

PJM.com Roadmap

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Disclaimer: While materials are current at the time of publishing, applicable requirements may change. PJM Governing Documents control.

No Revisions

Product - Action Required	Deadline	Who May Be Affected
Multi-Factor Authentication for PJM.com login	October 2026	PJM.com login users



2026											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PJM.com login MFA											
									 tbd		

Legend

-  Start Date
-  End Date

- Multi-Factor Authentication (MFA) is being implemented for PJM.com website login.
 - Align with PJM security standards
 - Consistent with other PJM tools
 - One-time soft token code to user's registered email address
 - The soft token will expire after 15 minutes
 - Required once per device every 60 days
 - After 4 invalid soft token attempts, the user is locked

Enter Credentials on SSO login page

Enter soft token

Sign In

[Forgot password](#) | [Register](#)

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Enter Soft Token

Check your email and enter the soft token provided in the form below. The email may take some time to arrive. Be sure to check your spam/junk folder.

[Sign out](#)

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- Automated scripts to download documents
 - No impact to downloads from public pages
 - One-time soft token required for downloads from the pages that require login

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PJM.com Roadmap



Member Hotline

(610) 666 – 8980

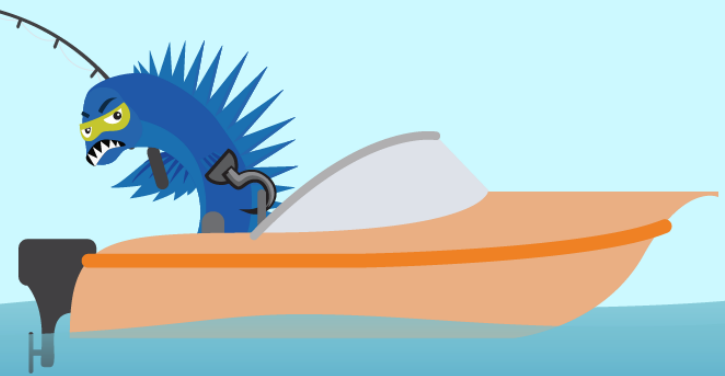
(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



**BE ALERT TO
MALICIOUS PHISHING
EMAILS**



Report suspicious email activity to PJM.
Call (610) 666-2244 or email it_ops_ctr_shift@pjm.com

Product Details

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PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps