



# Communities Roadmap

As of July 28, 2023

- 2023.05 Release Updates

Product - Action Required	Deadline	Who May Be Affected
Membership Management Community – <b>2023.05 Release</b> – awareness only	<b>July 26</b> <b>5 to 9 p.m.</b>	Membership Management Community Users



2023										
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
<b>Member Community</b>										
					2023.04 Release ◆ Production Release: June 14					
<b>Planning Community</b>										
<b>Membership Management Community</b>										
					◆ Officer Certification Form Production Release: May 31		◆ 2023.05 Release Production Release: July 26			
					◆ 2023.04 Release Production Release: June 14					

**Legend**

- Start Date
- ◆ End Date

# Membership Management Community

- **Contact Management Update**
  - On New Contact Manager requests, the PJM Username field will be required.
- **Declaration of Authority (DOA) Update**
  - Updates to print view based on new document wording

**Production Go-live: July 26, 2023**

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**Communities**



**Member Hotline**

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID**  
**THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)





# Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

## Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

## Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

## Key Product Features

- **Application**
  - Track the real-time status of your membership application
  - Submit documentation for application
- **Contact Management**
  - Maintain member level contact information for certain roles identified by PJM
- **Maintenance**
  - Track the real-time status of your membership requests
  - Initiate membership related requests such as name change, withdrawal, etc. via the community
  - Complete membership recertification tasks