

# PJM Stakeholder Profile & Meeting Center Enhancements

Mollie Lacek  
Stakeholder Process and Engagement

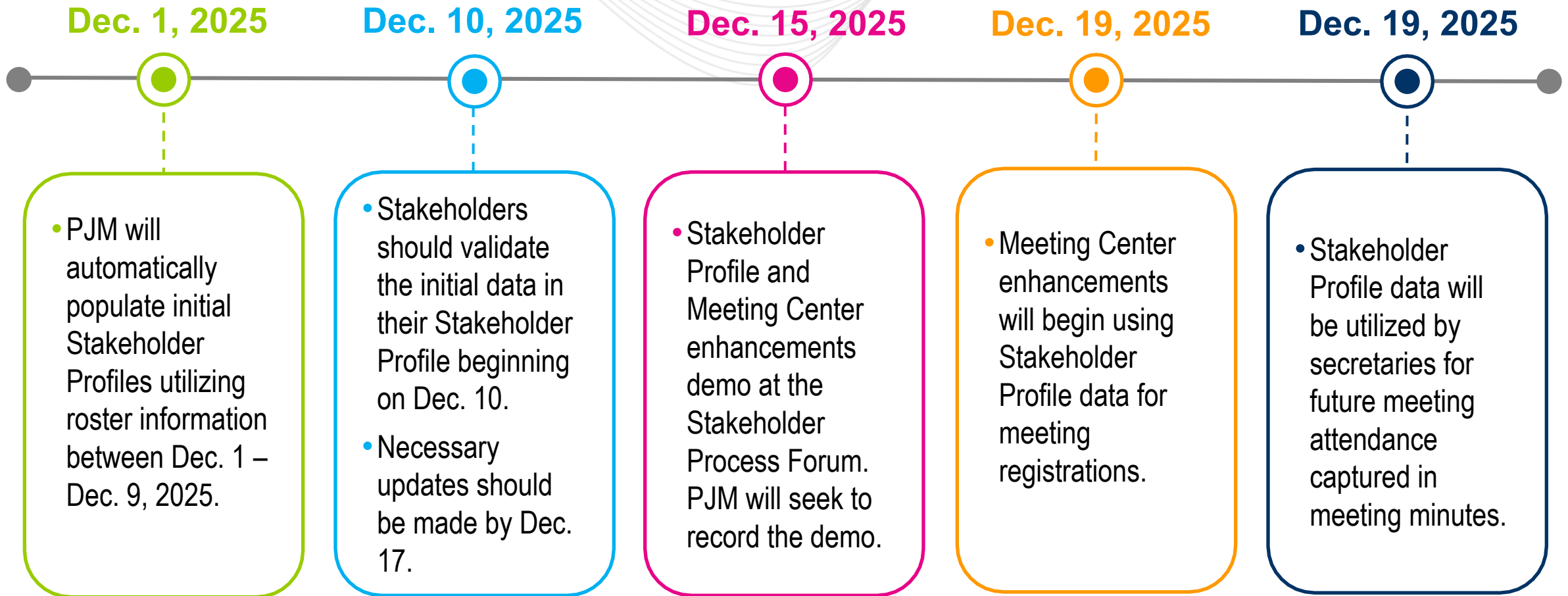
Operating Committee  
December 4, 2025

| Action Required                           | Deadline            | Who May Be Affected     |
|-------------------------------------------|---------------------|-------------------------|
| Stakeholder Profile Review and Validation | 12/10/25 – 12/17/25 | Individual Stakeholders |
|                                           |                     |                         |
|                                           |                     |                         |
|                                           |                     |                         |
|                                           |                     |                         |

## Tool Enhancements

- PJM is implementing tool enhancements that will better support stakeholder meeting logistics.
- The enhancements aim to capture more accurate registration information with the objective of introducing greater efficiency for logistical processes dependent on accurate registration information.
- The enhancements also aim to provide for additional efficiencies through data automation and create a foundation for potential additional automation in the future.
- Stakeholder action is required to prepare for implementation.

# Key Actions and Implementation Timeline



**1** Login to [Account Manager](#)

**2** Select “User Profile”, then “Stakeholder Profile”

**3** Update your Membership Information

[Pending Tasks](#)
[User Profile](#)
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[Profile Information](#)
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[PKI Certificates](#)
[Stakeholder Profile](#)

### Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

#### Members You Represent

| Members           | Actions             |
|-------------------|---------------------|
| No records found. | <a href="#">Add</a> |

#### Non-Members You Represent

| Non-Member          | Actions                                     |
|---------------------|---------------------------------------------|
| PJM Interconnection | <a href="#">Edit</a> <a href="#">Delete</a> |
|                     | <a href="#">Add</a>                         |

#### Alternate Phone Numbers

| Phone Number      | Actions             |
|-------------------|---------------------|
| No records found. | <a href="#">Add</a> |

- The Stakeholder Profile has been added to user accounts in Account Manager to indicate who a user is representing in the stakeholder process.
- After initial population by PJM, stakeholders will be asked to maintain their own Stakeholder Profile.
  - The Stakeholder Profile data will be leveraged for meeting registration and meeting minute attendance.
  - The Stakeholder Profile is available to all stakeholders, not just Members or roster representatives.

