

Market Implementation Committee
PJM Conference & Training Center/Webex
April 2, 2025
9:00 a.m. – 2:00 p.m. EPT

Administration (9:00 – 9:05)

Stefan Starkov, PJM, reviewed the Antitrust, Code of Conduct, Public Meetings/Media Participation and WebEx Participant Identification Requirements.

The committee approved the draft minutes from the March 5, 2025 Market Implementation Committee meeting with 0 objections and 0 abstentions.

Endorsements (9:05 – 9:35)

1. Manual 11 Periodic Review (9:05 – 9:15)

Joey Tutino, PJM, presented revisions to Manual 11 as part of the periodic review.
The committee endorsed the revisions at this meeting by acclamation with 0 objections and 0 abstentions.

2. Operating Reserve Clarification (9:15 – 9:35)

Lisa Morelli, PJM, reviewed key highlights of the PJM/IMM proposal regarding Operating Reserve Clarification Credit Reform.

[Issue Tracking: Operating Reserve Clarification for Resources Operating as Requested by PJM](#)

The committee endorsed the PJM/IMM proposal at this meeting with 113 (53.3%) in favor, 99 (46.7%) opposed, and 17 abstentions. A second vote showed stakeholders preferred the PJM/IMM proposal over the status quo with 112 (53.1%) in favor, 99 (46.9%) opposed, and 16 abstentions. The PJM/IMM proposal will move on to the Markets & Reliability Committee as the Main Motion with 53.3% support and 53.1% preference over the status quo.

First Reads (9:35 – 10:15)

3. Manual Changes for Rules Relating to Market Suspension (FERC Docket No. ER23-1431) (9:35 – 9:55)

Suzanne Coyne, PJM, provided a first read on conforming manual changes to Manual 6: Financial Transmission Rights, Manual 11: Energy & Ancillary Services Market Operations, Manual 28: Operating Agreement Accounting, and Manual 29: Billing regarding rules related to Market Suspension.

The committee will be asked to endorse the revisions at the next meeting.

4. Manual 18 Conforming Changes (9:55 – 10:15)

Pat Bruno, PJM, provided a first read on conforming changes for Manual 18 regarding approved tariff changes.

The committee will be asked to endorse the revisions at the next meeting.

Additional Items (10:15 – 11:15)

5. Distributed Resources Subcommittee Update (10:15 – 10:20)
Ilyana Dropkin, PJM, presented a Distributed Resources Subcommittee update.
6. Regulation Redesign Phase 1 Implementation Update (10:20 – 10:40)
Damon Fereshetian, PJM, presented an update on Regulation Redesign Phase 1 implementation.
7. Next Generation Energy Markets (nGEM) Update (10:40 – 11:00)
Ray Fernandez, PJM, presented an update on the nGEM project.
8. Informational Update on Variable Operations & Maintenance Costs (11:00 – 11:15)
Roger Cao, PJM, presented an informational update for market sellers on the upcoming Variable Operations & Maintenance (VOM) season.

Working Items (11:15 – 12:00)

9. External Resource Capacity Clearing (11:15 – 12:00)
 - a. Nebiat Tesfa, PJM, provided education on Pseudo-Ties & Locational Deliverability Area (LDA) Incremental Capacity Transfer Rights.
 - b. John Rohrbach, NCEMC, presented initial considerations regarding Load Serving Entity (LSE) External Resource Capacity Clearing.

[Issue Tracking: External Resource Capacity Clearing](#)

Lunch (12:00 – 1:00)

Working Items (1:00 – 2:00)

10. Offer Capping for Advance Scheduled Resources (1:00 – 2:00)
Phil D'Antonio, PJM, presented education on Offer Capping for Resources scheduled prior to the Day-ahead Energy Market.
[Issue Tracking: Offer Capping for Resources Scheduled Prior to the Day Ahead Energy Market](#)

Informational Update

Informational Update on 2026/27 Base Residual Auction Planning Parameters
Josh Bruno and Nebiat Tesfa, PJM, provided an update regarding the Base Residual Auction Planning Period Parameters for the 2026/27 Delivery Year and reviewed the changes from the 2025/26 Base Residual Auction Planning Period Parameters.

