

NERC and CMWG Outreach

System Operator Certification and Continuing Education
Database (SOCCED) Vendor Change
Provider Related

Agenda

- New SOCCED vendor – ACGI
 - [Association Anywhere – Association Management Software](#)
- Data Migration
- Blackout period
 - Time period
 - ILA Submissions
 - CEH Upload
- Stay Tuned: What's Ahead

- Provider Organizations with:
 - Active Status
 - Suspended Status
 - Expired Status
 - Expired 6 months prior to November 5
 - Denied Status
 - Provider Applications denied in 2024 -2026
- Courses (ILAs) with:
 - Active status
 - Denied Status
 - Courses denied in 2024 -2026
 - Expired Status
 - Expired in 2023-2026
- Provider Transcript Access

Data not being migrated

Data with the following statuses prior to 2024:

- Denied Provider Courses
- Denied Provider Applicants

Data with the status below prior 2022:

- Expired Courses

Data with the status 6 months prior to November 5, 2026:

- Expired Provider Organizations
- Inactive Provider User Accounts:
 - Any provider users with an inactive account status
 - **Note:** Duplicate accounts will be merged into one account prior to move

- Username
 - Included in data migration
 - Vendor does not recommend using email address as username
- Password
 - Not included in data migration
 - Create new password in ACGI SOCCED
 - ACGI SOCCED allows user to reset their password
 - Email will be sent with reminder to change password with link

- Provider Renewals – Pay for your renewal before the Blackout period
 - Providers can renew up to 60 days prior to expiration
- Submit Courses for ILA Review
 - Courses should be submitted to SOCCED for review by:
 - **End of Day: Thursday, October 1st**
- CEH Uploads
 - Learning activities (CEHs) that were approved and delivered between ***August 22 – September 6***
 - To meet 60-day CEH upload requirement, please upload CEHs by:
 - **End of day: Wednesday, October 21st**

- Providers should become familiar with your data
- Know your username
- Verify your email address is up to date
- Verify your provider primary contact is up to date

Blackout Period

- Go-live November 5, 2026
- Blackout period: 7-10 calendar days prior to go-live

October							November						
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat
25	26	27	28	29	30	31	1	2	3	4	5	6	7
				7 Day Blackout Period							Go-Live		
	10 Day Blackout Period												

- Current SOCCED – Read only access
 - Will be available for 90 calendar days

- Providers cannot submit the following:
 - Course (ILA) Submissions
 - New or Renewals
 - Organization Submissions
 - New Applicants or Renewals
- NERC will not assign or process:
 - Course (ILA) Reviews
 - Routine Audits

- NERC suggests Providers to verify the information below:
 - Profile Information
 - Primary Contact Information
 - Courses that were submitted and processed
 - Provider Transcript Access
 - *Verify the list of System Operators that granted access to their transcript*
 - Order History

- Provider Dashboard
 - Visuals
- New Course (ILA) Format
 - Overview

Stay Tuned: What's Ahead

- Training
 - August or September via Webex
 - Dates will be posted to [SOC & CMP Resources page](#) and SOCCED dashboard
 - Training material will be posted to [SOC & CMP Resources page](#)
- Updates will be posted to
 - [SOC & CMP Resources page](#)
 - SOCCED dashboard
 - Industry Communication
- Submit questions to [SOCCED Help Center](#)
 - Subject line: New SOCCED – Provider Related

A light blue map of the United States is shown in the background. A thin vertical line runs through the center of the map, passing through the middle of the text.

NERC

Discussion