

2026 Voting Application Project Overview of Enhancements

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Stakeholder Process & Engagement

Tech Change Forum Special Session
August 31, 2026

Disclaimer: While materials are current at the time of publishing, applicable requirements may change. PJM Governing Documents control.

Key Actions	Date	Who May Be Affected
Enhancements to the PJM Voting Application (Go-live date)	August 27, 2026	Roster Managers, Voters and Roster Representatives
Recorded demo at special Tech Change Forum (TCF)	August 31, 2026	Roster Managers, Voters and Roster Representatives
		

Project Scope

- **Existing Voting Application features**, including the Roster Manager tool and the roster request process
- **Timeline**: January 2026 – August 2026

Focus Areas

- **User experience**: Streamlining user interfaces and adding efficiencies such as multi-select processes
- **Roster Manager tool and Roster Request Form improvements**: Multiple enhancements to Roster Manager functionalities and the Roster Request Form
- **Communications**: Improved email communications related to roster requests, including batching of emails, updated instructions, and personalized greetings
- **Visibility into Rosters and Voting Family Information**: New features listing existing rosters and Member Type



Changes Affecting Roster Managers, Voters and Roster Reps

Roster Request Form Updates

- **New Request Types:** New options to replace an existing roster representative or remove yourself from rosters
- **Member Type Information:** Updated Member list to search and select by voting families
- **“My Rosters”:** New feature provides centralized list of existing rosters

Updates to automated emails related to roster requests

- **Email Batching:** For roster requests for multiple groups, the automated emails will be batched by the requestor’s Member company, rather than individual emails per request
- **Personalized emails:** Emails will be addressed to the first name(s) of the recipient being asked to take action, addressing confusion between the “To” and “cc” recipients

Removal of Affiliate Members from MRC and MC rosters

- **Alignment with Voting Rights:** Change reflects voting rights at these groups, which is limited to Voting and Ex Officio Voting Members

Example: New features in Roster Request Form

Two request types:

- 1) add yourself to roster(s), with option to replace existing roster rep
- 2) remove yourself

"My Rosters" shows your existing rosters, which may also be selected when requesting to be removed

Roster Requests and Updates

Type of Request *

Add to Roster(s)
Add to Roster(s)
Remove from Roster(s)

First Name *
Middle Initial
Last Name *
Phone Number *
Email Address *

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6102207438
matthew.connolly@pjm.com

Title *
Employer

Member *

Committee * 3
Optional: Request replacement of current roster representative

Comments

☐ Demo Account 1

Member Name	Member Type	Voting Member Name
☐ BSP Test 1	Affiliate Member	Demo Account 1
☐ BSP Test Company2	Affiliate Member	Demo Account 1
☒ Demo Account 1	Affiliate Member	Demo Account 1
☐ Demo Account 2	Affiliate Member	Demo Account 1

Submit

Updated Member list is searchable by Voting Member to identify voting family

New option to replace existing roster rep when requesting to be added to a roster

My Rosters

Committee	Member Name	Member Type	Voting Member Name	Roster Type
All				All
MC	Demo Account 3	Voting Member	Not Applicable	Primary
DERS	BSP Test Company2	Affiliate Member	Not Applicable	Primary
DTS	BSP Test Company2	Affiliate Member	Not Applicable	Primary
CPSTF	BSP Test Company2	Affiliate Member	Not Applicable	Primary
CCSTF	BSP Test Company2	Affiliate Member	Not Applicable	Primary
AAC	BSP Test Company2	Affiliate Member	Not Applicable	Alternate

Example: Updated Emails for Roster Requests

Personalized greetings to clarify that the request is addressed to Roster Managers, and not the requestor (cc'ed)

Emails to Roster Managers will be batched by the requestor's Member(s) to minimize high volume of emails for multiple roster requests



Voting

Hello Matthew and Moriam,

As a Roster Manager, please take action on the following roster request(s) submitted for your approval.

To approve the request(s), visit the [Roster Requests tab](#) in the [PJM Voting Application](#). From the Roster Manager tab in the Voting Application, you can also view and make additional updates to roster representatives for your designated Member companies.

Please reference the Voting Tool [page](#) where you can find additional Roster Manager user guides.

For additional support, please contact PJM's [Voting Support](#).

Contact:

First Name	Last Name	Employer	Phone Number	Email Address
John	Smith		232-222-2323	JohnSmith@test.com

Roster:

Committee	Member	Request Type
eDart User Group	Demo Account 2	Add to Roster(s)
Load Analysis Subcommittee	Demo Account 2	Add to Roster(s)
Market Implementation Committee	Demo Account 2	Add to Roster(s)
Market Settlements Subcommittee	Demo Account 2	Add to Roster(s)
Markets and Reliability Committee	Demo Account 2	Add to Roster(s)

Updated email language with links directly to the Roster Manager page in the Voting Application

New Roster Manager functionalities

- **Bulk actions:** Multiple roster requests submitted through the Roster Request Form may be approved or declined in bulk, rather than individually
- **Create Multiple Rosters:** Improved process for adding contacts to rosters for multiple groups and/or multiple companies
- **Roster Contacts Changes:** Ability to change contact information of roster representatives without the need for PJM action
- **Secured Group Roster Maintenance:** Ability to remove roster representatives from secured groups and view secured group roster representatives in Advanced Reporting
- **Primary/Alternate Updates:** Ability to swap Primary and Alternate roster representatives on the same day
- **User experience changes:** Clean-up of unnecessary information and rearrangement of buttons to make the display more intuitive and user-friendly

Changes Affecting Voters and Roster Representatives

Voting App user interface

- **Welcome Page** will be consolidated with the voter registration process
- **“My Rosters”** tab will provide list of rosters and voting family information
- **“Resources”** tab will include links to user guides and other reference material
- **Multi-select for voter registration:** Ability to multi-select all eligible Members when registering as the active voter
- **Display of MRC/MC Abstentions:** Improved voting reports by including abstentions in MRC and MC voting results display

Auto-subscription to email lists for roster representatives

- **Integrating Rosters and Email Lists:** Roster representatives will be auto-subscribed to the group's email distribution lists when added to a new roster and unsubscribed when removed. This mirrors an existing function in Account Manager for Tool access.

Please visit the [Voting Tool page](#) for more resources regarding rosters and voting.

For assistance, contact Voting_Support@pjm.com.

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PJM Voting Support
Voting_Support@PJM.com



Member Hotline

(610) 666 – 8980

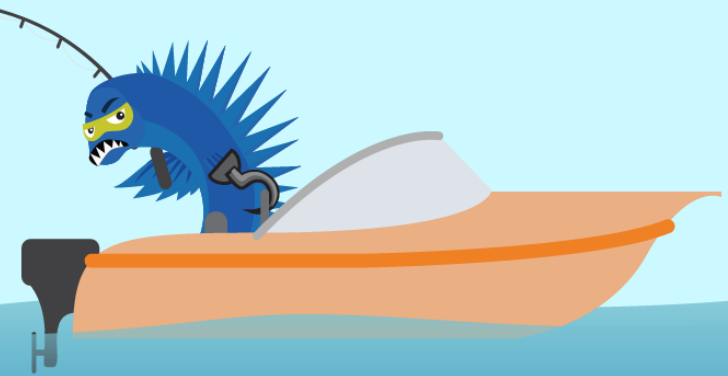
(866) 400 – 8980

custsvc@pjm.com

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POWER GRID**
**THINK BEFORE
YOU CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com