

PJM Stakeholder Process Training



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PJM Stakeholder Process Training

- Purpose of the Stakeholder Process
- PJM and Governing Documents
- Governance Structure,
 Membership and Sectors
- Stakeholder Process Overview
- Issue Initiation Process
- Mutual Gains Theory

- Consensus Based Issue Resolution (CBIR)
- Introduction to Decision-Making
- CBIR Process Illustration
- Alternative Processes and Procedures
- Engaging in PJM's Stakeholder Process
- Voting and Roster Manager Tool Demo





PJM and Governing Documents



Operating Agreement

RTEP Protocol

(section 18.17)

Confidentiality Rules



HIGHLIGHTS

- Sets up the corporation and operational rules
- Governance
- Contains interchange energy market rules, RTEP protocol

SECTIONS: SCHEDULES Board I Energy Market Members Committee Components of Cost Officers Dispute Resolution

Office of the Interconnection

Of Particular Interest:

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Members



Open Access Transmission Tariff

ATTACHMENTS:



HIGHLIGHTS

- Based on pro forma FERC Tariff
- Rates, terms and conditions of service

a Of	Particular	Interest
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II	Point-to-Point Transmission Service	DD	RPM		DD RPM		Market Monitoring		
Ш	Network Integration Transmission Service	н	Zonal Transmission Rates	Q	Credit Policy				
IV	Generation Deactivation	НН	PJM Settlements						
VI	New Service Requests		Appendix – Energy Market						

SCHEDULES: 9 Administrative Service Fees

ARTICLES:



Reliability Assurance Agreement



HIGHLIGHTS

- "...ensure that adequate Capacity Resources... will be planned and made available to provide reliable service to loads...in a manner consistent with the development of a robust competitive marketplace"
- Creates obligations for Load Serving Entities (LSE)

Of Particular Interest:

ARTICLE:

7 Determination of Capacity Obligation

SCHEDULES

4	Forecast Pool Req.
5	Forced Outage Rates
7	DR/EE
8.1	Fixed Resource Req.



Consolidated Transmission Owners Agreement – CTOA



HIGHLIGHTS

- Establishes rights and commitments of PJM vis-à-vis TOs
- Facilitates the coordination of planning and operation
- Transfers certain planning and operating responsibilities to PJM





Joint Operating Agreements



HIGHLIGHTS

- Agreements between PJM and neighboring FERC jurisdictional utilities (e.g., MISO)
- Includes information and data sharing, coordination of power flows between regions, outage coordination, joint operating during emergencies, coordinated transmission planning, and congestion management, etc.



Implementing Documents



Manuals (Energy, Ancillary Services and Capacity Markets, RTEP, Transmission Planning, Accounting & Billing, Admin., etc.)

- Most endorsed by MRC
- PJM responsibility
- M15 & M34 have different path

NON-MANUAL DOCUMENTS

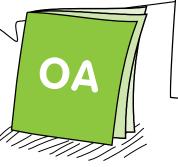
- Congestion Management Protocol
- Regional Practices Document



PJM's Governing Documents

The OA is the Operating

Agreement and is a foundational document for PJM.



The OATT is also called the Tariff and contains the rates, terms and conditions of transmission service.



The Reliability Assurance
Agreement ensures that adequate capacity resources will be planned and made available.



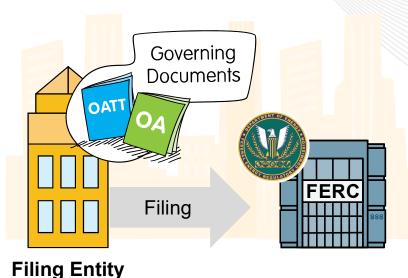
The Consolidated
Transmission
Owners Agreement is
an agreement among the
transmission owners.



Joint Operating Agreements between PJM and each of our neighboring FERC-jurisdictional transmission-providing utilities to address cooperation and coordination







Requires:

Public utilities to file with the Commission all rates and charges for any transmission or sale subject to the jurisdiction of the Commission.

That tariffs, rate schedules, service agreements and contracts relevant to services offered must be filed at FERC.

To approve the filings, the Commission must find that the rates are:

Just and reasonable

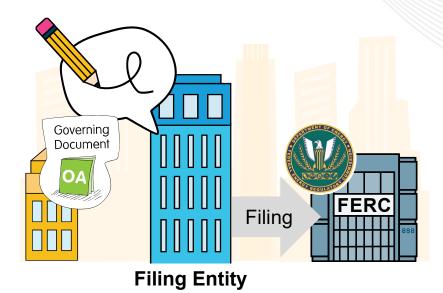


Not unduly discriminatory or preferential





FPA Section 206



Allows the Commission to modify rates upon its own initiative or upon motion or complaint by another party.

Requires that in order to modify or replace the filed rate, the proponent of a change to the filed rate must meet a dual burden of:

Establishing that:

First
The Current Rate
is unjust and unreasonable.

