NERC and Personnel Certification Governance Committee Outreach

System Operator Certification and Continuing Education Database (SOCCED)
Vendor Change

Michael Hoke, PJM, Chair, Personnel Certification Governance Committee
PJM System Operations Subcommittee
October 30, 2025

RELIABILITY | RESILIENCE | SECURITY

- System Operator Candidates
  - Create account; register, pay for and schedule NERC exams
- Credentialed System Operators
  - Credential renewal, transcript review, and CEH progress
- Provider Organizations
  - Submit Individual Learning Activity (ILA) applications and Award NERC Continuing Education Hours (CEH)

- Transition Date
  - Go-live currently scheduled for October 2026

- Outreach
  - Various industry channels, including the [System Operator Certification & Credential Maintenance Program](#) page on NERC.com

- Training
  - Training will be conducted by NERC, the PCGC, and the CMWG, prior to the go-live date

- SOCCED downtime
  - Short blackout period during the transition

- Personnel Certification Governance Committee (PCGC)

- Credential Maintenance Work Group (CMWG)

- 2026 PCGC & CMWG Joint Open Meetings
  - February 11 | 10:00 a.m. – 11:00 a.m. Eastern
  - October 7 | 10:00 a.m. – 11:00 a.m. Eastern

- 2026 PCGC & CMWG Virtual Meetings
  - May | Date and time TBD
  - August | Date and time TBD

- Submit questions via the SOCCED Help Desk located on the System Operator Certification & Credential Maintenance Program page on NERC.com

Questions and Answers

RELIABILITY | RESILIENCE | SECURITY