

New Features in Webex Webinars

Rich Konowal As of August 11, 2025

www.pjm.com | Public PJM © 2025



- The top menu bar for Webinars has been removed. The functions that were once available in the top menu bar have been moved to different parts of the application window, including at the bottom control bar.
- The Webinar chat has been updated to include the ability to chat within the entire meeting in one tab, and the ability to chat one-on-one directly with individuals in another tab.
- The interface experience of a web browser participant will look very similar to a participant using the Webex application.
- The dynamic structure between hosts, panelists, and attendees will remain unchanged within Webinars.



Impact Details

Action Required	Target Date	Who Will Be Affected
No Action Needed	Changes have already taken place	All participants who join Webex Webinars created or hosted by PJM











Facilitator: Tawnya Luna, Tawnya.Luna@pjm.com

Secretary: Dave Miscavage, Dave.Miscavage@pjm.com

Subject Matter Experts:
Richard.Konowal@pjm.com

Sung.Kim@pjm.com

Meeting Support

PJMMeetingSupport@pjm.com



Member Hotline

(610) 666 - 8980

(866) 400 - 8980

custsvc@pjm.com