

Emergency Procedures Roadmap

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Tech Change Forum
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Upcoming release dates and scope

Product - Action Required	Timeline	Who May Be Affected
Carrier Email-to-Text Retirement	Immediately	Emergency Procedures users using retired email-to-text functionalities
Release	Train: November 11, 2025 Production: November 13, 2025	All Emergency Procedures users



2025											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Release										Train: Nov. 11 ●	
										Prod: Nov. 13 ◆	

Legend

- Start Date
- ◆ End Date

- Carriers below have retired or reduced support for email-to-text functionality:
 - Sprint in 2022 (@messaging.sprintpcs.com)
 - Boost Mobile in 2022 (@sms.myboostmobile.com)
 - T-Mobile in December 2024 (@tmomail.net)
 - AT&T on June 17, 2025 (@txt.att.net)
 - Verizon currently has reduced support (@vtext.com, @vzwpx.com)
- **Impact:** Emergency Procedures users who set up the carrier emails in their profile may have missed notifications from Emergency Procedures.
 - Notice has been sent to identified users

Actions

- Explore options from your mobile carrier, if available.
- Set up alternative email notifications within your [Emergency Procedures profile](#), as needed. (If assistance is needed, please contact EPAdmin@pjm.com.)
- The [PJM Now app](#) may be an option for notifications around some PJM emergency procedures, if seeking similar functionality.

November Release

Train: November 11, 2025

Production: November 13, 2025

Introduction

Following feedback from the 8/11 BGE event, changes are planned for the Emergency Procedures application to further clarify the Emergency Procedures message types which *may* lead to Performance Assessment Intervals (PAIs) but do not mean a PAI is in effect.

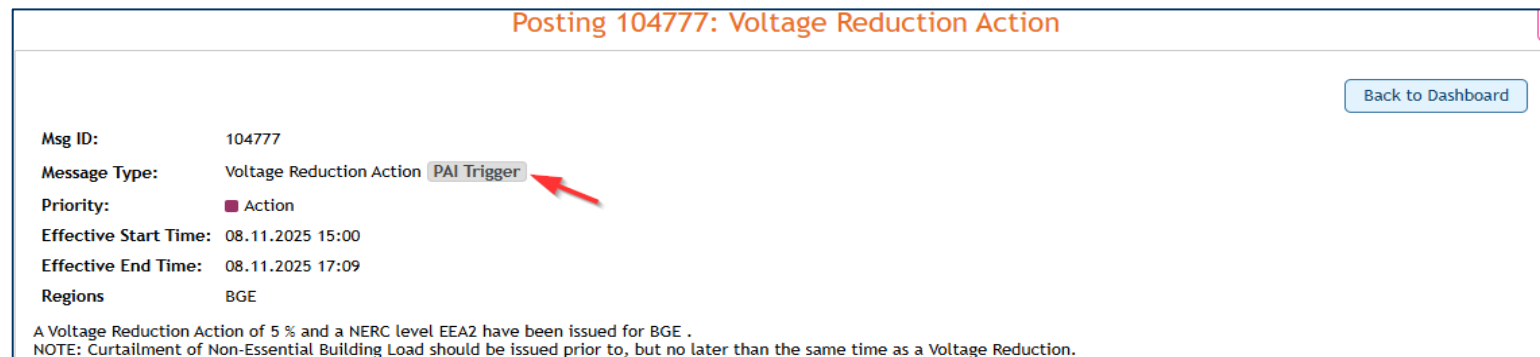
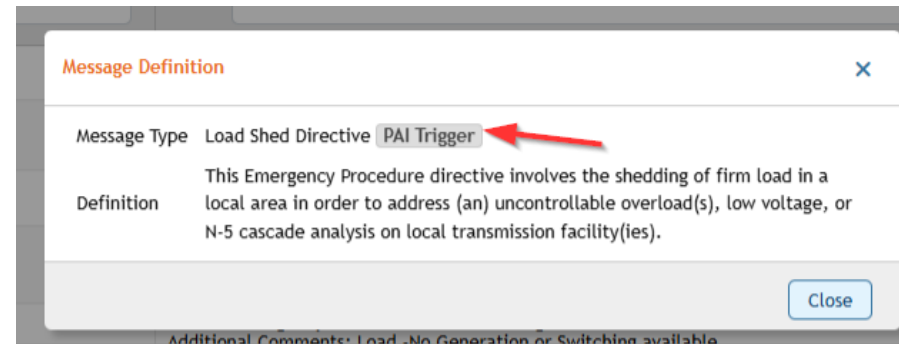
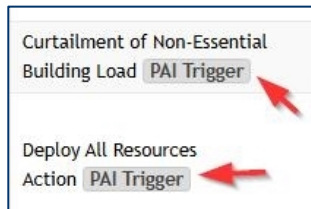
[PAI data of record](#) found in PJM's *Data Miner* application.

