Emergency Procedures (Production and Sandbox) via eSuite CAM.
  – These require separate CAM authorizations.

• With an account, users can set up profiles:
  – Set up email and email-to-text notifications for specific message types and regions.
  – Emails will be sent from ep_support@pjm.com.
  – User can select whether to receive full text or abbreviated text via email.
Email Notifications

- Multiple email addresses allowed per user.
  - Phone numbers can be set up in email format. E.g. 1234567890@messaging.sprintpcs.com.
• Training materials available at

Tools Refresh

Training Presentations (PDF)
Schema Documentation (XSD)
Sample XML File (XML)

Online training and demo occurred on Thurs. Jan. 15, 2015.
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