

Membership Application Communication Process

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Membership Process & Services

Members Committee
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- New process used to communicate information specific to new membership applications as well as Market Participant applications
 - Listened to Member and Applicant Feedback
 - More Efficient Process
 - Timely Responses

Applications

- MembershipApplications@pjm.com
- New membership application interactions initiated via Enrollment from pjm.com
- Market Participant application interactions initiated via the Membership Management Community

Membership

- membershipforms@pjm.com
- Membership Management Community
- General Membership Requests
- Annual Member Recertification

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Membership Application Communication Process



Member Hotline

(610) 666 – 8980

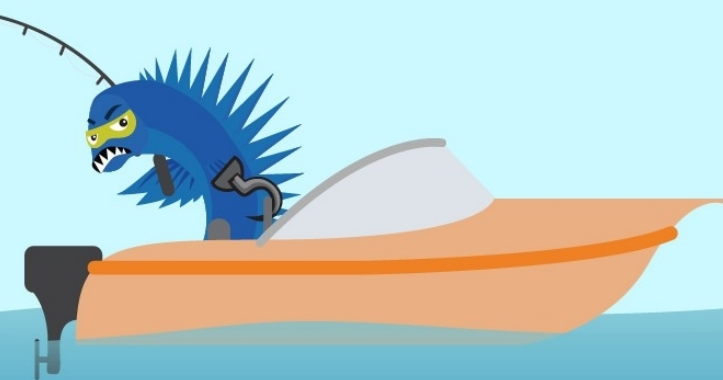
(866) 400 – 8980

custsvc@pjm.com

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MALICIOUS PHISHING
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Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com