For more information around PJM Performance Assessment Intervals, please see PJM manuals [M-13](#) & [M-18](#).

PAI Education Workshop available [here](#).

Message Definitions

- **PAI Trigger** tags will change to **potential PAI** tags.



Banner Text

- Dashboard banner text change to “A potential PAI Emergency Procedures message is active. [Data Miner](#) is the PAI data of record.”
- Data Miner URL change to the Five Minute PAI Intervals page.



The screenshot shows the PJM Postings dashboard. At the top, a banner message states: "A PAI Trigger EP Message is active. Go to [Data Miner](#) for further information on PAI." Below the banner, there are tabs for Postings, Message Definitions, Message Priorities, Postings Report, Regions, and Emergency Bid Form. The Postings tab is selected. Below the tabs, there are filters for Message ID, Effective From (08/26/2025), Effective To (08/28/2025), Regions, Message Types, PJM Drill, Include, Active Only, PAI Triggers Only, and a Reset button. A table below shows the list of postings. The table has columns for History, Msg ID, Priority, Message Type, Effective Start Time, Regions, Emergency Message, and Effective End Time. The first row shows a message with ID 106816, Priority Action, Message Type Pre-Emergency Load Mgmt Reduction Action, Effective Start Time 08.28.2025 11:50, and Regions BGE and PECO. The Emergency Message column for this row is highlighted in yellow and contains the text: "Active PAI Trigger Message Type. A Pre-Emergency Load Mgmt Reduction Action has been issued. Load reduction start times can be found by clicking on the hyperlink(s) in the Regions column. Load reductions should continue until released by PJM. Reductions are..."

Banner Text

- Message banner text change to “This Emergency Procedures message type is a potential PAI, see Data Miner”.

Postings

A PAI Trigger EP Message is active.
 Go to [Data Miner](#) for further information on PAI.

Postings
Message Definitions
Message Priorities
Postings Report
Regions
Emergency Bid Form

Message ID
Effective From * 08/26/2025
Effective To * 08/28/2025
Regions
Message Types
PJM Drill
Include
Active Only ☐
PAI Triggers Only ☐
Reset

