

# Emergency Procedures Roadmap

As of February 10, 2025

Product - Action Required	Timeline	Who May Be Affected
Retirement of <PAIGuidance> tag	<b>Train:</b> February 20 <b>Production:</b> February 27	CLI users



2025											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<PAIGuidance> retirement	Train: Feb. 20 ●										
	Prod: Feb. 27 ◆										

Legend
 

●

 Start Date

◆

 End Date

<PAIGuidance> to be removed from CLI download of PAI Trigger messages

- <PAIGuidance> returns region information for PAI Trigger messages
- PAI Guidance tab on the UI removed as part of 2023 changes to Performance Assessment Intervals (PAI)
- More information: [PAI Education Workshop](#)

```
▼<PAIGuidance>
  ▼<ZonalDetails>
    <zoneName>AMPT</zoneName>
    <messageId>104410</messageId>
    <effectiveStartTime>2024-11-14T17:45Z</effectiveStartTime>
    <effectiveEndTime>2024-11-14T19:31Z</effectiveEndTime>
  </ZonalDetails>
</PAIGuidance>
```

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## **Emergency Procedures Roadmap**



**Member Hotline**

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID  
THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)



# Product Details

The Emergency Procedures tool informs PJM members, PJM personnel and other interested parties about important and/or emergency events as they occur within the PJM Regional Transmission Organization (RTO). Examples of emergency events include hot weather alerts, transmission loading relief (TLR) procedures and minimum generation events.

## **Key Product Features**

- Allows PJM dispatchers and reliability coordinators to post emergency procedures messages for all to see.
- User access, which permits email notification setup, to Emergency Procedures is available in Account Manager.
  - Guest access is also available via the Guest Sign In.