Second
The Alternative Rate
proposal is just and reasonable.

It is not sufficient to simply claim an alternative is superior to the current rate.





Who Can File Under 205 & 206?

Who can amend & under what FPA section:

	OA	TARIFF	RAA				
Section 205	Requires 2/3 endorsement by Members Committee	PJM can file without 2/3 endorsement of MC and any stakeholder process.	Only the PJM Board has the ability to approve filing proposed amendments.				
	(MC) to amend under FPA 205	TOs have filing rights over certain aspects of the Tariff.	PJM typically seeks endorsement through the stakeholder process.				
Section 206	If 2/3 endorsement is not achieved: PJM Board	Others can seek changes	Others can seek changes				
	can authorize PJM to file.	through filing a complaint.	through filing a complaint.				
	Others can seek changes through filing a complaint.						



Examples of OA, Tariff and RAA Changes



Energy & Ancillary Services Markets

OA Schedule 1 and Tariff Attachment K Appendix

Capacity Market

Tariff Attachment DD and RAA

Credit Policy
Tariff Attachment Q



Interconnection ProcessTariff Sections IV and VI





Who Can File Under 205 & 206?

Who can amend & under what FPA section:

	CTOA	JOAs						
Section 205	Only parties to the CTOA	PJM can file without 2/3 endorsement of MC. JOAs are agreements between PJM and other FERC-regulated entities. Revisions to the JOAs are reviewed with stakeholders but are not voted upon. Only PJM and the other parties may file revisions.						
Section 206	Others can seek changes through filing a complaint.	Others can seek changes through filing a complaint.						



Governance Structure, Membership and Sectors



Independence and Governance Process

Independent Board of Managers

Market Monitor



- Independent Board of Managers
- Stakeholder process provide balanced stakeholder input



Typical Member Types by Sector

Generation **Owners**

Members owning/controlling generation within PJM's footprint:

- Generation affiliates of vertically integrated utilities
- Merchant generation owners
- End-use customers with generation and capacity exceeding load and obligation

Transmission Owners

Members owning transmission within PJM's footprint:



- Vertically integrated utilities
- Pure transmission owners
- Merchant transmission owners

Electric Distributors

Transmission-dependent utilities:

Municipal utilities

Co-operatives



End-Use Customers

End-users within PJM's footprint:



- Large commercial & industrial customers
- Consumer advocates



Other Suppliers

Members engaged in our markets that do not qualify in another sector:

- Curtailment service providers
- Financial product participants
- Wholesale power marketers
- Generation owners outside PJM
- Transmission owners outside PJM
- Competitive load serving entities
- Generation or transmission developers (before projects are in service)



Sector Functions

1 Sector Selection



Existing Members sector recertification and change requests

2 Sector Usage

Committee
representation (Finance
Committee, Liaison Committee,
etc.)

Senior Standing Committee voting

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Membership Types

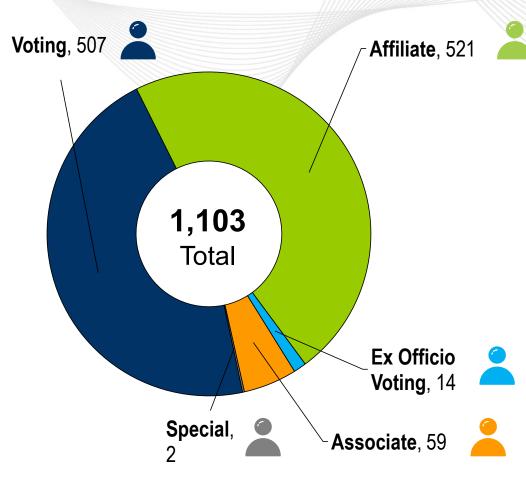
	Voting Members	Affiliate Members	Ex Officio Voting Members	Associate Members	Special Members (Emergency Customer Load Reduction Program)
Market Participation			×	×	
Voting Rights				×	×

All can participate in PJM stakeholder activities and trainings.



Member Types

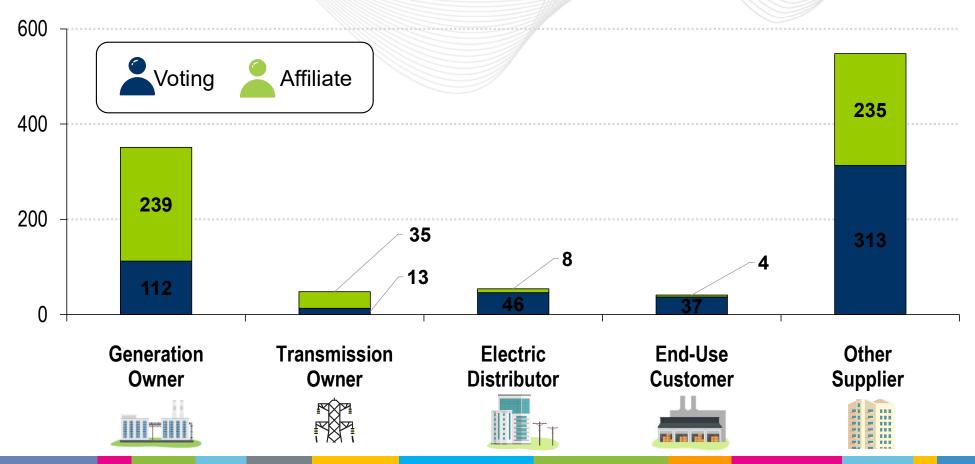
(as of October 16, 2025)





Voting Status by Member Sector

(as of October 16, 2025)





Knowledge Check #1





Stakeholder Process Overview





PJM See M34, Section 4.2

Facilitator/Chair

- Neutral facilitation
- Responsible for process

Secretary

Organization, logistics, procedure

Advocates

Advocating for PJM's positions

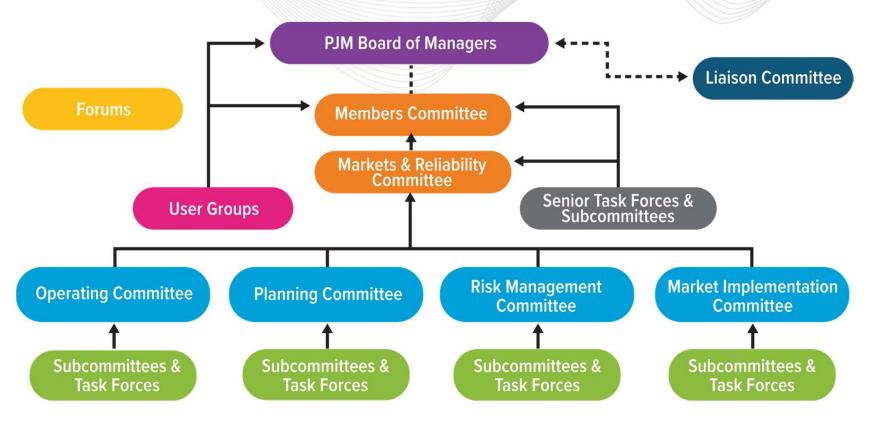
Subject Matter Experts
Providing expertise

PJM wears multi hats – diverse participant with different purposes





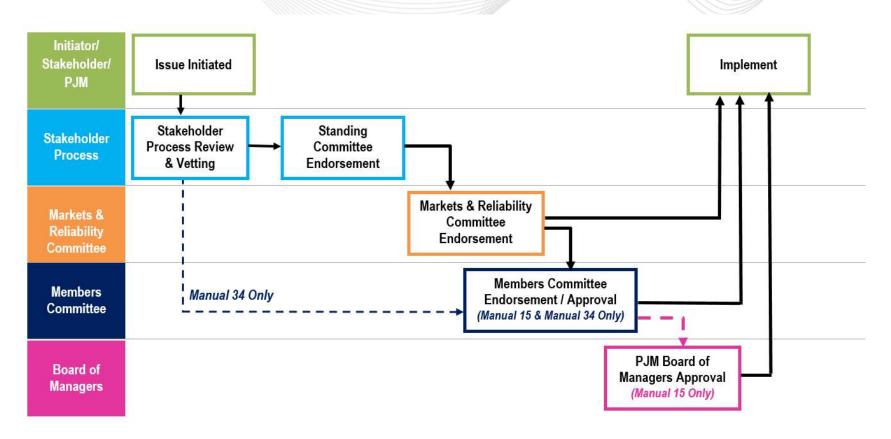
Stakeholder Process Groups



Reference: Committee Structure Diagram

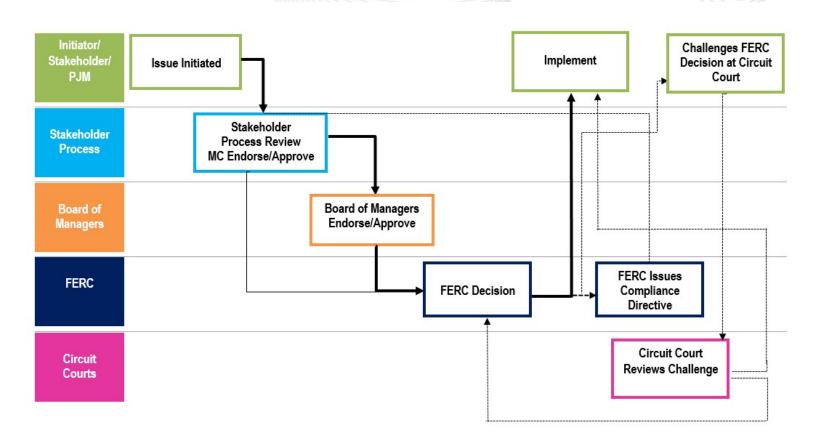


Manual Change Process





Governing Document Change Process





Issue Initiation Process



Initiation of New Issues



How is the Issue Identified in the Stakeholder Process?