Attendance

In-Person		
Name	Company Name	Sector

Afelumo, Foluso (Chair)	PJM Interconnection	None
Starkov, Stefan (Secretary)	PJM Interconnection	None
Abdulsalam, Sami	PJM Interconnection	None
Anders, David	PJM Interconnection	None
Arkatin, Tyler	PJM Interconnection	None
Baizman, Aaron	PJM Interconnection	None
Barker, Jason	Vitol Inc.	Generation Owner
Benner, William	PJM Interconnection	None
Boyle, Glen	PJM Interconnection	None
Bruno, Patrick	PJM Interconnection	None
Bruno, Joshua	PJM Interconnection	None
Cao, Roger	PJM Interconnection	None
Carroll, Rebecca	PJM Interconnection	None
Chmielewski, Brian	PJM Interconnection	None
Connolly, Matthew	PJM Interconnection	None
Coyne, Suzanne	PJM Interconnection	None
Croop, Danielle	PJM Interconnection	None
Dantonio, Phil	PJM Interconnection	None
Detweiler, Katie	Federal Energy Regulatory Commission	None
Downs, Jere	PJM Connect	None
Drauschak, Lisa	PJM Interconnection	None
Fereshetian, Damon	PJM Interconnection	None
Fernandez, Ray	PJM Interconnection	None
Ford, Adrien	Constellation Energy Generation, LLC	Generation Owner
Ghosh, Abhishek	Constellation Energy Generation, LLC	Generation Owner
Gledhill, Andrew	PJM Interconnection	None
Graf, Walter	PJM Interconnection	None
Greening, Michele	PJM Interconnection	None
Heinle, Frederick	Dynegy Marketing and Trade, LLC	Generation Owner
Hoatson, Tom	West Deptford Energy, LLC	Generation Owner
Hohenshilt, Jennifer	Talen Energy Marketing, LLC	Generation Owner
Horger, Tim	PJM Interconnection	None
Horning, Lynn Marie	American Municipal Power, Inc.	Electric Distributor
Hsia, Eric	PJM Interconnection	None
Kogut, George	New York Power Authority	Other Supplier
Lacek, Mollie	PJM Interconnection	None
LeithYessian, Devin	RTO Insider	None
Lousos, Alexandros	American Municipal Power, Inc.	Electric Distributor
Marzewski, Skyler	PJM Interconnection	None
Mason, Gary	Monongahela Power Company	Transmission Owner
Morelli, Lisa	PJM Interconnection	None
Noonan, Casey	PJM Interconnection	None
Obi, Chukwudumebi	PJM Interconnection	None
Olaleye, Michael	PJM Interconnection	None
O'Neill, John	PJM Interconnection	None
Rohrbach, John	Wabash Valley Power Association, Inc.	Electric Distributor
Scarp, David	Calpine Energy Services, L.P.	Generation Owner
Scheirer, Alexandra	Jersey Green Energy, LLC	Other Supplier
Stadlmeyer, Rebecca	Jersey Green Energy, LLC	Other Supplier
Stern, Alexander	Exelon Business Services Company, LLC	Transmission Owner
Sweeney, Rory	Northern Virginia Electric Cooperative (NOVEC)	Electric Distributor
Tribulski, Jennifer	PJM Interconnection	None
Tutino, Joey	PJM Interconnection	None
Weathers, Brian	PJM Interconnection	None
WebEx		
Name	Company Name	Sector
Afelumo, Foluso	PJM Interconnection	None
Starkov, Stefan	PJM Interconnection	None
Abdulsalam, Sami	PJM Interconnection	None
Anders, David	PJM Interconnection	None
Anderson, Juliet	Constellation Energy Generation, LLC	Generation Owner

Anderson, Juliet	Constellation Energy Generation, LLC	Generation Owner
Anderson, Jared	S&P Global Inc.	None
Arkatin, Tyler	PJM Interconnection	None
Armijo, Cyrus	EDF Energy North America	Other Supplier
Baizman, Aaron	PJM Interconnection	None
Baker, Scott	PJM Interconnection	None
Barker, Jason	Vitol Inc.	Generation Owner
Barnet, Philip	Monitoring Analytics	None
Barrett, Emily	PJM Interconnection	None
Belenky, Maria	PJM Interconnection	None
Benitez, Rick	Other	None
Benner, William	PJM Interconnection	None
Blaylock, Morganne	Old Dominion Electric Cooperative	Electric Distributor
Bleiweis, Bruce	DC Energy	None
Bondi, Greg	Constellation Energy Generation, LLC	Generation Owner
Bowker, Shannon	PJM Interconnection	None
Boyle, Glen	PJM Interconnection	None
Bresler, Stu	PJM Interconnection	None
Brodbeck, John	EDP Renewables North America LLC	Generation Owner
Brunelle, Tanner	Virginia State Corporation Commission	None
Bruno, Joshua	PJM Interconnection	None
Bryson, Michael	PJM Interconnection	None
Burbank, Cynthia	Other	None
Callen, Zachary	Illinois Commerce Commision	None
Campbell, Bruce	Campbell Energy Advisors	None
Campbell, Bruce	Enerwise Global Technologies, LLC	Other Supplier
Canchi, Devendra	Monitoring Analytics	None
Cao, Roger	PJM Interconnection	None
Carmean, Gregory	Organization of PJM States, Inc.	None
Carrier, Ronald	Big Lake Consulting	None
Carroll, Rebecca	PJM Interconnection	None
Chen, Hong	PJM Interconnection	None
Christopher, Mahila	Public Utilities Commission of Ohio	None
Chu, George	PJM Interconnection	None
Ciabattoni, Joseph	PJM Interconnection	None
Clarke, Linda	PJM Interconnection	None
Cocco, Michael	Old Dominion Electric Cooperative	Electric Distributor
Connolly, Matthew	PJM Interconnection	None
Cox, Jason	EQ Energy Advisors	None
Coyne, Suzanne	PJM Interconnection	None
Croop, Danielle	PJM Interconnection	None
Curtis, Kenneth	Enverus	None
Dantonio, Phil	PJM Interconnection	None
Davis, David	Apex Clean Energy Holdings, LLC	None
DiNicola, Laura	American Transmission Systems, Inc.	Transmission Owner
Domian, Christin	Duquesne Light Company	Transmission Owner
Dropkin, Ilyana	PJM Interconnection	None
Dugan, Chuck	East Kentucky Power Cooperative, Inc.	Transmission Owner
Dumitriu, Nicolae	PJM Interconnection	None
Esterly, Theresa	PJM Interconnection	None
Eyocko, Stephanie	Federal Energy Regulatory Commission	None
Fan, Zhenyu	PJM Interconnection	None
Farnsworth Jr, Byron	Wellsboro Electric Company	Electric Distributor
Fereshetian, Damon	PJM Interconnection	None
Filomena, Guy	Customized Energy Solutions, Ltd.	None
Fink, Sari	Other	None
Fitzpatrick, Brian	PJM Interconnection	None
Flamm, Sean	PJM Interconnection	None
Foladare, Kenneth	Geenex Solar LLC	Other Supplier
Ford, Adrien	Constellation Energy Generation, LLC	Generation Owner
Foster, Tom	PJM Interconnection	None
Franks, Edmund	PJM Interconnection	None

Franks, Christine	PJM Interconnection	None
Frogg, Darrell	PJM Interconnection	None
Fuess, Christian	Diamond State Generation Partners, LLC	Generation Owner
Furtaw, Natalie	PJM Interconnection	None
Furtaw, Natalie	PJM Interconnection	None
Garnett, Bryan	Duke Energy Business Services LLC	None
Gates, Terry	Appalachian Power Company	Transmission Owner
Ghosh, Abhishek	Constellation Energy Generation, LLC	Generation Owner
Gilani, Rehan	Castleton Commodities Energy Services LLC	Other Supplier
Gledhill, Andrew	PJM Interconnection	None
Gordon, Jonathan	Advanced Energy United	None
Gorman, Bradley	American Transmission Systems, Inc.	Transmission Owner
Greene, Benjamin	AEP Appalachian Transmission Company, Inc.	Transmission Owner
Greening, Michele	PJM Interconnection	None
Guntle, Vince	American PowerNet Management, L.P.	End-Use Customer
Haas, Howard	Monitoring Analytics	None
Handlin, Mike	PJM Interconnection	None
Hastings, David	Long Island Lighting Company dba LIPA	Other Supplier
Hauske, David	PJM Interconnection	None
Heinle, Erik	Vistra Corporation	Generation Owner
Heisey, Bradley	Tenaska Pennsylvania Partners, LLC	Generation Owner
Helms, Joe	Hickory Run Energy, LLC	Generation Owner
Himmelspach, Treasa	American Electric Power	Transmission Owner
Hoatson, Tom	West Deptford Energy, LLC	Generation Owner
Hohenshilt, Jennifer	Talen Energy Marketing, LLC	Generation Owner
Holter, Natasha	PJM Interconnection	None
Hooker, Marquette	Dominion Virginia Power	Generation Owner
Horner, Adrian	Geenex Solar LLC	Other Supplier
Horning, Lynn Marie	American Municipal Power, Inc.	Electric Distributor
Horstmann, John	Dayton Power & Light Company (The)	Transmission Owner
Hsia, Eric	PJM Interconnection	None
Hu, Yong	PJM Interconnection	None
Hull, Gerit	American Municipal Power, Inc.	Electric Distributor
Hunter, Benjamin	State of Delaware Department of Natural Resources and Environmental Control	None
Hurd, Shawn	Monongahela Power Company	Transmission Owner
Hyatt, Earl	Monitoring Analytics	None
Hyzinski, Tom	GT Power Group, LLC	None
Iler, Arthur	Indiana Office of Utility Consumer Counselor	None
Janicki, Diane	Boston Energy Trading and Marketing LLC	Other Supplier
Jardot, Gina	NRG Curtailment Solutions, Inc.	Other Supplier
Johnson, Amanda	Duquesne Light Company	Transmission Owner
Johnson, Carl	Customized Energy Solutions, Ltd.	None
Johnston, David	Indiana Utility Regulatory Commission	None
Jones, Scott	Indiana Office of Utility Consumer Counselor	None
Joseph, Bowring	Monitoring Analytics	None
Kelly, Stephen	Brookfield Renewable Trading and Marketing LP (BSMH)	None
Kenney, Susan	PJM Interconnection	None
Kern, Jonathan	PJM Interconnection	None
Keshavamurthy, Bhavana	PJM Interconnection	None
Kilgallen, Kevin	Avangrid Renewables, LLC	Generation Owner
Kim, Sung	PJM Interconnection	None
Kimmel, David	PJM Interconnection	None
Kingston, Amber	Aces Power	Other Supplier
Klingensmith, Laurel	American Transmission Systems, Inc.	Transmission Owner
Konowol, Richard	PJM Interconnection	None
Lacek, Mollie	PJM Interconnection	None
Lafayette, Robin	PPL Electric Utilities Corp. dba PPL Utilities (TO)	Transmission Owner
Lee, Suin	PJM Interconnection	None
Leith-Yessian, Devin	RTO Insider	None
Lejcar, Jamie	Allegheny Electric Cooperative, Inc.	Electric Distributor
Little, Davis	Virginia State Corporation Commission	None

