

General Updates

Tawnya Luna
Facilitator

Tech Change Forum
October 14, 2025

Updated to reflect:

- Account Manager and Resource Tracker demonstrations
- Data Miner production issue

Oct.

None

Nov.

Nov. 11
Account Manager
Resource Tracker

**Demos are held during the monthly
Tech Change Forum meeting.**

If there are any demonstrations you would like to see,
please email TechChangeForum@pjm.com.

Product	Date	Issue
Data Miner	September 16-18, 2025	PJM made a security protocol update to Data Miner on September 16, 2025. Some API users faced connectivity issues after the security update went live. The connectivity issues were a result of the software/operating system/TLS version on systems that the users were making API calls from being out of date. These cases were flagged as out of compliance by our security protocol tools. PJM team worked one-on-one with all users facing issues and resolved the connectivity. Users that are still facing the connectivity issues, please contact customer service.

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Tech Change Forum: General Updates

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