Ultimate
Decision-Making

External

Source:

- Letter written to PJM/Board
- FERC Order
- NERC or Reliability Council Standard

 Recommendation of which committee should review

 Issue place on committee meeting agenda and present to committee Committee approves the issue and assigns it to an existing or new stakeholder group for work

Or

Committee decides to not take up the issue

Internal

- Presentation by PJM or Member to the committee
- Board Letters to Members



Problem Statement/Charge/Charter

PROBLEM STATEMENT

🇯 ISSUE CHARGE

CHARTER

A clear statement of:

- The problem or issue
- The situation to be improved
- The opportunity to be seized
- Why it warrants consideration in the PJM stakeholder process

May serve as Charter for new (Senior) Task Forces. Captures logistical details for the intended work including:

- Objectives of the Stakeholder Group
- Expected overall duration of work
- · Milestones and deadlines
- Administrative details
- Priority and timing of work
- · Assignment of the issue
- Decision-making method
- Determination if Issue Charge will serve as Charter

New Charters are only required for the creation of new Standing Committees and Subcommittees. Charter updates may be required for work assigned to an existing Stakeholder Group.

Includes:

- Voting/polling authority
- Reporting requirements
- Sunsetting requirements
- Scope of the Stakeholder Group
- Milestones and deadlines
- Responsibilites and expected deliverables
- Charge or purpose, goals, and objectives of the Stakeholder Group





PARENT

- Approves Issue Charge*
- Approves Charter update (if neccessary)
- Approves modifications to Issue Charge/Charter
- Provides feedback

Approves sunset of Stakeholder Group



- Develops work plan
- Implements CBIR

Reports:

- Milestones
- Status of deliverables
- Key issues/sticking points
- Recommended Issue Charge/Charter updates

Reports:

- Final outcomes
- Sunset request

^{*}This process will only proceed if the Issue Charge is approved by the appropriate stakeholder body.



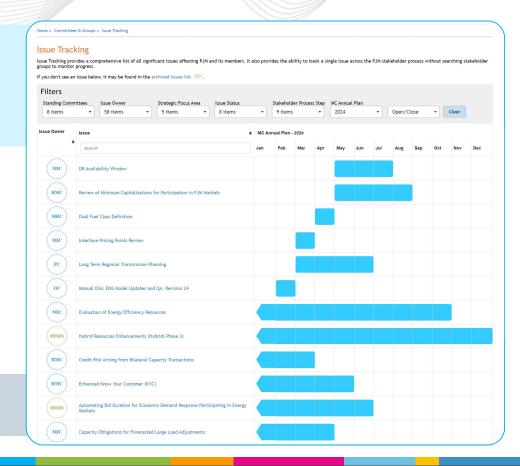
Annual Work Planning Process

The objective of the annual plan is to document the work to be completed in the coming year

The annual plan should be used where prioritizing issues in the stakeholder process

The plan will include issues likely to result in proposals to the Members Committee for approval

Issues Tracking on pjm.com offers current, searchable updates





Issue Tracking Tool



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Home > Committe	es & Groups ► Issue Tracking															
Issue Trac	king															
	ovides a comprehensive list of all ps to monitor progress.	significant issues affect	ing PJM and its n	nembers. I	t also p	orovides t	he ability	to track a	single is	sue acros	s the PJM	stakehol	der proce:	ss without	: searching	2
If you don't see a	n issue below, it may be found in	the archived issues list	PDF)													
Filters																
Standing Com	mittees Issue Owner	Strategic Focus A	Area Issue	Status		Stak	eholder P	rocess Step	MC A	nnual Pla	n					
MC,MIC,PJM • 61 items • 5 items • 7 items			ems	•	▼ 9 items ▼ 2025 ▼ Open/Close						•	Clear				
Issue Owner	Issue			۰	MC App	nual Plan	2025									
	*				mo Am	luur r luir										
Search		J	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	С		
MIC	Resource Scheduling Prior to t	he Day Ahead Energy Ma	arket													
							9									
MIC	DR Availability Window															