Litzke, Jack	PJM Interconnection	None
Lousos, Alexandros	American Municipal Power, Inc.	Electric Distributor
Lu, Chenchao	PJM Interconnection	None
Luna, Joel	Monitoring Analytics	None
Luzar, Elizabeth	Constellation Energy Generation, LLC	Generation Owner
Mabry, David	McNees Wallace & Nurick LLC	None
Marzewski, Skyler	PJM Interconnection	None
Mason, Gary	Monongahela Power Company	Transmission Owner
Massarelli, Eva	Dominion Virginia Power	Generation Owner
Matheson, Eric	Other	None
McAnany, James	PJM Interconnection	None
McCorry, Hannah	Illinois Commerce Commission	None
McDowell, Christian	Pennsylvania Public Utility Commission	None
McNeil, Justin	Kentucky Public Service Commission	None
Melkonich, Hannah	PJM Interconnection	None
Mendez Perez, Victor	Commonwealth Edison Company	Transmission Owner
Mooney, Molly	PJM Interconnection	None
Mroz, David	PJM Interconnection	None
Muga, Christopher	PJM Interconnection	None
Nathan, Suzy	Constellation Energy Generation, LLC	Generation Owner
Nimako, Kofi	sPower Development Company, LLC	None
Olaleye, Michael	PJM Interconnection	None
O'Leary, Christopher	PSEG Energy Resources & Trade LLC	Other Supplier
Olinger, Robert	Keystone-Conemaugh Projects, LLC (Conemaugh)	None
Ondayko, Brock	AEP Energy Partners, Inc. (AEP Gen Resources)	Generation Owner
Osborn, Eric	EDF Trading North America, LLC	Other Supplier
Pakela, Greg	DTE Energy Trading, Inc.	Other Supplier
Panchal, Hitesh	PJM Interconnection	None
Patel, Harshil	PJM Interconnection	None
patel, keyurbhai	PJM Interconnection	None
Patel, Anita	PJM Interconnection	None
Pearson, Arthur	BP Energy Company	Other Supplier
Peoples, John	Duquesne Light Company	Transmission Owner
Perera, Asanga	PJM Interconnection	None
Philips, Amanda	Aces Power	Other Supplier
Phillips, Darlene	PJM Interconnection	None
Pilong, Christopher	PJM Interconnection	None
Pilong, Melissa	PJM Interconnection	None
Price, Mark	DC Energy Mid-Atlantic, LLC	Other Supplier
Quevada, Jason	PJM Interconnection	None
Randazzo, Tim	NJ Board of Public Utilities	None
Rasmussen, Jay	Duke Energy Business Services LLC	Transmission Owner
Reagan, Ryann	PJM Interconnection	None
Rettig, Kacie	Rockland Electric Company	Transmission Owner
Richards, Wade	Apex Clean Energy Holdings, LLC	None
Robling, Charles	Illinois Municipal Electric Agency	Electric Distributor
Rocha-Garrido, Patricio	PJM Interconnection	None
Rode, Advait	Michigan Public Service Commission	None
Rohrbach, John	Wabash Valley Power Association, Inc.	Electric Distributor
Rutledge, Craig	Appalachian Power Company	Transmission Owner
Sasser, Jonathan	Customized Energy Solutions, Ltd.	None
Savage, Elizabeth	AES Solutions Management, LLC (ASMPPG)	None
Scheidecker, Paul	Monitoring Analytics	None
Scheirer, Alexandra	Jersey Green Energy, LLC	Other Supplier
Scheirer, Alexandra	Jersey Green Energy, LLC	Other Supplier
Schwarz, Stephanie	PJM Interconnection	None
Selick, Sam	Customized Energy Solutions, Ltd.	None
Shah, Vijay	PJM Interconnection	None
Simon, Emma	EDF Renewable Development, Inc.	None
Skucas, Ruta	PJM Committee Voting Generic Account	None
Sloan, Ben	Organization of PJM States, Inc.	None
Smith, Kara	Buckeye Power, Inc.	Electric Distributor

Smith, Ryan	PJM Interconnection	None
Sprinkle, Dan	Louisville Gas and Electric Company/Kentucky Utilities Company	Transmission Owner
Srinivasan, Shiva	PJM Interconnection	None
Stefanowicz, Vincent	PJM Interconnection	None
Stern, Alexander	Exelon Business Services Company, LLC	Transmission Owner
Stinner, Doug	RWE Clean Energy, LLC	Generation Owner
Stockton, Michael	Rockland Capital	None
Stone, Andy	Other	None
Strange, Rob	Yes Energy LLC	None
Sturgeon, John	Duke Energy Business Services LLC	Transmission Owner
Sun, Haibin	Exelon Business Services Company, LLC	Transmission Owner
Sussler, Philip	Maryland Office of People's Council	None
Svenson, Heather	Public Service Electric and Gas Company	Transmission Owner
Swartz, William	Cordova Energy Company LLC	Generation Owner
Swartz, William	Cordova Energy Company LLC	Generation Owner
Sweeney, Rory	Northern Virginia Electric Cooperative (NOVEC)	Electric Distributor
Tangirala, Subha	Hitachi Energy USA Inc.	None
Taylor, Jennifer	Enel X North America, Inc.	Other Supplier
Taylor, Daniel	PJM Interconnection	None
Tesfa, Nebiat	PJM Interconnection	None
Theaker, Brian	MRP Genco Holdings LLC	None
Trease, Rhett	Duke Energy Ohio, Inc.	Transmission Owner
Tribulski, Jennifer	PJM Interconnection	None
Tyler, Catherine	Monitoring Analytics	None
Vinnik, Daniel	PJM Interconnection	None
Walcavich, Colin	Equinor	None
Waweru, James	PJM Interconnection	None
Whitehead, Jeffrey	JW Energy Solutions	None
Wolff, John	PJM Interconnection	None
Wu, Mia	PJM Interconnection	None
Wynder, Michael	Altrock LLC	Other Supplier
Xu, Xu	PJM Interconnection	None
Yasutake, Sarah	Jersey Green Energy, LLC	Other Supplier
Yovanovich, Laura	PPL Electric Utilities Corp. dba PPL Utilities (TO)	Transmission Owner
Zangam, Sravani	PJM Interconnection	None
Zemanek, Kevin	Ohio's Electric Cooperatives	Other Supplier
Zhang, Mike	PJM Interconnection	None
Zhou, Ming	DXT Commodities North America Inc.	Other Supplier

Informational Section

Manual 03 Updates

Updates to PJM Manual 03, Revision 68 – Transmission Operations are posted as informational only.

