

# PJM.com Roadmap

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Tech Change Forum  
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*Disclaimer: While materials are current at the time of publishing, applicable requirements may change. PJM Governing Documents control.*

# PJM.com Website login update

| Product - Action Required                     | Deadline    | Who May Be Affected |
|-----------------------------------------------|-------------|---------------------|
| Multi-Factor Authentication for PJM.com login | August 2026 | PJM.com login users |



| 2026                 |     |     |     |     |     |     |                                                                                            |     |     |     |     |
|----------------------|-----|-----|-----|-----|-----|-----|--------------------------------------------------------------------------------------------|-----|-----|-----|-----|
| Jan                  | Feb | Mar | Apr | May | Jun | Jul | Aug                                                                                        | Sep | Oct | Nov | Dec |
| PJM.com<br>login MFA |     |     |     |     |     |     | <br>tbd |     |     |     |     |
|                      |     |     |     |     |     |     |                                                                                            |     |     |     |     |

Legend
 


 Start Date


 End Date

- Multi-Factor Authentication (MFA) is being implemented for PJM.com website login.
  - Align with PJM security standards
  - Consistent with other PJM tools
  - One-time soft token code to user's registered email address
  - Required once per device every 90 days
  - After 4 invalid soft token attempts, the user is locked
  - User guide will be posted

Enter Credentials on SSO login page

Enter soft token

## Sign In

[Forgot password](#) | [Register](#)

NOTICE: This system and the information processed or contained within is for the use of authorized users only. At any time, and for any lawful purpose, PJM may monitor, intercept, record and search any communications or data transiting or stored on this information system. At PJM's sole discretion, PJM may disclose pertinent information to the U.S. Government and its authorized representatives to protect the security of critical infrastructure and key resources, ensure information security, or to comply with any applicable law, regulation, legal process, or enforceable governmental request. User expressly consents to the terms and conditions contained in this notice. User has no reasonable expectation of privacy regarding communications or data transiting or stored on this information system. Unauthorized use of this system may be subject to criminal prosecution or civil proceedings.



## Enter Soft Token

Check your email and enter the soft token provided in the form below. The email may take some time to arrive. Be sure to check your spam/junk folder.

  
   
[Sign out](#)

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- Automated scripts to download documents
  - No impact to downloads from public pages
  - One-time soft token required for downloads from the pages that require login

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**PJM.com Roadmap**



**Member Hotline**

(610) 666 – 8980

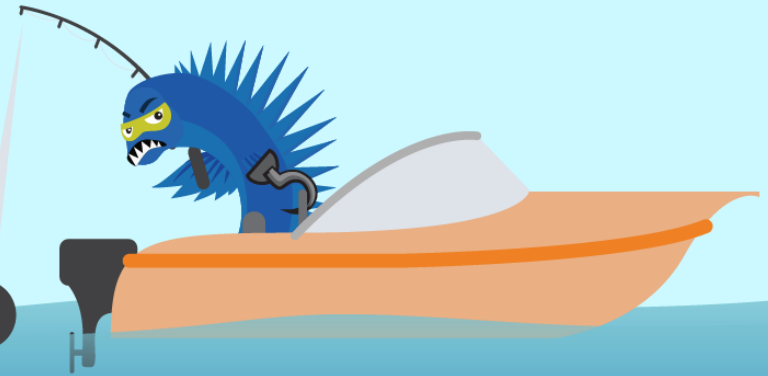
(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID**  
**THINK BEFORE  
YOU CLICK!**



**BE ALERT TO  
MALICIOUS PHISHING  
EMAILS**



**Report suspicious email activity to PJM.**  
Call (610) 666-2244 or email [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)

# Product Details

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PJM's corporate website, [www.pjm.com](http://www.pjm.com), is the interface for information and tools used by PJM and its members & stakeholders

## Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps