

2026 Voting Application Project Preview of Upcoming Enhancements

Matt Connolly
Stakeholder Process & Engagement

Members Committee Webinar
August 24, 2026

Disclaimer: While materials are current at the time of publishing, applicable requirements may change. PJM Governing Documents control.

Upcoming Actions	Date	Who May Be Affected
Enhancements to the PJM Voting Application (Go-live date)	August 27, 2026	Roster Managers, Voters and Roster Representatives
Recorded demo at special Tech Change Forum (TCF)	August 31, 2026	Roster Managers, Voters and Roster Representatives
  		

Project Scope

- **Existing Voting Application features**, including the Roster Manager tool and communications related to rosters
- **Timeline**: January 2026 – August 2026

Focus Areas

- **User experience**: Streamlining user interfaces and adding efficiencies such as multi-select processes
- **Roster Manager and Roster Request Form improvements**: Multiple enhancements to Roster Manager functionalities and the Roster Request Form
- **Communications**: Improved email communications related to roster requests, including batching of emails and updated instructions for completing requests
- **Visibility into Rosters and Voting Family Information**: New features listing existing rosters and Member Type



Changes Affecting Roster Managers, Voters and Roster Reps

Roster Request Form Updates

- **New Request Types:** New options to replace an existing roster representative or remove yourself from rosters
- **Member Type Information:** Updated Member list to search and select by voting families
- **“My Rosters”:** New feature for “My Rosters” provides centralized list of existing rosters

Updates to automated emails related to roster requests

- **Email Batching:** For roster requests for multiple groups, the automated emails will be batched by the requestor’s Member company, rather than individual emails per request
- **Personalized emails:** Emails will be addressed to the first name(s) of the recipient being asked to take action, addressing confusion between the “To” and “cc” recipients

Removal of Affiliate Members from MRC and MC rosters

- **Alignment with Voting Rights:** Change reflects voting rights at these groups, which is limited to Voting and Ex Officio Voting Members

PJM © 2026

New Roster Manager functionalities

- **Bulk actions:** Multiple roster requests submitted through the Roster Request Form may be approved or declined in bulk, rather than individually
- **Create Multiple Rosters:** Improved process for adding contacts to rosters for multiple groups and/or multiple companies
- **Roster Contacts Changes:** Ability to change contact information of roster representatives without the need for PJM action
- **Secured Group Roster Maintenance:** Ability to remove roster representatives from secured groups and view secured group roster representatives in Advanced Reporting
- **Primary/Alternate Updates:** Ability to swap Primary and Alternate roster representatives on the same day
- **User experience changes:** Clean-up of unnecessary information and rearrangement of buttons to make the display more intuitive and user-friendly

Voting App user interface

- **“My Rosters”** tab will provide list of rosters and voting family information
- **“Resources”** tab will include links to user guides and other references
- **Multi-select for voter registration:** Ability to multi-select all eligible Members when registering as the active voter
- **Display of MRC/MC Abstentions:** Improved voting reports by including abstentions in MRC and MC voting results display

Auto-subscription to email lists for roster representatives

- **Integrating Rosters and Email Lists:** Roster representatives will be auto-subscribed to the group’s email distribution lists when added to a new roster

Please visit the [Voting Tool page](#) for more resources regarding rosters and voting.

For assistance, contact Voting_Support@pjm.com.

Presenter:
Matt Connolly
Matthew.Connolly@pjm.com

PJM Voting Support
Voting_Support@PJM.com



Member Hotline

(610) 666 – 8980

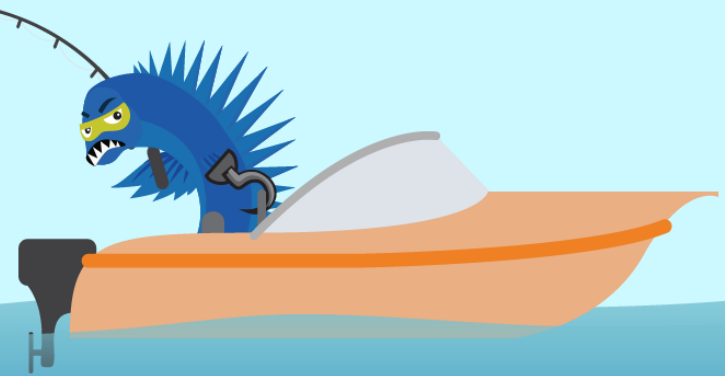
(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com