Interregional Coordination Update

Materials are posted as informational only.

Fast Start Capable Adjustment Request

Materials are posted as informational only.

Stability Limits in Markets and Operations

Materials are posted as informational only.

ARR FTR Market Task Force (AFMTF)

Meeting materials are posted to the [AFMTF website](#).

Cost Development Subcommittee (CDS)

Meeting materials are posted to the [CDS website](#).

Distributed Resources Subcommittee (DISRS)

Meeting materials are posted to the [DISRS website](#).

Market Settlements Subcommittee (MSS)

Meeting materials are posted to the [MSS website](#).

Report on Market Operations

The Report on Market Operations will be reviewed during the [MC Webinar](#).

Future Meeting Dates and Materials			Materials Due to Secretary	Materials Published
<i>Date</i>	<i>Time</i>	<i>Location</i>	<i>5:00 p.m. EPT deadline*</i>	
April 2	9 a.m.	WebEx / Conference & Training Center	March 21	March 26
May 7	9 a.m.	WebEx / Conference & Training Center	April 25	April 30
June 4	9 a.m.	WebEx / Conference & Training Center	May 23	May 28
July 9	9 a.m.	WebEx / Conference & Training Center	June 27	July 2
August 6	9 a.m.	WebEx / Conference & Training Center	July 25	July 30
September 10	9 a.m.	WebEx / Conference & Training Center	August 29	September 3
October 9	9 a.m.	WebEx / Conference & Training Center	September 29	October 2
November 5	9 a.m.	WebEx / Conference & Training Center	October 24	October 29
December 3	9 a.m.	WebEx / Conference & Training Center	November 21	November 26

*Materials received after 12:00 p.m. EPT are not guaranteed timely posting by 5:00 p.m. EPT on the same day.

Author: Stefan Starkov

Antitrust:

You may not discuss any topics that violate, or that might appear to violate, the antitrust laws including but not limited to agreements between or among competitors regarding prices, bid and offer practices, availability of service, product design, terms of sale, division of markets, allocation of customers or any other activity that might unreasonably restrain competition. If any of these items are discussed the chair will re-direct the conversation. If the conversation still persists, parties will be asked to leave the meeting or the meeting will be adjourned.

Code of Conduct:

As a mandatory condition of attendance at today's meeting, attendees agree to adhere to the Code of Conduct as detailed in PJM Manual M-34 section 4.5, including, but not limited to, participants' responsibilities and rules regarding the dissemination of meeting discussion and materials. Expectations for participating in PJM activities are further detailed in the [PJM Code of Conduct](#).

Public Meetings/Media Participation:

Unless otherwise noted, PJM stakeholder meetings are open to the public and to members of the media. Members of the media are asked to announce their attendance at all PJM stakeholder meetings at the beginning of the meeting or at the point they join a meeting already in progress. Members of the Media are reminded that speakers at PJM meetings cannot be quoted without explicit permission from the speaker. PJM Members are reminded that "detailed transcriptional meeting notes" and white board notes from "brainstorming sessions" shall not be disseminated. Stakeholders are also not allowed to create audio, video or online recordings of PJM meetings. PJM may create audio, video or online recordings of stakeholder meetings for internal and training purposes, and your participation at such meetings indicates your consent to the same.



Draft Minutes

Participant Identification in Webex:

When logging into the Webex desktop client, please enter your real first and last name as well as a valid email address. Be sure to select the "call me" option.

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The use of the Webex chat feature during meetings shall be primarily reserved for administrative and logistical purposes, such as managing a question or comment queue, noting technical difficulties, and meeting support or management purposes. Utilizing Webex chat for any other commentary should be limited to short phrases. Detailed commentary or substantive dialog shall be shared orally by entering the speaker queue.

On the Phone, Dial



to Mute/Unmute

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2. Enter name (*First and Last**) and corporate email
3. Under "Select Audio Option" select "Call Me" option from the dropdown menu

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