



Account Manager User Certification 2026

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Tech Change Forum

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- Account Manager User Certification
 - CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the company account.
 - 60 day window to complete: June 22 to August 28 (Production only)
 - Detail available in [Manual 33](#), section 5.1.8
 - [User guide](#) available on Account Manager webpage of PJM.com

Awareness – User Certification Timeline for 2026



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Account Manager User Certification 2026



Member Hotline

(610) 666-8980

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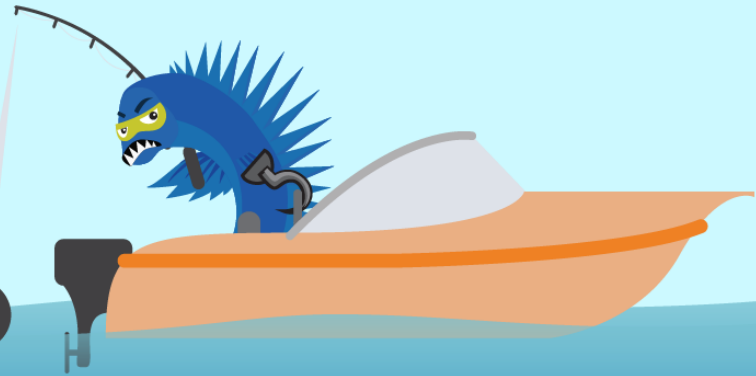
custsvc@pjm.com

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POWER GRID**

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YOU CLICK!**



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MALICIOUS PHISHING
EMAILS**



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Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com**