

# Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of January 13, 2025

## Switchover added

Product - Action Required	Deadline	Who May Be Affected
Resource Tracker maintenance release	January 22 5:00 – 6:00 p.m.	All Resource Tracker users
Account Manager, Bulletin Board, Messages, Resource Tracker, Tools Home, Voting switchover	January 23 5:00 – 7:00 p.m.	All users
Account Manager maintenance release	January 30 5:00 – 8:00 p.m.	All Account Manager users



Product - Action Required	Deadline	Who May Be Affected
Voting maintenance release	January 30 5:00 – 8:00 p.m.	All Voting users
Data Viewer	January 31 5:00 p.m.	All Data Viewer users



2025											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager	Switchover 1/23/2025										
	Maintenance release 1/30/2025										
Bulletin Board		Switchover 1/23/2025									
Data Viewer		Migration 1/31/2025									
Tools Home		Switchover 1/23/2025									

Legend

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Start Date

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End Date

	2025											
	Jan	Feb	Mar	Apr	Mar	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages		Switchover 1/23/2025										
Resource Tracker	Switchover 1/23/2025											
	Maintenance release 1/22/2025											
Voting	Switchover 1/23/2025		Maintenance release 1/30/2025									

Legend

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Start Date

◆

End Date



## Facilitator:

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## Secretary:

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## SMEs:

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**Account Manager, Bulletin Board, Data Viewer, Messages,  
Resource Tracker, Tools Home and Voting**



## Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID  
THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)





# Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

## **Key Product Features**

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

## **Key Product Features**

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

## **Key Product Features**

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

## **Key Product Features**

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

## **Key Product Features**

- Single point mechanism for generator ownership information
  - Ownership changes
  - Energy, Capacity and Ancillary Service Ownership
  - Marketing Company
  - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

## Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting