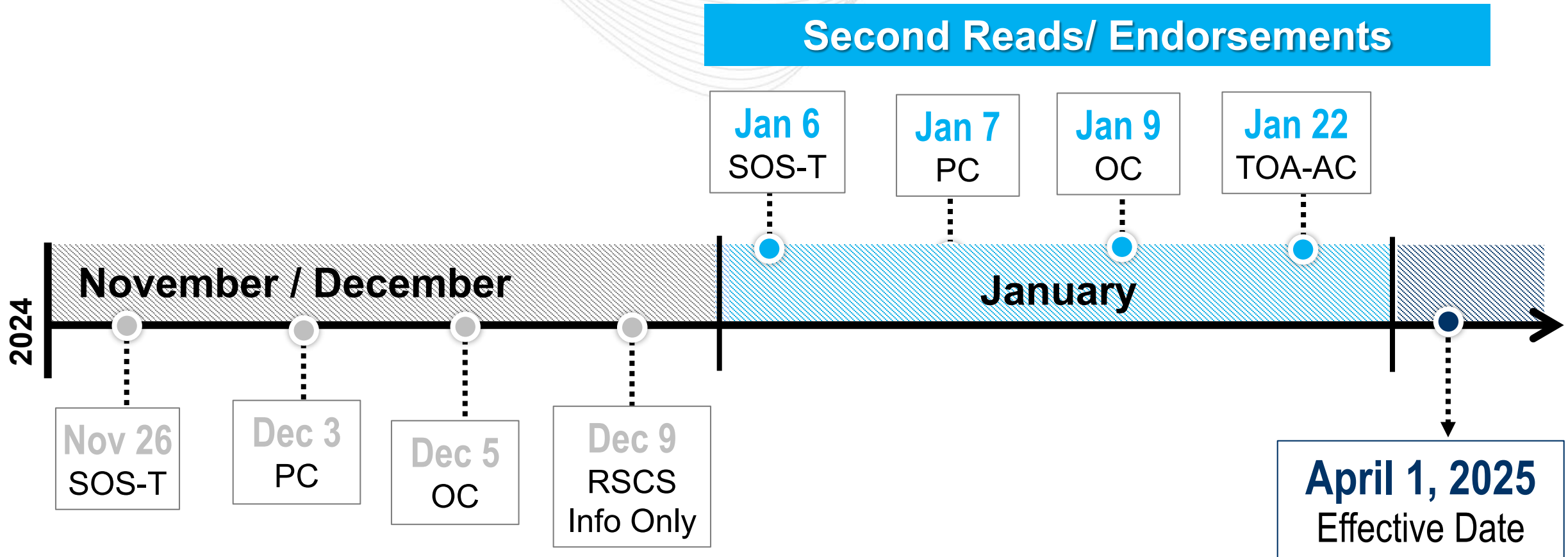


# PJM TO/TOP Matrix Charter V3

Gizella Mali, TTMS Chair  
January, 2025

- Annual Review:
  - Cover to cover review of document identified no changes.



Charter First Reads

Presenter:  
Gizella Mali

Gizella.Mali@pjm.com

## TO/TOP Matrix Charter Version 3



### Member Hotline

(610) 666 – 8980

(866) 400 – 8980

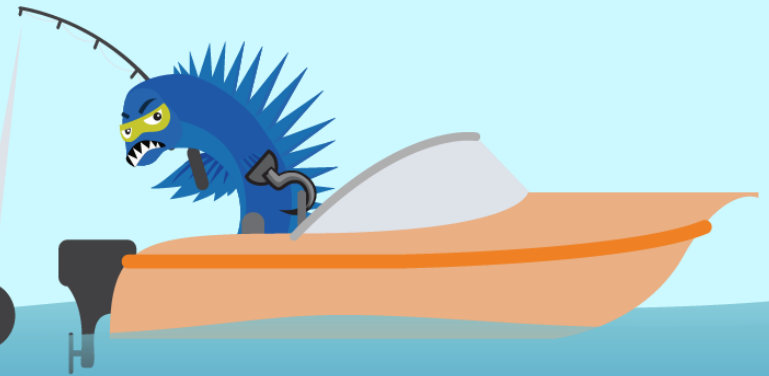
custsvc@pjm.com

**PROTECT THE  
POWER GRID**

**THINK BEFORE  
YOU CLICK!**



**BE ALERT TO  
MALICIOUS PHISHING  
EMAILS**



**Report suspicious email activity to PJM.**  
Call (610) 666-2244 or email [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)