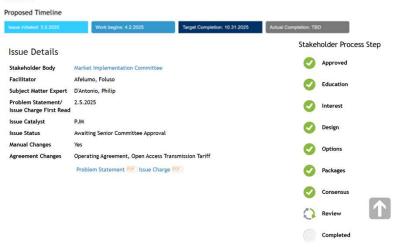
Issue Tracking Tool

fome > Committees & Groups > Issue Tracking > Issue Details

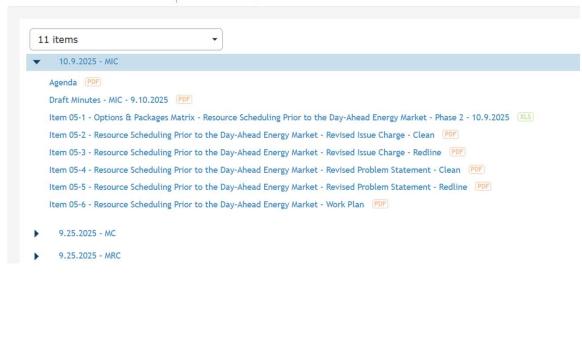
Issue Details

Resource Scheduling Prior to the Day Ahead Energy Market

PJM System Operators, at times, will schedule resources in advance of the Day-ahead Energy Market based on projec conservative resource scheduling. The IMM has raised concerns about the lack of transparency regarding the process Ahead Energy Market. To address this concern, there is an opportunity to explore enhancements to the rules related to Day-Ahead Energy Market. The Issue Charge seeks to improve the existing process of offer capping of resources sche Market.



Associated Materials | Governing Documents





Knowledge Check #2





Mutual Gains Theory





Developed at the Consensus Building Institute, with Larry Susskind, MIT professor

Process Model
based on hundreds
of real-world cases
and experimental
findings

4 steps for negotiating better outcomes while protecting relationships and reputation

 Allows parties to improve their chances of creating an agreement superior to existing alternatives Central tenet –
parties typically have more
than one goal or concern in
mind and more than one
issue that can be addressed
in the agreement they reach

- Emphasizes careful analysis and good process management
- Mutual Gains approach is not the same as "Win-Win"

Reference: The Consensus Building Institute



Mutual Gains is the foundation of CBIR

The Mutual Gains Approach

The CBIR Approach

1	Prepare	Understand/identify interests and BATNAs of participants	-	1	Investigation & Education
2	Create Value	Explore possible solution options and develop solution package based on identified interest	-	2	Options & Proposals
3	Distribute Value (i.e., decide)	Weigh options and use objective criteria	-	3	Narrowing & Decision-Making
4	Follow Through	Including a means to monitor commitments and keep communication open	-	4	Reporting & Implementation

Reference: The Consensus Building Institute



Consensus Based Issue Resolution (CBIR)



Stakeholder Process Overview



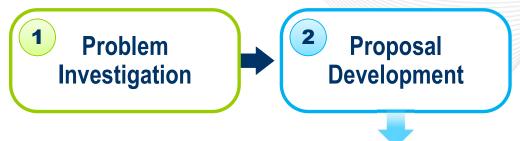


1 Problem Investigation



- Review Issue Charge, develop a work plan
- Educate and perform joint fact-finding
- Identify and explore interests





Brainstorm solution options and proposals using a two-step process

Step 1: Options Matrix

- Develop design components
- Identify priority level
- Propose solution options
- Evaluate and narrow options ("winnowing")



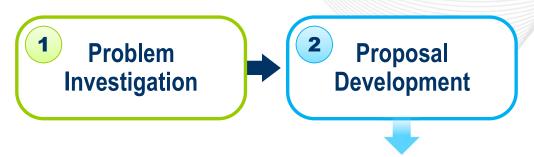






Options Matrix:	Priorities	Status Quo	Α	В	С	D	E
Design Component 1	High	SQ Component 1	Option 1A	Option 1B	Option 1C	Option 1D	Option 1E
Design Component 2	Medium	SQ Component 2	Option 2A	Option 2B	Option 2C	Option 2D	Option 2E
Design Component 3	Low	SQ Component 3	Option 3A	Option 3B			
Design Component 4	Medium/High	SQ Component 4	Option 4A	Option 4B	Option 4C		





Step 2: Proposal Matrix

- Discuss development of proposals (packages)
- Use solution options to populate each package
- Identify similarities and differences
- Evaluate, consolidate and narrow packages, as best as possible



1 Problem Investigation De

2 Proposal Development

Proposal Matrix:	Priorities	Status Quo	Proposal A	Proposal B	Proposal C	Proposal D
Design Component 1	High	SQ Component 1	SQ Component 1	Option 1A	Option 1E	Option 1E
Design Component 2	Medium	SQ Component 2	Option 2C	Option 2B	Option 2D	Option 2D
Design Component 3	Low	SQ Component 3	SQ Component 3	Option 3B	Option 3A	Option 3B
Design Component 4	Medium/High	SQ Component 4	Option 4A	Option 4C	Option 4C	SQ Component 4





- Use polling and voting to narrow and gauge support for options and proposals
- Negotiate and build consensus
 Tier 1: Achieve consensus on a single proposal that all parties accept with no objections
 - *Tier 2:* Provide 2–3 alternatives when consensus is not obtained under the Tier 1 approach
- Vote at parent committee and up the committee hierarchy as needed



Introduction to Decision-Making in the PJM Stakeholder Process







Subcommittees & Task Forces*					
 Decision-Making Methodology Strive for consensus (Tier 1) If no consensus achieved, produce multiple proposals (Tier 2) 					
Who Can Respond	Voting Members and Affiliates Ex Officio Voting Members Non-members				
Threshold for Endorsement	 Tier 1: All members can live with the proposal Tier 2: At least 3 supporting voting members from 2 sectors Voting				
What moves up to the Parent Committee?	 All proposals meeting the threshold are forwarded to the parent committee If a consensus proposal cannot be forwarded to the parent committee, multiple proposals are narrowed down 				

^{*}Not including Senior Task Forces or Subcommittees reporting to the MRC



Voting at Groups Reporting to the MRC

Lower Level Standing Committees (PC/MIC/OC/RMC), Senior Task Forces, and Subcommittees

Decision-Making Methodology	 Strive for consensus (Tier 1) If no consensus achieved, vote on multiple options (Tier 2) 			
Who Can Vote	Voting Members and Affiliates Ex Officio Voting Members			
Threshold for Endorsement	Two-step process for voting on proposals, which must exceed both: - 50% (simple majority) support AND - 50% preference over status quo	Sector-Weighted Voting: No		
What moves up to the Parent Committee?	 All proposals that receive simple majority support and are preferred over the status quo by greater than 50% are forwarded to the MRC in rank order. 			



Voting at Senior Standing Committees

Members Committee (MC) and Markets & Reliability Committee (MRC)

Decision-Making Methodology	 Vote on main motion first If that does not pass, then vote in motion voting order until a motion passes or there are no more options to consider 			
Who Can Vote	Voting Members Ex Officio Voting Members			
Threshold for Endorsement	 Greater than 2/3^{rds} threshold. Sector-Weighted Vote threshold = 3.335 / 5 For a limited number of issues such as Charter approvals, Issue Charges, and elections, the threshold is ½, or a Sector Weighted Vote of 2.5 / 5 	Sector-Weighted Voting: Yes		
What moves up to the Parent Committee?	The first motion voted on that receives MRC endorsement is forwarded to the MC as the main motion.			



Sector-Weighted Vote Calculation Example

Sector	For	Against	Abstain	% in Favor (of those voting For or Against)
Electric Distributor Sector	8	2	4	0.800
End-Use Customer Sector	15	0	1	1.000
Generation Owner Sector	10	10	5	0.500
Other Supplier Sector	3	7	15	0.300
Transmission Owner Sector	12	2	0	0.857
Sum				3.457
Threshold			667 x 5 Se	ctors = 3.335



Standing Committee Voting Example

Lower Level Standing Committee*

Proposal 1 = 68%

Proposal 2 = 45%

Proposal 3 = 90%

EXAMPLE

Proposals receiving over 50% for simple majority and preference over status quo are ranked and passed onto the MRC.

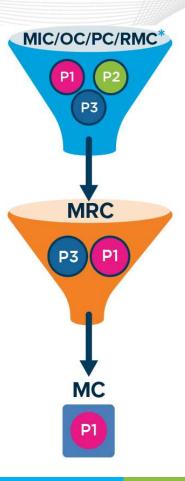
*Includes Senior Task Forces and Subcommittees reporting to Sr. Standing Committees

MC Vote

Proposal 1 passes — *4.12 EXAMPLE

The proposal receiving greater than 3.335 sector-weighted support passes at the MC.

*Note: Under Truncated Voting rules, the MC stops voting once this threshold is reached.



MRC Vote

- Proposal 3: (voted first) *3.13
- Proposal 1: *4.25
- Proposal 2: Not voted on

EXAMPLE

The first proposal receiving greater than 3.335 sector-weighted support is passed to the MC.

*Note: Under Truncated Voting rules, the MRC stops voting once this threshold is reached.



Summary of Decision-Making Rules

- Sector-Weighted Voting
- 2/3^{rds} threshold with truncated voting rules
- Voting only by PJM Voting and Ex Officio Members
- Two thresholds: 50% simple majority and preference over status quo
- Voting, Ex Officio and Affiliate Members are eligible to vote
- Non-binding polling used instead of voting
- All stakeholders may participate in polling

Members Committee

Markets & Reliability Committee

Operating Committee

Market Implementation Committee

Planning Committee

Senior Task Forces

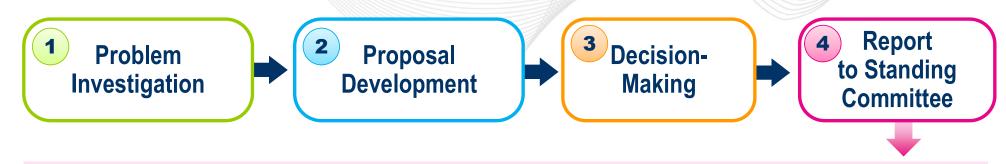
Risk Management Committee

Subcommittees

Subcommittees

Task Forces





- The task force or subcommittee is required to provide periodic updates and a final report to the parent committee
- Updates should include progress on milestones and deliverables
- The final report will detail all the of steps used in the evaluation process including the proposed solutions



Knowledge Check #3





CBIR Process Illustration



CBIR Process Illustration







The PJM Planning Committee decides that PJM and the members should develop a recipe for a cake to serve at a special event. The PJM Planning Committee reviews a Problem Statement and approves an Issue Charge, and since there is no preexisting group that handles cake recipes, establishes a new Cake Task Force (CTF).

