

PJM Stakeholder Profile & Meeting Center Enhancements

Matt Connolly
Stakeholder Process and Engagement

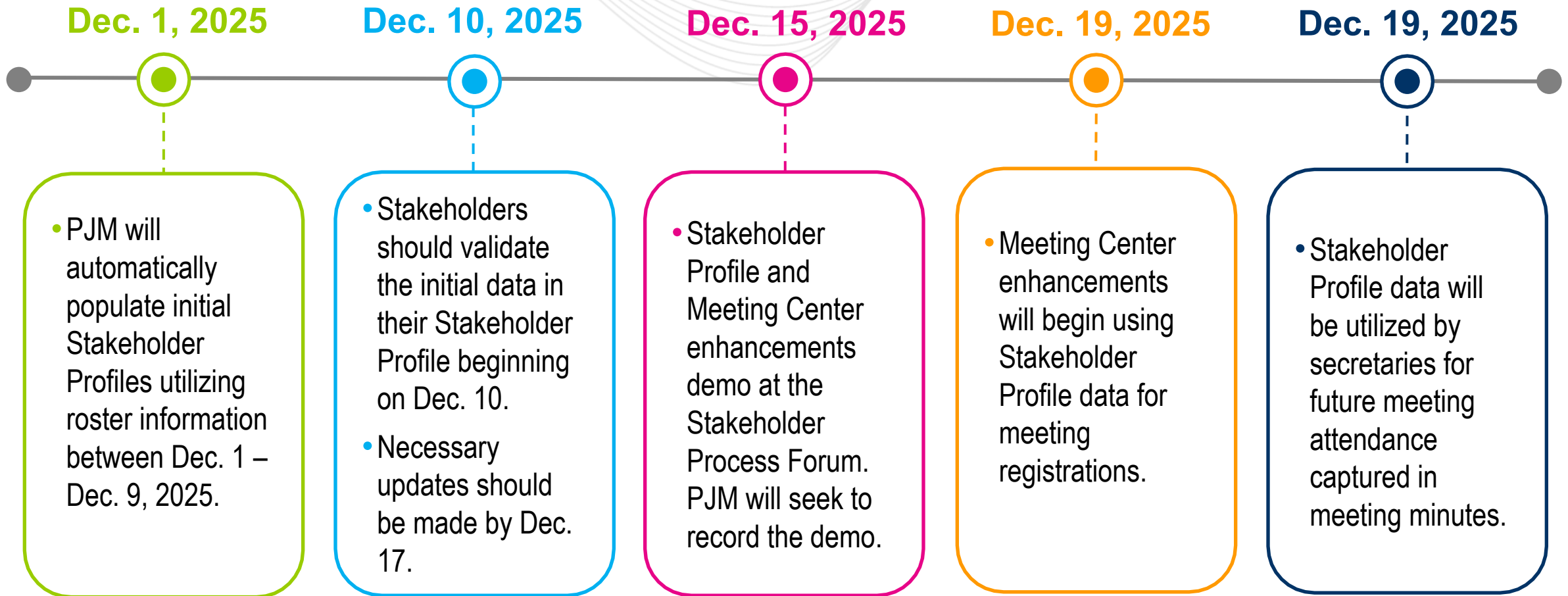
Planning Committee
December 2, 2025

Action Required	Deadline	Who May Be Affected
Stakeholder Profile Review and Validation	12/10/25 – 12/17/25	Individual Stakeholders

Tool Enhancements

- PJM is implementing tool enhancements that will better support stakeholder meeting logistics.
- The enhancements aim to capture more accurate registration information with the objective of introducing greater efficiency for logistical processes dependent on accurate registration information.
- The enhancements also aim to provide for additional efficiencies through data automation and create a foundation for potential additional automation in the future.
- Stakeholder action is required to prepare for implementation.

Key Actions and Implementation Timeline



1

Login to
[Account Manager](#)

2

Select “User Profile”, then
“Stakeholder Profile”

3

Update your
Membership
Information

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[Stakeholder Profile](#)

Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

Members You Represent

Members	Actions
No records found.	Add

Non-Members You Represent

Non-Member	Actions
PJM Interconnection	Edit Delete
	Add

Alternate Phone Numbers

Phone Number	Actions
No records found.	Add

Stakeholder Profile in Account Manager

- The Stakeholder Profile has been added to user accounts in Account Manager to indicate who a user is representing in the stakeholder process.
- After initial population by PJM, stakeholders will be asked to maintain their own Stakeholder Profile.
 - The Stakeholder Profile data will be leveraged for meeting registration and meeting minute attendance.
 - The Stakeholder Profile is available to all stakeholders, not just Members or roster representatives.

Meeting Center

My Profile

User ID: 000000
 Name: Mickey Mouse
 Email: mmouse@pjm.com
 Company: PJM
 Members Represented: 15 Users
 Non-Members Represented: 5 Users
 Phone: 000-000-0000, 000-000-0000, 000-000-0000

Update Profile in Account Manager

My Meetings

13 Meetings

Verify

- PJM/WISO IPSAC Webex
 2.8.2024
 1:00 - 3:00 p.m. EPT
 Registered virtually
- PJM/WISO IPSAC Conference & Training Center
 2.8.2024
 1:00 - 3:00 p.m. EPT
 Registered in-person
- PJM/WISO IPSAC Webex
 2.8.2024
 1:00 - 3:00 p.m. EPT
 Registered virtually
- PJM/WISO IPSAC Conference & Training Center
 2.8.2024
 1:00 - 3:00 p.m. EPT
 Registered in-person
- Edison Committee Landdowne Resort
 Annual Meeting
 Registered

Filters

Status: Select
 Group Type: Select Group Type
 Sub-Group type: Select
 Date Range: From To
 Clear Apply

0 Selected

Items per page: 1 - 25 of 147 [More]

25

Modify Register

Select	Date	Time	Details
	2.8.2024	1:00 - 3:00 p.m. EPT	PJM/WISO IPSAC Webex Registered virtually
	5.8.2024	1:00 - 3:00 p.m. EPT	System Operations Subcommittee - Transmission Webex/Landdowne Resort Annual Meeting Registered virtually
	6.14.2024	1:00 - 3:00 p.m. EPT	PJM/WISO IPSAC Webex Registered in-person
	6.18.2024	1:00 - 3:00 p.m. EPT	PJM/WISO IPSAC Webex Cancelled
	6.27.2024	1:00 - 3:00 p.m. EPT	General Session Webex/Conference & Training Center Access Required
<input type="checkbox"/>	5.20.2024	1:00 - 3:00 p.m. EPT	PJM/WISO IPSAC Webex/Conference & Training Center In-person Closed
<input type="checkbox"/>	6.25.2024	1:00 - 3:00 p.m. EPT	PJM/WISO IPSAC Webex/Conference & Training Center Access Required

Confirm

Is the following information correct?

User ID: xxxxxx
Name: Mickey Mouse
Email: mmouse@pjm.com

Company: PJM
Phone: 123-456-7899, 123-456-7888, 123-456-7844

Members Represented:

AEP Appalachian Transmission Company Inc. (Transmission Owner)	Alliant Energy Corporate Services, Inc. (Other Supplier)
American Municipal Power, Inc. (Electric Distributor)	Bath County Energy, LLC (Generation Owner)
Beech Ridge Energy Storage LLC (Generation Owner)	Blossom Solar, LLC (Other Supplier)
CL-Viaduct Holding LLC (Other Supplier)	Clearlight Energy Services Inc. (Generation Owner)
Duke Energy Business Services LLC (Transmission Owner)	Emporia Hydropower Limited Partnership (Generation Owner)
Energy Technology Savings, Inc. dba Logical Buildings (Other Supplier)	Hazle Spindle, LLC (Other Supplier)
Gallus Capital LLC (Other Supplier)	Lightsource Renewable Energy Development, LLC (Other Supplier)

Non-Members Represented:
No non-members found.

