




# Updates on Rosters and Voting Application

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Stakeholder Process and Engagement

December 2024

Action	Timing	Who May Be Affected
Roster clean up effort	January 24, 2025	Roster Managers, CAMs and roster representatives
Enhancements to Voting Application and PJM communications regarding roster requests	Q1 2025	Roster Managers and roster representatives
		

- **Accurate roster information streamlines stakeholder participation.**
  - Up-to-date rosters support necessary access to the Voting Application for Members.
  - The Members Committee roster is used for the Voting Application as well as Board elections and approvals of access to secure groups.
- **Roster Manager tab in Voting Application now allows Members to easily update roster information.**
  - Rosters can be viewed, sorted, and updated by designated Roster Managers.

- **To address invalid roster records, PJM will conduct a one-time, manual roster clean up on January 31, 2025. This clean up will apply to:**
  - Roster representatives associated with a PJM user account that has been terminated. (An active PJM user account is needed for meeting registration and access to PJM tools)
  - Rosters for Standing Committees and other voting groups
    - Members Committee (MC), Markets and Reliability Committee (MRC), Market Implementation Committee (MIC), Operating Committee (OC), Planning Committee (PC), and Risk Management Committee (RMC)
    - Senior Task Forces and Subcommittees reporting directly to the MRC

- The Stakeholder Profile has been added to user accounts in Account Manager to indicate who a user is representing in the stakeholder process.
- PJM will utilize the refreshed roster data to initially populate the new Stakeholder Profile in Account Manager.
  - This will be limited to a one-time initial population.
  - Stakeholders will be able to maintain their own data within the Account Manager tool going forward.
  - The Stakeholder Profile is available to all stakeholders, not just roster representatives.
  - The future direction is to leverage the Stakeholder Profile data for meeting registration and meeting minute attendance.



# Stakeholder Profile in Account Manager

Pending Tasks | **User Profile** | My Company | Search

Profile Information | Account Access | PKI Certificates | **Stakeholder Profile**

## Membership Information

Please identify all Member and non-member companies that you represent at PJM stakeholder meetings, as well as any phone numbers that you may use to dial in to these meetings. The information supplied here regarding company representation will be noted in meeting minutes should you participate in a PJM stakeholder meeting. Phone numbers may be used to identify your participation should you not be able to log in to Webex. This information can be updated at any time.

### Members You Represent

Members ▾	Actions
No records found.	
<div>Add</div>	

### Non-Members You Represent

Non-Member ▾	Actions
No records found.	
<div>Add</div>	

### Alternate Phone Numbers

Phone Number ▾	Actions
No records found.	
<div>Add</div>	

- Enhanced communications for roster requests and new Roster Managers
  - Additional instructions for completing roster requests
  - Reminder emails for pending roster requests
  - Additional information for new Roster Managers
- Automatic expiration and cancelation of pending roster requests after 30 days
- Enhanced automation in the Voting Application to reflect Membership changes and corresponding roster updates or terminations
  - PJM Member withdrawals
  - Corporate family change of Voting / Affiliate Member
  - Account Manager terminations or access removals

- [Voting Tool Page](#)
  - Resources on voting, rosters, and designating proxy voters
  - Roster Manager training and information
- [Membership Management Community](#)
  - Contact Managers may make changes to designated Roster Managers
- [Voting\\_Support@pjm.com](mailto:Voting_Support@pjm.com)
  - For assistance as needed

## Presenter:

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## Assistance:

Voting Support  
[voting\\_support@pjm.com](mailto:voting_support@pjm.com)

A green speech bubble containing a white question mark, positioned above a blue speech bubble with three horizontal lines, indicating a question or inquiry.

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## Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)