

Salesforce User Certification

As of June 9, 2025

Samantha Rozecki

Sr. Member Account Analyst

- Updated user certification User Guide posted to [pjm.com](https://www.pjm.com)
- Window for certifying users opens on June 23
- First Open House session will be held on July 9 from 1-3 p.m.
(every other week afterwards, rotation of morning/afternoon time slots)
- User certification window will close on August 29
- Post-consult period to follow

- Window opens on June 23 and closes on August 29
- Open House sessions available every other week beginning July 9
- CAM admins are required to review and certify all users and their tool access (regular user accounts and system accounts, two separate tabs)
- No updates or enhancements from last year; last year's live demo still on pjm.com
- User certification will not be open in Account Manager train this year

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User Certification 2025



Member Hotline

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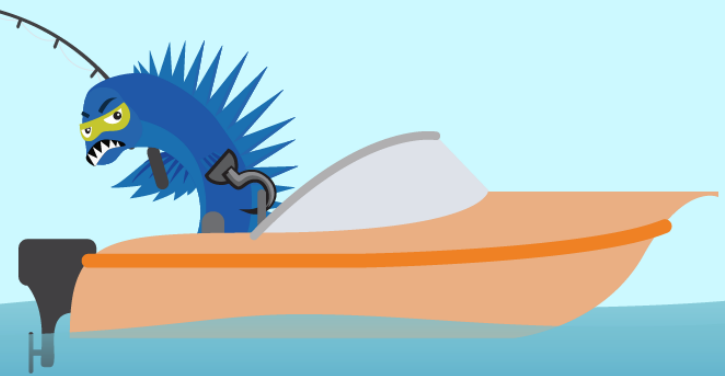
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