## Meeting Center

### My Profile

User ID: 000000  
 Name: Mickey Mouse  
 Email: mmouse@pjm.com  
 Company: PJM  
 Members Represented: 15 Users  
 Non-Members Represented: 5 Users  
 Phone: 000-000-0000, 000-000-0000, 000-000-0000

Update Profile in Account Manager

### Filters

Status: Select  
 Group Type: Select Group Type  
 Sub-Group type: Select  
 Date Range: From  To

Clear Apply

### My Meetings

13 Meetings Verify

PJM/WISO IPSAC Webex

2.8.2024

1:00 - 3:00 p.m. EPT

Registered virtually

PJM/WISO IPSAC Conference & Training Center

2.8.2024

1:00 - 3:00 p.m. EPT

Registered in-person

PJM/WISO IPSAC Webex

2.8.2024

1:00 - 3:00 p.m. EPT

Registered virtually

PJM/WISO IPSAC Conference & Training Center

2.8.2024

1:00 - 3:00 p.m. EPT

Registered in-person

Lisbon Committee Landdowne Resort

Annual Meetings

Registered

0 Selected

Items per page: 1 - 25 of 147 More

25 Modify Register

| Select                   | Date      | Time                 | Details                                                                                                |
|--------------------------|-----------|----------------------|--------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> | 2.8.2024  | 1:00 - 3:00 p.m. EPT | PJM/WISO IPSAC Webex <span>Registered virtually</span>                                                 |
| <input type="checkbox"/> | 5.8.2024  | 1:00 - 3:00 p.m. EPT | System Operations Subcommittee - Transmission Webex/Landdowne Resort <span>Registered virtually</span> |
| <input type="checkbox"/> | 6.14.2024 | 1:00 - 3:00 p.m. EPT | PJM/WISO IPSAC Webex <span>Registered in-person</span>                                                 |
| <input type="checkbox"/> | 6.18.2024 | 1:00 - 3:00 p.m. EPT | PJM/WISO IPSAC Webex <span>Cancelled</span>                                                            |
| <input type="checkbox"/> | 6.27.2024 | 1:00 - 3:00 p.m. EPT | General Session Webex/Conference & Training Center <span>Access Required</span>                        |
| <input type="checkbox"/> | 5.20.2024 | 1:00 - 3:00 p.m. EPT | PJM/WISO IPSAC Webex/Conference & Training Center <span>In-person Closed</span>                        |
| <input type="checkbox"/> | 6.25.2024 | 1:00 - 3:00 p.m. EPT | PJM/WISO IPSAC Webex/Conference & Training Center <span>Access Required</span>                         |

**Confirm**

Is the following information correct?

**User ID:** xxxxxx  
**Name:** Mickey Mouse  
**Email:** mmouse@pjm.com

**Company:** PJM  
**Phone:** 123-456-7899, 123-456-7888, 123-456-7844

**Members Represented:**

|                                                                        |                                                                |
|------------------------------------------------------------------------|----------------------------------------------------------------|
| AEP Appalachian Transmission Company Inc. (Transmission Owner)         | Alliant Energy Corporate Services, Inc. (Other Supplier)       |
| American Municipal Power, Inc. (Electric Distributor)                  | Bath County Energy, LLC (Generation Owner)                     |
| Beech Ridge Energy Storage LLC (Generation Owner)                      | Blossom Solar, LLC (Other Supplier)                            |
| CL-Viaduct Holding LLC (Other Supplier)                                | Clearlight Energy Services Inc. (Generation Owner)             |
| Duke Energy Business Services LLC (Transmission Owner)                 | Emporia Hydropower Limited Partnership (Generation Owner)      |
| Energy Technology Savings, Inc. dba Logical Buildings (Other Supplier) | Hazle Spindle, LLC (Other Supplier)                            |
| Gallus Capital LLC (Other Supplier)                                    | Lightsource Renewable Energy Development, LLC (Other Supplier) |

**Non-Members Represented:**  
No non-members found.

Modify

Approve

PJM/MISO IPSAC

| 1                                                                                                                                                                       | 2                                                                                                                                                        | 3                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>Stakeholder Profile data will initially be populated using stakeholder group roster information between December 1-9.</li> </ul> | <ul style="list-style-type: none"> <li>Stakeholder Profile and Meeting Center enhancements demo at the December 15 Stakeholder Process Forum.</li> </ul> | <ul style="list-style-type: none"> <li>Stakeholders should review their initial Stakeholder Profile data beginning December 10 and make any necessary updates by end of day on December 17.</li> </ul> |

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## PJM Stakeholder Profile & Meeting Center Enhancements



### Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

# Appendix



# Adding Members You Represent to Stakeholder Profile

## Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

### Members You Represent

| Members ▾         |  | Actions        |
|-------------------|--|----------------|
| No records found. |  | <div>Add</div> |

Click Add

### Member



Member Name \*

Test Grid Company 1

Select Member Name  
From Dropdown

Cancel

Submit

Click Submit

## Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

### Members You Represent

| Members ▾           |  | Actions                                                    |
|---------------------|--|------------------------------------------------------------|
| Test Grid Company 1 |  | <div><div><div></div><div></div></div><div>Add</div></div> |

Edit, Delete or  
Add Members

# Adding Non-Members You Represent to Stakeholder Profile

Non-Members You Represent

| Non-Member ▾      |  | Actions |
|-------------------|--|---------|
| No records found. |  |         |

Add

Click Add

Non-Member Company



Company \*

Test Company ABC

Enter Non-Member  
Company Name

Cancel

Submit

Click Submit

Non-Members You Represent

| Non-Member ▾     |  | Actions                                                                                                                                                                     |
|------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Test Company ABC |  |   |

Add

Edit, Delete or  
Add Non-  
Members

# Adding Alternate Phone Numbers to Stakeholder Profile

## Alternate Phone Numbers

| Phone Number ▾    | Actions |
|-------------------|---------|
| No records found. |         |

Add

Click Add

## Alternate Phone Number



Phone \*

999-999-9999

Enter Mobile Phone Number

Cancel

Submit

Click Submit

## Alternate Phone Numbers

| Phone Number ▾ | Actions                                                                                                                                                                     |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 999-999-9999   |   |

Add

Edit, Delete or Add Phone Numbers

## Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

### Members You Represent

| Members             | Actions                           |
|---------------------|-----------------------------------|
| Test Grid Company 1 | <div><div></div><div></div></div> |
| <div>Add</div>      |                                   |

### Non-Members You Represent

| Non-Member       | Actions                           |
|------------------|-----------------------------------|
| Test Company ABC | <div><div></div><div></div></div> |
| <div>Add</div>   |                                   |

### Alternate Phone Numbers

| Phone Number   | Actions                           |
|----------------|-----------------------------------|
| 999-999-9999   | <div><div></div><div></div></div> |
| <div>Add</div> |                                   |

Registration

You are registering for the following meetings:

| Details                                                            | Representation | Date & Time                       | Attendance |         |
|--------------------------------------------------------------------|----------------|-----------------------------------|------------|---------|
| System Operations Subcommittee<br>Webex/Location<br>Annual Meeting | 5 selected     | 2.7.2025<br>9:00 - 11:00 a.m. EPT | In Person  | Virtual |
| PJM/MISO IPSAC<br>Webex                                            | 5 selected     | 2.7.2025<br>9:00 - 11:00 a.m. EPT | Virtual    |         |
| PJM/MISO IPSAC<br>Webex/Location                                   | 5 selected     | 2.7.2025<br>9:00 - 11:00 a.m. EPT | In Person  | Virtual |

Cancel
Submit

**Modify Registration**

You are changing your registration for any of the following meetings:

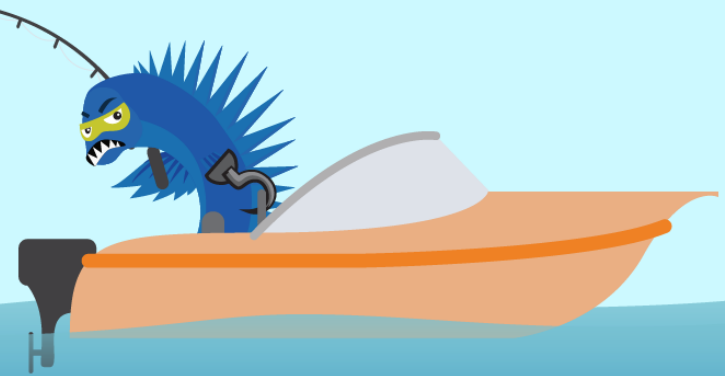
| Details                                                            | Representation | Date & Time                       | Attendance                                                               | Unregister               |
|--------------------------------------------------------------------|----------------|-----------------------------------|--------------------------------------------------------------------------|--------------------------|
| System Operations Subcommittee<br>Webex/Location<br>Annual Meeting | 5 selected     | 2.7.2025<br>9:00 - 11:00 a.m. EPT | <input checked="" type="radio"/> In Person <input type="radio"/> Virtual | <input type="checkbox"/> |
| PMM/MISO IPSAC<br>Webex                                            | 5 selected     | 2.7.2025<br>9:00 - 11:00 a.m. EPT | <input type="radio"/> In Person <input checked="" type="radio"/> Virtual | <input type="checkbox"/> |
| PMM/MISO IPSAC<br>Webex/Location                                   | 5 selected     | 2.7.2025<br>9:00 - 11:00 a.m. EPT | <input type="radio"/> In Person <input checked="" type="radio"/> Virtual | <input type="checkbox"/> |

### Feedback

**PROTECT THE  
POWER GRID**  
**THINK BEFORE  
YOU CLICK!**



**BE ALERT TO  
MALICIOUS PHISHING  
EMAILS**



**Report suspicious email activity to PJM.**  
Call (610) 666-2244 or email [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)