PJM assigns a facilitator and secretary, identifies SMEs, coordinates logistics, schedules the first meeting, and off we go.



Alternative Processes and Procedures



Alternative Processes



Enhanced Liaison Committee (ELC) –

formal process that creates coalitions to present to the PJM Board for decision



Quick Fix – brings the solution along with the problem for straightforward issues

Critical Issue Fast Path

(CIFP) – streamlined formal process, using the matrix, education, proposals, presentations to the Board and voting at the MC



CBIR Lite – follows CBIR process steps under a condensed timeline



User Groups – Stakeholder group formed by five or more voting members sharing a common interest; minority protection



Rules of Procedure: Stakeholder Meetings

- PJM stakeholder meetings follow the rules of procedure outlined in Manual 34.
- Any procedure not specified in Manual 34, is governed by Robert's Rules of Order.

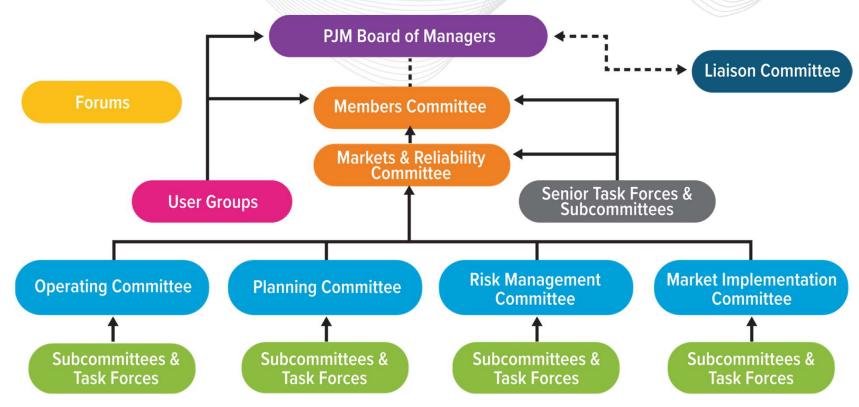




Engaging in PJM's Stakeholder Process



PJM Stakeholder Process Structure



Access the detailed view on PJM.com > Committees & Groups > Committee Structure Diagram



PJM User Account Registration

Sign In

Find and review the

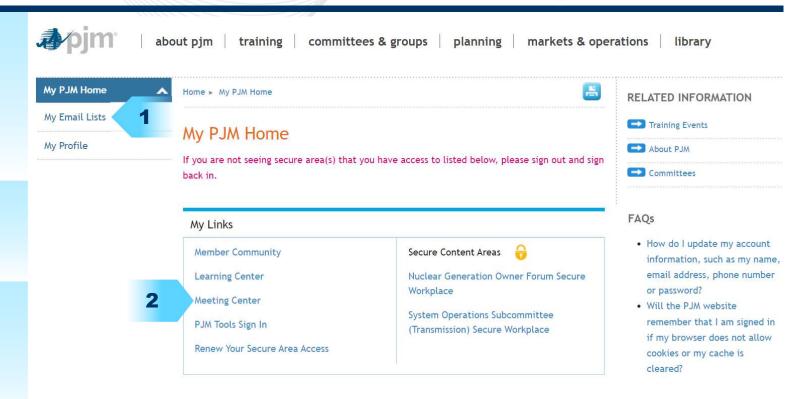
New User Registration Workflows Quick Guide on PJM.com > Markets & Operations > PJM Tools > Account Manager

