

Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of October 15, 2024

- Voting release October 9, 2024
- Data Viewer in production in Azure environment

Product - Action Required	Deadline	Who May Be Affected
Account Manager Maintenance Release	Q4	All Account Manager users
Data Viewer	End of November	All Data Viewer users
Resource Tracker	Q4	All Resource Tracker users



Product - Action Required	Deadline	Who May Be Affected
Voting Maintenance Release	October 9, 2024 5:00 – 8:00 p.m.	All Voting users
Voting Maintenance Release	Q4	All Voting users



	2024											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager						Maintenance Release – 10/9/24 (TRN and PRD)					Maintenance Release	
Bulletin Board												
Data Viewer									Target Release			
Tools Home												

Legend

- Start Date
- ◆ End Date

	2024											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages												
Resource Tracker								Maintenance Release				
Voting								Maintenance Release				

Legend

●

Start Date

◆

End Date

Facilitator:

Tawnya Luna, Tawnya.Luna@pjm.com

Secretary:

Dave Miscavage, Dave.Miscavage@pjm.com

Presenter:

Ian Mundell, Ian.Mundell@pjm.com

SMEs:

Account Manager team, accountmanager@pjm.com

**Account Manager, Bulletin Board, Data Viewer, Messages,
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com



Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting