



Account Manager User Certification 2026 Reminder

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Tech Change Forum
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Disclaimer: While materials are current at the time of publishing, applicable requirements may change. PJM Governing Documents control.

- Account Manager User Certification
 - CAMs asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the company account.
 - 60 day window to complete: June 22 to August 28 (Production only)
 - Detail available in [Manual 33](#), section 5.1.8

Awareness – User Certification Timeline for 2026



- Window closes on August 28
- Last Open House session to be held on August 18, 2026 at 10 am
 - Reach out to accountmanager@pjm.com for assistance during Open House
- Failure to complete this certification may result in a non-monetary breach of the [Operating Agreement](#)

Questions

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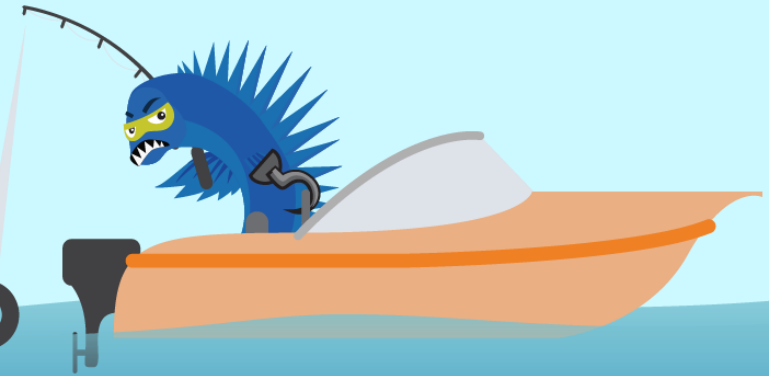
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POWER GRID**
**THINK BEFORE
YOU CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com