

Topic	Document	Description	Page	Link
Contacts	ALL CALL form	ALL CALL Request Form - All Load Management and Sync Reserve resources must complete this form. <i>It is located in M-14D: Generator Operational Requirements.</i>	Attachment C	http://www.pjm.com/documents/~media/documents/manuals/m14d.ashx
Contacts	CSP List	List of curtailment service providers that offer service to end-use customers in PJM.		http://www.pjm.com/markets-and-operations/demand-response/csps.aspx
Contacts	PJM Member Hotline	For all questions about PJM Membership or Programs		866-400-8980
Contacts	Demand Response Operations Team	For members with specific questions about Demand Response.		dsr_ops@pjm.com
Contacts	Demand Response Contacts	Contact information for EDCs and CSPs members		http://www.pjm.com/markets-and-operations/demand-response/~media/markets-ops/dsr/dsr-contact-list.ashx
Membership	PJM Membership for a CSP	PJM membership documents regarding Demand Response.		http://www.pjm.com/about-pjm/member-services/dr-membership.aspx
RPM	RPM Information	RPM auction schedule and results by planning year. <i>The Reliability Pricing Model (RPM) is comprised of one base residual auction and up to three incremental auctions per delivery year (June 1 â€“ May 31). The information on this page presents general information as it pertains to each delivery year, including modeling information, planning parameters, and summary auction results.</i>		http://www.pjm.com/markets-and-operations/rpm/rpm-auction-user-info.aspx
Rules	Manual 11 - Scheduling Operations	Explains Demand Resource Participation, Synchronized Reserve Market and Day Ahead Scheduling Reserve Market. <i>M-11: Scheduling Operations provides information on the day ahead and hourly scheduling activities that are performed by the PJM OI and PJM Members. The manual describes the rules and procedures for scheduling</i>	Sections 4 & 10	http://www.pjm.com/documents/manuals/~media/documents/manuals/m11.ashx
Rules	Manual 13 - Emergency Operations	Explains Emergency Procedures including Load Management Events. Attachment G. <i>M-13: Emergency Operations focuses on how the PJM and the PJM Members are expected to respond to emergency conditions. Emergency conditions include: an abnormal electrical system condition requiring manual or automatic action, a fuel shortage, or a condition that requires implementation of emergency procedures as defined in the PJM Manuals.</i>	Attachment G	http://www.pjm.com/documents/manuals/~media/documents/manuals/m13.ashx

Rules	Manual 18 - PJM Capacity Market	Explain RPM business rules including details for ILR and DR resources. <i>M-18: PJM Capacity Market focuses on the capacity markets, including the Reliability Pricing Model and the Fixed Resource Requirement Alternative, and the requirements for resource providers and Load Serving Entities (LSEs) to participate in these markets and their responsibilities as signatories to the Open Access Transmission Tariff, Reliability Assurance Agreement and Operating Agreement of PJM Interconnection.</i>	Sections 4 & 8	http://www.pjm.com/documents/manuals/~media/documents/manuals/m18.ashx	
Rules	Manual 18B - Energy Efficiency	Guidelines for Measurement and Verification (M&V) for Energy Efficiency Programs. <i>M-18B: Energy Efficiency Measurement & Verification focuses on the measurement and verification of the Nominated Energy Efficiency Value (i.e., the demand reduction value) of an Energy Efficiency (EE) Resource participating in the PJM Capacity Market. To demonstrate the Nominated EE Value of an EE Resource, EE Resource Providers must comply with the measurement and verification standards defined in this manual. The manual establishes the standards and criteria for M&V Plans, Post-Installation M&V Reports, and the M&V Audit.</i>		http://www.pjm.com/~media/documents/manuals/m18b.ashx	
Rules	Manual 19 - Load Forecasting and Analysis	Load Management compliance including including Direct Load Control (DLC). <i>M-19: Load Forecasting and Analysis describes load data reporting requirements. This manual describes data input requirements, processing, computer programs and data reports.</i>	Mostly Attachments A and B	http://www.pjm.com/documents/manuals/~media/documents/manuals/m19.ashx	
Rules	Manual 28 - Operating Agreement Accounting	<i>M-28: Operating Agreement Accounting focuses on the accounting for energy and capacity within the PJM Interchange Energy Market. It establishes the basis for the charges and credits for the purchase and sale of energy and related services.</i>		http://www.pjm.com/~media/documents/manuals/m28.ashx	
Rules	PJM OA	Operating Agreement - this is synonymous with the tariff that is the legal document which describes all the DSR program attributes. If a detail is not found here, then the manual or training material will apply		http://www.pjm.com/documents/agreements/~media/documents/agreements/oa.ashx	
Rules	PJM OATT	Open Access Transmission Tariff - many items in the OA are also in the OATT.		http://www.pjm.com/documents/agreements/~media/documents/agreements/tariff.ashx	
Rules	PJM RAA	Reliability Assurance Agreement - this contains all capacity related items which includes the Load Management Program. Section 4, Sheet 28 deals with the Guidelines for Determining the Forecast Pool Requirement.		http://www.pjm.com/documents/agreements/~media/documents/agreements/raa.ashx	

Settlement	Settlements	Guide to Billing - indicates where line items for Demand Response will appear on the invoice.		http://www.pjm.com/markets-and-operations/market-settlements/~media/markets-ops/settlements/customer-guide-to-billing-post-200808.ashx	
System	eMkt System	DSR economic resources that participate in the day ahead or sync reserve market need to use this application to interact with the wholesale market directly. <i>eMKT allows PJM members to submit information and obtain data needed to conduct business in the Day-Ahead/Real Time Energy,</i>		https://esuite.pjm.com/mui/	
System	eSchedules	Goto Reports section. Reporting tool which allows participants to pull settlement and eMkt reports electronically (DOES NOT ALLOW REPORTING FROM eLRS Application)		http://www.pjm.com/markets-and-operations/etools/eschedules.aspx	
System	eLRS	Webservices/XML spec, Synch Reserve data format, Day Ahead Scheduling Resever data format, Load Management Event compliance data upload, General LoadResponse application training, aggregation template, etc. <i>eLRS: allows PJM members to administer the registration, notification, meter data and settlement process for demand side response resources in the PJM markets. Note that bids into the PJM wholesale market occurs directly in eMkt for energy and ancillary services and eRPM</i>		https://esuite.pjm.com/mui/login/login.jsp?APPLICATION=27&&message=You+must+login+as+a+user+qualified+for+eLRS	
Training	Comprehensive Demand Response Training material	Demand Response introduction, comprehensive DR description with examples that communicate the registration, notification, validation and settlement process. Excellent source to answer many questions.		http://www.pjm.com/training/training-material.aspx	
Training	eMkt	eMkt Users' Guide.		http://www.pjm.com/markets-and-operations/etools/~media/etools/emkt/ts-userguide.ashx	
Training	eLRS	eLRS Users' Guide		http://www.pjm.com/markets-and-operations/etools/~media/etools/elrs/elrs-user-guide-	