

PJM.com Roadmap

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Disclaimer: While materials are current at the time of publishing, applicable requirements may change. PJM Governing Documents control.

PJM.com Multi-Factor Authentication login timeline update.

Product - Action Required	Deadline	Who May Be Affected
Multi-Factor Authentication for PJM.com login	October 2026	PJM.com login users



2026											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PJM.com login MFA									 tbd		

Legend

Start Date

End Date

- Multi-Factor Authentication (MFA) is being implemented for PJM.com website login.
 - Align with PJM security standards
 - Consistent with other PJM tools
 - One-time soft token code to user's registered email address
 - The soft token will expire after 15 minutes
 - Required once per device every 60 days
 - After 4 invalid soft token attempts, the user is locked

Enter Credentials on SSO login page

Enter soft token

Sign In

[Forgot password](#) | [Register](#)

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Enter Soft Token

Check your email and enter the soft token provided in the form below. The email may take some time to arrive. Be sure to check your spam/junk folder.

[Sign out](#)

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- Automated scripts to download documents
 - No impact to downloads from public pages
 - One-time soft token required for downloads from the pages that require login

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PJM.com Roadmap



Member Hotline

(610) 666 – 8980

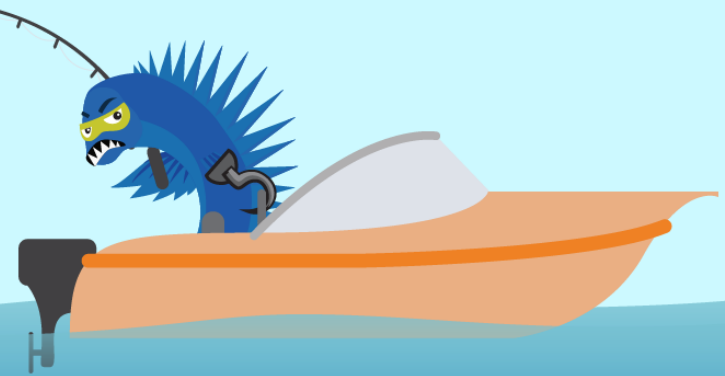
(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com

Product Details

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PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps