



PJM.com Roadmap

As of March 14, 2022

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Lead User Experience Strategist

Corporate Communications

- Added a note on PJM.com slowness

- The slowness that occurred when accessing PJM.com has been resolved.
- Please contact the PJM hotline, if you are still having issues.

Product - Action Required	Deadline	Who May Be Affected
Single Sign On & Header Updates – sign in required every 24 hours	On hold	Anyone visiting PJM.com
Secure Area Expiration – click the <i>Renew Now</i> link on the secure page	End of Q2 2022	Anyone with access to secure areas on pjm.com
Data Snapshot Retirement – access data on Data Viewer or Data Miner	End of Q4 2022	Anyone accessing datasnapshot.pjm.com
Search Updates – improved experience	2022	Anyone searching on PJM.com



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Secure Area Expiration						◆ Production						
Data Snapshot Retirement											◆ Production	
Single Sign On											◆ Production	
Search Updates											◆ Production	

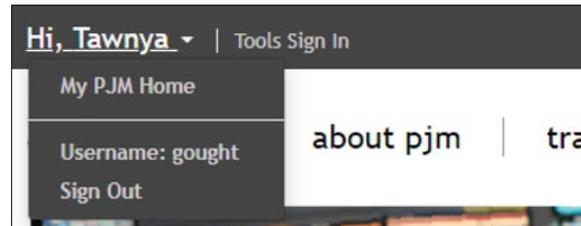
Legend

● Start Date ◆ End Date

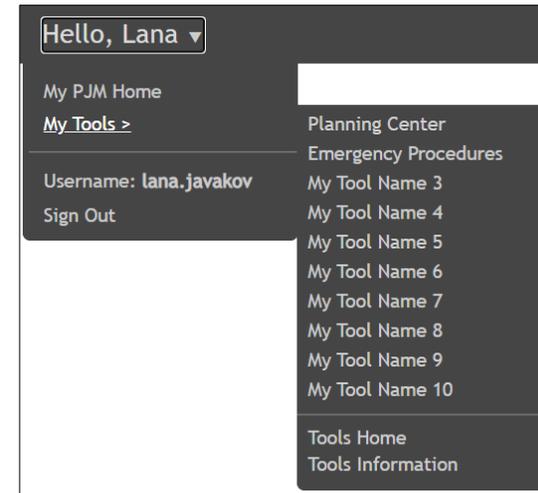
Proposed

- Integrated sign in from PJM.com to tools
- 24-hour session time out

Before



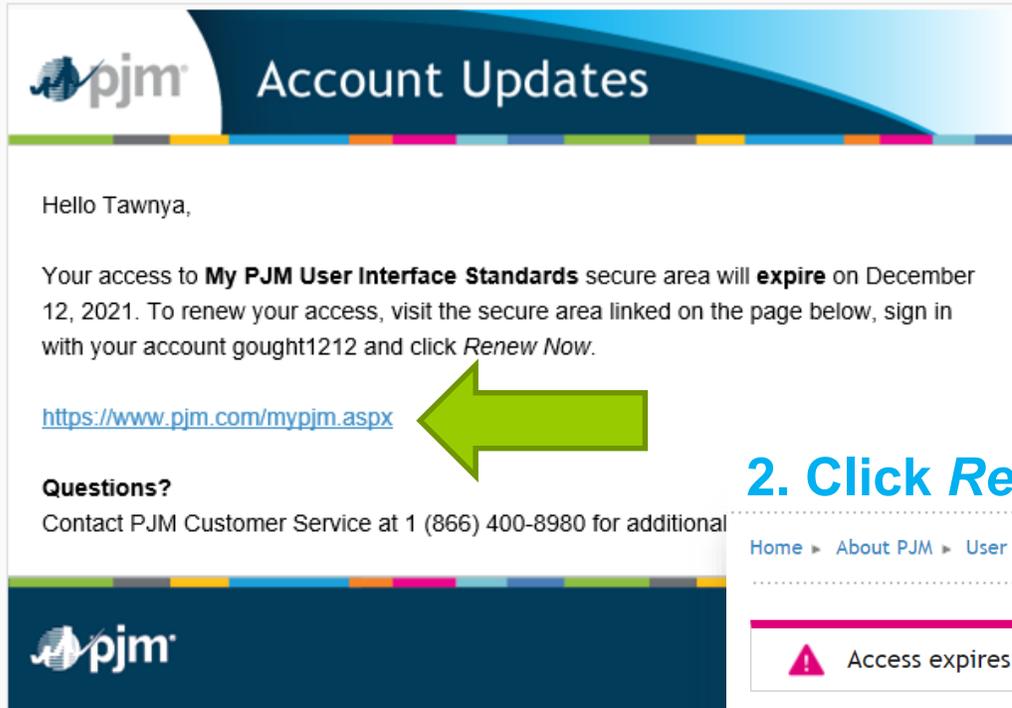
After



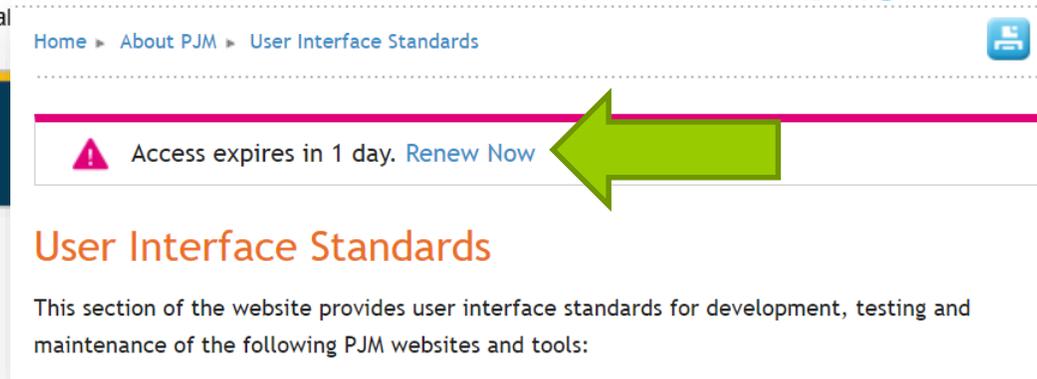
- Access will expire:
 - 2 years after granted for non-members
 - 3 years after granted for members and PJM staff
- Expiration will be enabled for each secure area by end of Q2
- Notification will be sent before access expires

Area	Action Required
Secure areas requiring CEII authorization	Use the renew option to keep access

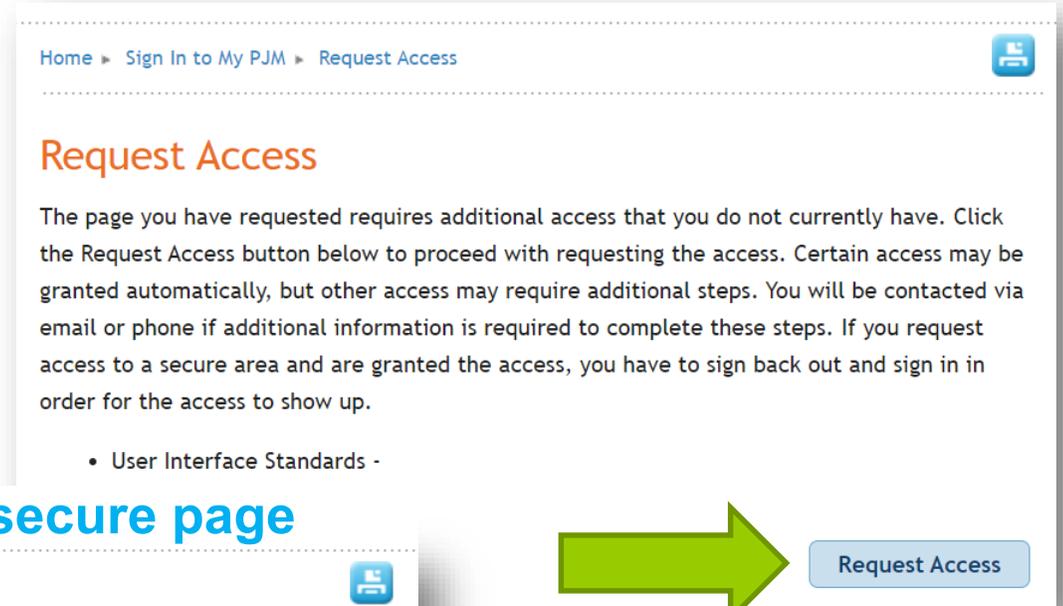
1. Email reminder sent before expiration



2. Click *Renew Now* on secure page



3. Click *Request Access* button



- Data Viewer will be redesigned to improve the mobile experience and improve customization.
- DataSnapshot.pjm.com retiring at the end of 2022

- Improvements to help narrow down content more accurately and quickly
- Implementation planned in 2022

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PJM.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps

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