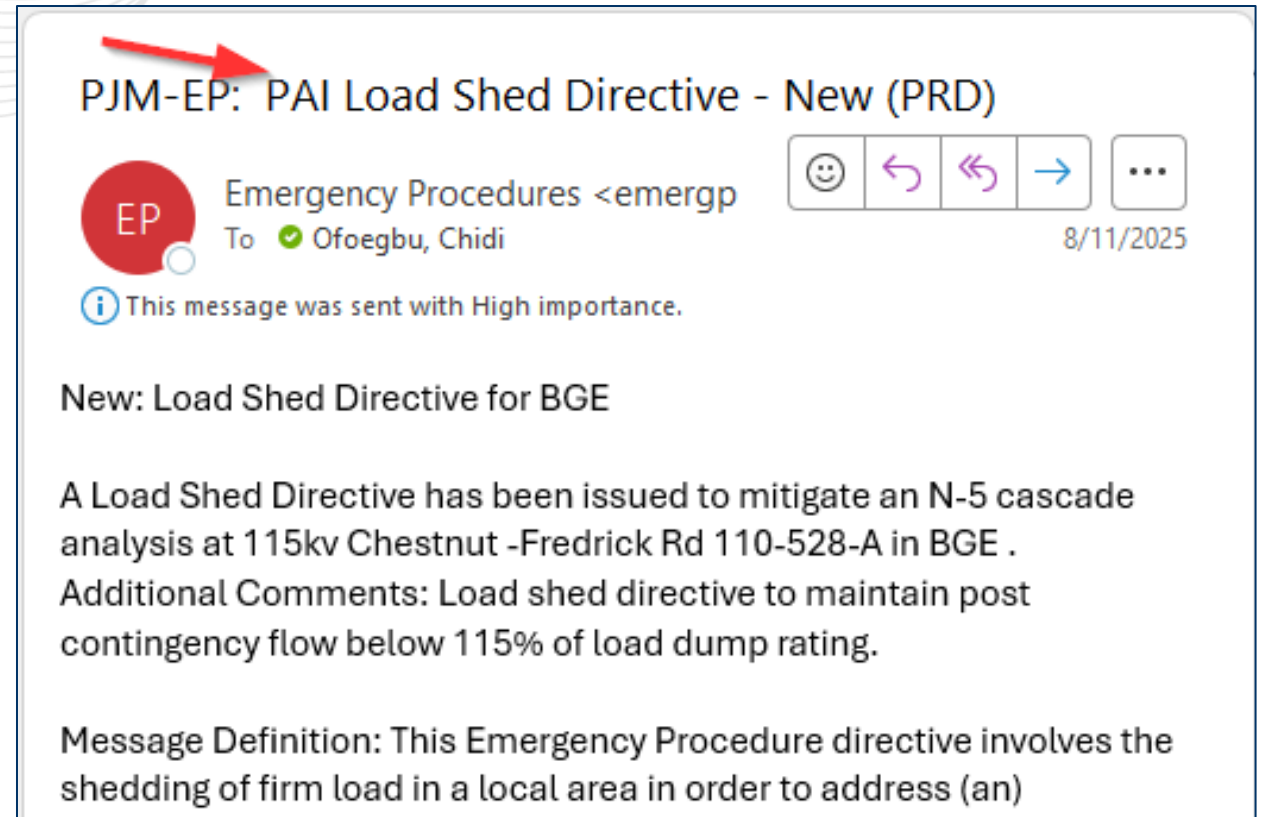
Last Updated: 08.28.2025 12:12:33 Filters: 08/26/2025 to 08/28/2025; Include PJM Drill

Records Per Page: 15 << < (1 of 2) > >>

History	Msg ID	Priority	Message Type	Effective Start Time	Regions	Emergency Message	Effective End Time
	106816	Action	Pre-Emergency Load Mgmt Reduction Action	08.28.2025 11:50	BGE PECO	Active PAI Trigger Message Type A Pre-Emergency Load Mgmt Reduction Action has been issued. Load reduction start times can be found by clicking on the hyperlink(s) in the Regions column. Load reductions should continue until released by PJM. Reductions are	