Modify

Approve

PJM/MISO IPSAC

1	2	3
<ul style="list-style-type: none"> Stakeholder Profile data will initially be populated using stakeholder group roster information between December 1-9. 	<ul style="list-style-type: none"> Stakeholder Profile and Meeting Center enhancements demo at the December 15 Stakeholder Process Forum. 	<ul style="list-style-type: none"> Stakeholders should review their initial Stakeholder Profile data beginning December 10 and make any necessary updates by end of day on December 17.

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Stakeholder Process & Engagement
Department
[StakeholderProcess&Engagement@
pjm.com](mailto:StakeholderProcess&Engagement@pjm.com)

**Roster Clean-up & PJM Stakeholder
Profile**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

Appendix



Adding Members You Represent to Stakeholder Profile

Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

Members You Represent

Members ▾		Actions
No records found.		<div>Add</div>

Click Add

Member



Member Name *

Test Grid Company 1

Select Member Name
From Dropdown

Cancel

Submit

Click Submit

Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

Members You Represent

Members ▾		Actions
Test Grid Company 1		<div><div></div><div></div></div> <div>Add</div>

Edit, Delete or
Add Members

Non-Members You Represent

Non-Member ▾		Actions
No records found.		

[Add](#)**Click Add**

Non-Member Company



Company *

**Enter Non-Member
Company Name**[Cancel](#)[Submit](#)**Click Submit**

Non-Members You Represent

Non-Member ▾		Actions
Test Company ABC		✎ 🗑️

[Add](#)**Edit, Delete or
Add Non-
Members**

Adding Alternate Phone Numbers to Stakeholder Profile

Alternate Phone Numbers

Phone Number ▾	Actions
No records found.	

Add

Click Add

Alternate Phone Number



Phone *

999-999-9999



Enter Mobile Phone Number

Cancel

Submit

Click Submit

Alternate Phone Numbers

Phone Number ▾	Actions
999-999-9999	 

Add

Edit, Delete or Add Phone Numbers

Feedback

Membership Information

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Members You Represent

Members ▾	Actions
Test Grid Company 1	✎ 🗑
Add	

Non-Members You Represent

Non-Member ▾	Actions
Test Company ABC	✎ 🗑
Add	

Alternate Phone Numbers


Phone Number ▾	Actions
999-999-9999	✎ 🗑
Add	

Registration

You are registering for the following meetings:

Details	Representation	Date & Time	Attendance	
System Operations Subcommittee Webex/Location Annual Meeting	5 selected	2.7.2025 9:00 - 11:00 a.m. EPT	In Person	Virtual
PJM/MISO IPSAC Webex	5 selected	2.7.2025 9:00 - 11:00 a.m. EPT	Virtual	
PJM/MISO IPSAC Webex/Location	5 selected	2.7.2025 9:00 - 11:00 a.m. EPT	In Person	Virtual

Cancel
Submit

Modify Registration ✕				
You are changing your registration for any of the following meetings:				
Details	Representation	Date & Time	Attendance	Unregister
System Operations Subcommittee Webex/Location  Annual Meeting	5 selected	2.7.2025 9:00 - 11:00 a.m. EPT	<div>In Person</div> <div>Virtual</div>	<input type="checkbox"/>
PMM/MISO IPSAC Webex	5 selected	2.7.2025 9:00 - 11:00 a.m. EPT	<div>Virtual</div>	<input type="checkbox"/>
PMM/MISO IPSAC Webex/Location	5 selected	2.7.2025 9:00 - 11:00 a.m. EPT	<div>In Person</div> <div>Virtual</div>	<input type="checkbox"/>

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com