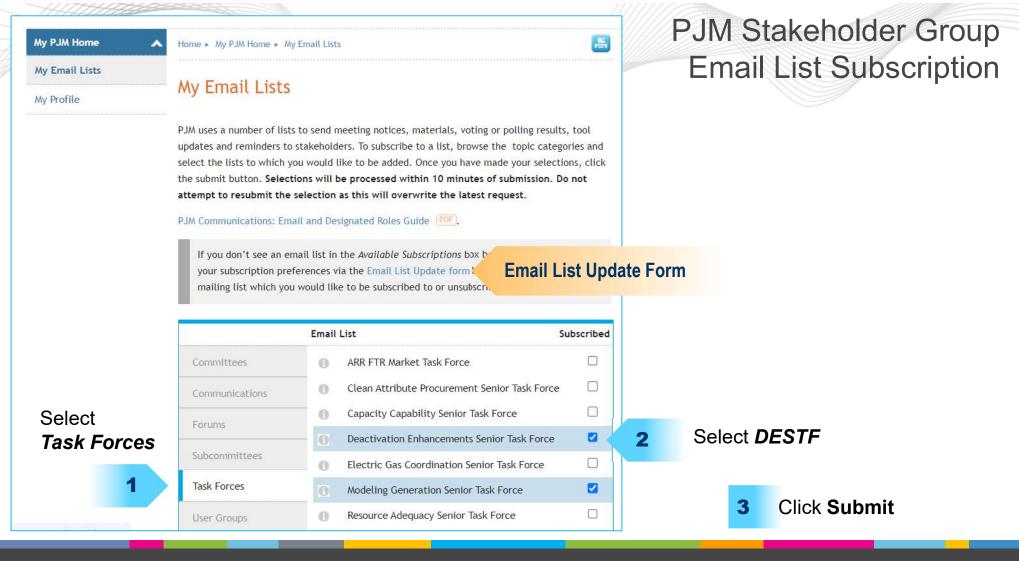




PJM Stakeholder Group Meeting Participation Steps

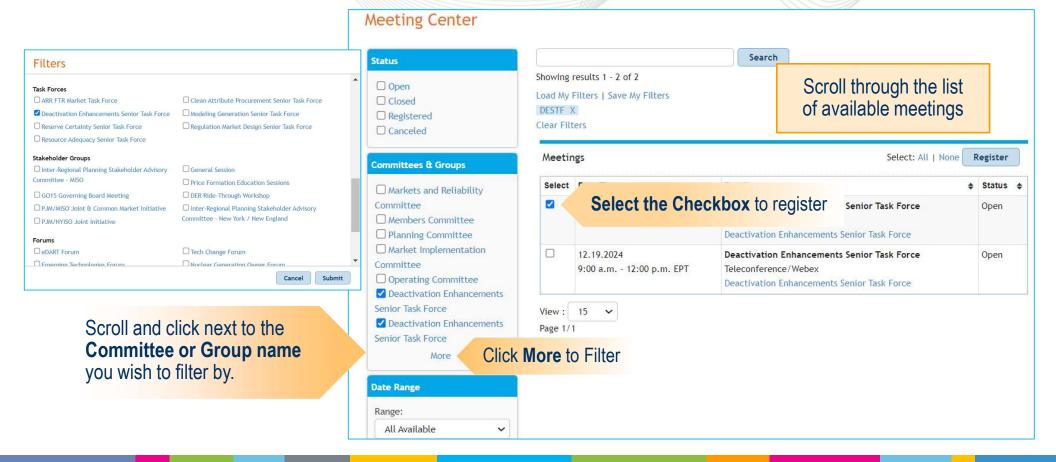
- Join email distribution lists to receive all future emails regarding this group.
- Register for meetings in Meeting Center.
- Join the roster for groups of interest (required for voting representatives).







PJM Stakeholder Group Meeting Registration





PJM Stakeholder Group Roster Update Form

Update roster members directly via Roster Managers or by accessing the Roster Update Form on PJM.com > Committees & Groups > Roster Update Form

Each member company can name up to four representatives, including one primary and three alternates.





- Individuals authorized to vote on behalf of the member company must be included on the roster.
- Rosters also provide contact information for other involved stakeholders.

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PJM Stakeholder Process Resources

Stakeholder Process Forum PJM Learning Center

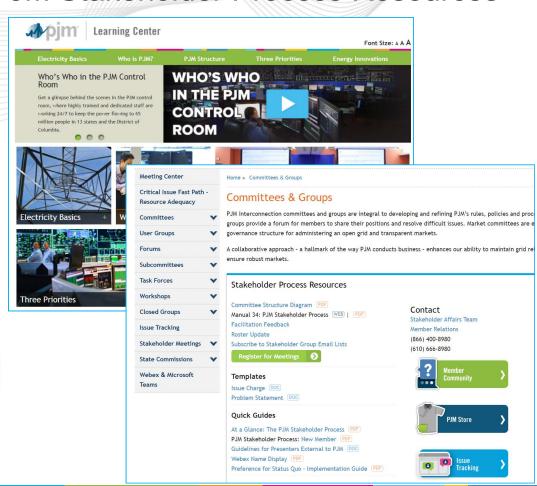
Templates

Manual 34

Quick
Guides &
MicroLearning
Videos

Tools

Committee
Meetings &
Stakeholder Process
Calendar





Knowledge Check #4





Voting and Roster Manger Tool Demo





PJM Stakeholder Affairs Stakeholder Affairs Team@pjm.com

Member Hotline

(610) 666-8980

(866) 400-8980

custsvc@pjm.com