



# Account Manager User Certification 2026

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Tech Change Forum

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- Account Manager User Certification
  - CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the company account.
  - 60 day window to complete: June 22 to August 28 (Production only)
  - Details available in [Manual 33](#), section 5.1.8 and within the [Annual User Certification User Guide](#) on the [Account Manager](#) page.



- Window opens on June 22<sup>nd</sup> and closes on August 28<sup>th</sup>
- Open House Sessions available every other week beginning July 9<sup>th</sup>
- CAM Admins are required to review and certify all users and their tool access (regular user accounts and System Accounts, two separate tabs)
- No updates or enhancements from last year; previous year's live demo still on [pjm.com](http://pjm.com)
- User Certification will not be open in Account Manager TRAIN this year

# Questions

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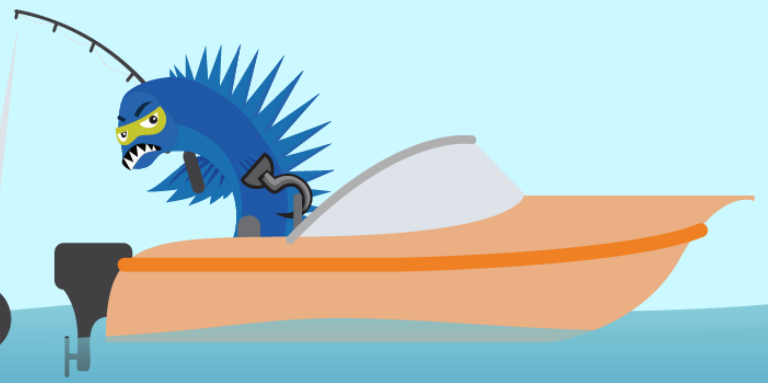
## Account Manager User Certification 2026

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