



Manual 40, Revision 28

Training & Certification Requirements

Ben Miller, Sr. Trainer
State & Member Training

Markets and Reliability Committee
February 19, 2026

- Periodic Review
- Section 3.2.2: Added clarification that training used to satisfy the PJM continuing training requirement must be relevant to PJM policies and procedures
- Section 3.2.3.1: Added clarification that training used to satisfy the PJM continuing training requirement must be relevant to PJM policies and procedures
- Section 3.3: Added clarification that training used to satisfy the PJM continuing training requirement must be relevant to PJM policies and procedures
- Section 3.3: Clarified PJM's compliance monitoring process (the compliance monitoring figure has been removed)

Manual 40: Training and Certification Requirements,
Revision 28

- **Section 3.2.2: Market Operation Center Generation Dispatchers**
 - Minor grammatical update
 - Added clarification that training used to satisfy the PJM continuing training requirement must be relevant to PJM policies and procedures
 - Does not change the amount of annual training required
 - Topics requiring annual training will be based on the DIF (difficulty, importance, frequency) analysis and reviewed with the DTS
 - Consistent with current practice for Transmission Owner Operators

- **Section 3.2.3.1: For entities operating between 20 MW and 75 MW on an aggregate basis**
 - Added clarification that training used to satisfy the PJM continuing training requirement must be relevant to PJM policies and procedures
 - Does not change the amount of annual training required
 - Topics requiring annual training will be based on the DIF (difficulty, importance, frequency) analysis and reviewed with the DTS
 - Consistent with current practice for Transmission Owner Operators

- **Section 3.2.3.2: For entities operating less than 20 MW on an aggregate basis**
 - Minor grammatical update

- **Section 3.3: Compliance Monitoring Process for Training and Certification Requirements**
 - Added clarifications covered in prior slides to the requirement summaries listed in this section
 - Adjusted the PJM compliance monitoring process language for added clarity and consistency with other PJM manuals
 - Removed the Compliance Monitoring figure in Exhibit 2

	Committee	Nov	Dec	Jan	Feb
Manual 40 Revision 28	DTS	11/11	12/9		
	RSCS		12/8		
	SOS	11/25		1/5	
	OC		12/4	1/8	
	MRC			1/22	2/19

- *First Read*
- ★ *Endorsement*
- *Info Only*

Presenter:
Benjamin Miller,
benjamin.miller@pjm.com

SME:
Maureen Curley,
maureen.curley@pjm.com

M40: Training & Certification Requirements Periodic Review



Member Hotline
(610) 666 – 8980
(866) 400 – 8980
custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
you CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.

Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com

PJM Wired > Info & Document Library > Helpful Tips

- [Colorblindness Presentation Best Practices](#)
- [Helpful Tips from Creative Services Handout \(PDF\)](#)
- [Best Practices for Camera, Lighting and Audio Setup On Webex \(DOC\)](#)
- [How to Use a Blurred Background in Webex Meetings \(DOC\)](#)

Resources for Presentations & Documents

- [Best Practices for Camera, Lighting and Audio Setup On Webex \(DOC\)](#)
- [Best Practices for Taking Photos \(PDF\)](#)
- [Designing Charts for Color Blindness \(PDF\)](#)
- [External Readiness Guide](#)
- [Fact Sheets](#)
- [How to Use a Blurred Background in Webex Meetings \(DOC\)](#)
- [PJM Blue Background for Teams and Webex](#)
- [Presentation Slides](#)
- [Templates](#)
- [Helpful Tips from Creative Services Handout \(PDF\)](#)

PJM Wired > Info & Document Library > Business Templates

PJM PowerPoint

- [How to Guide: Creating a New PowerPoint Presentation \(DOC\)](#)
- [How to Guide: Fixing Template Errors in PPT \(DOC\)](#)
- [How to Update the Audience Name \(Video\)](#)
- [Landscape 4:3 \(PPT\)](#)



- [How to Guide: Creating a New PowerPoint Presentation \(DOC\)](#)
- [How to Guide: Fixing Template Errors in PPT \(DOC\)](#)
- [How to Update the Audience Name \(Video\)](#)

PJM Wired > Info & Document Library > Presentation Slides

Editable Timeline Art	Collection of timeline art ideal for displaying key milestones, achievements and high-level project details
Clip Art	Collection of images and icons to enhance and add visual interest to your slides
Historic PJM Maps(Integrations)	Presents map that step through PJM's integrations
PJM General Information	Includes current statistics and timelines

- [Editable Timeline Art](#)
- [Clip Art](#)
- [PJM General Information](#)