



# PJM Satellite Phone Testing Updates

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Shift Supervisor, Dispatch

- Performed weekly usually on Saturdays
- PJM dispatch sends an all-call ~ 20 minute prior to ensure equipment is functional/ alert members the test will take place
- Broadcast is performed first, then individual numbers are called
- Test results sent out monthly

The test procedure will remain the same

**The changes are around documentation and feedback from members**

\*This column is only applicable if there is no initial response. If the company does not respond after a direct call, then the member will have to notify support personnel of the issue.

Transmission: Mid-Atlantic and Southern Regions				
Company	Number	Response (Y/N)	*Response after direct call (Y/N)	Comments
PJM Milford CC	GD	800-793-3022		
	MD	800-788-7647		
	RE	800-787-7585		

- Added the Response & Response after direct call columns
- If your company does not respond when initially called, there will be a N marked there (this means your phone works, but no one responded when initially called)
- If your company does not respond after PJM follows up, then there will be a N marked in that column & this means your satellite phone is inoperable

- If your satellite phone is inoperable, then the member should make attempts to repair/ replace the phone and keep PJM updated of the status
- PJM will then update our documentation to show your phone is not working and you will not receive direct satellite phone tests until PJM is updated that the phone is operable
- Members can also provide temporary back up numbers to PJM, and PJM will test those until the phone is repaired or replaced

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**PJM Satellite Phone Tests**



**Member Hotline**

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