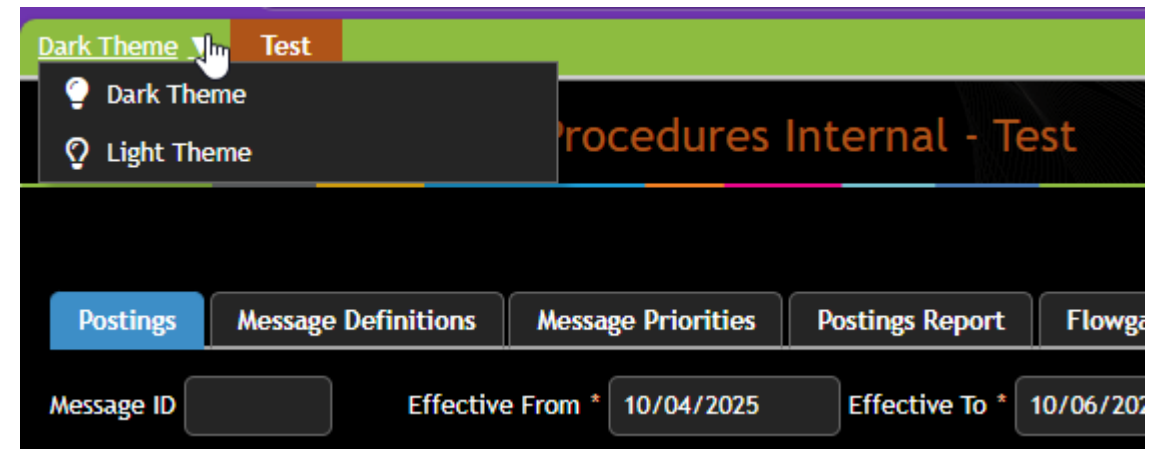
Email Notifications

- Remove “PAI” from Emergency Procedures email notifications.
- Only applicable to those with Emergency Procedures logins who have set up their Emergency Procedures profiles to receive Emergency Procedures email notifications.



Dark vs. Light Theme

- Current Emergency Procedures user interface is presented in light theme
- Dark theme option will be added
 - Available only to logged in users
 - Last theme selected will be saved and presented to the user at next login
 - Light theme is the default



Dark vs. Light Theme

Dark Theme
Test

Session Expiration: 22:39:26
PJM | Internal () | Profiles | Sign Out | Contact | Help


Emergency Procedures Internal - Test

Postings

Postings
Message Definitions
Message Priorities
Postings Report
Flowgates
Regions
Reserve Area
Emergency Bid Form

Message ID
Effective From * 10/04/2025
Effective To * 10/06/2025
Regions
Message Types
PJM Drill
Include
Active Only
PAI Triggers Only
Profile PJM Default Profile
Reset
XML

Last Updated: 10.06.2025 16:18:17
Filters: 10/04/2025 to 10/06/2025; Message Types: (filtered); Include PJM Drill

History	Msg ID	Priority	Message Type	Effective Start Time	Reg
	105656	Warning	Post Contingency Local Load Relief Warning	06.27.2025 14:45	PECO
	105655	Warning	Post Contingency Local Load Relief Warning	06.22.2025 16:06	DUQ FE-AP
	105652	Warning	Post Contingency Local Load Relief Warning	08.19.2024 15:36	FE-ATSI

Light Theme
Test

Session Expiration: 23:57:37
PJM | Internal () | Profiles | Sign Out | Contact | Help


Emergency Procedures Internal - Test

Postings

Postings
Message Definitions
Message Priorities
Postings Report
Flowgates
Regions
Reserve Area
Emergency Bid Form

Message ID
Effective From * 10/04/2025
Effective To * 10/06/2025
Regions
Message Types
PJM Drill
Include
Active Only
PAI Triggers Only
Profile PJM Default Profile
Reset
XML

Last Updated: 10.06.2025 16:22:44
Filters: 10/04/2025 to 10/06/2025; Message Types: (filtered); Include PJM Drill

Records Per Page: 15 << < (1 of 1) > >>

Records Per Page: 15 << < (1 of 1) > >>

All times are in EPT

1	2	3
If you set up phone carrier email addresses in your Emergency Procedures (EP) profile, confirm they are not retired. Set up alternative email notifications as needed.	A release is planned for November 11 in Train and November 13 in Production. EP may be unavailable for up to 20 minutes.	Data Miner is the Performance Assessment Intervals (PAIs) data of record. EP will be updated to clarify that EP messages may lead to PAIs but do not mean a PAI is in effect.

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Emergency Procedures Roadmap



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com



Product Details

The Emergency Procedures tool informs PJM members, PJM personnel and other interested parties about important and/or emergency events as they occur within the PJM Regional Transmission Organization (RTO). Examples of emergency events include hot weather alerts, transmission loading relief (TLR) procedures and minimum generation events.

Key Product Features

- Allows PJM dispatchers and reliability coordinators to post emergency procedures messages for all to see.
- User access, which permits email notification setup, to Emergency Procedures is available in Account Manager.
 - Guest access is also available without login.