

Public Interest and Environmental Organizations User Group (PIEOUG)

September 18, 2025
2:30-4:30 PM (EST)

- I. 2:30 – 2:40 PM Administration
(Brian Lipman – Co-Chair, Consumer Advocate Co-Chair & Claire Lang-Ree – Public Interest/Environmental Organization Co-Chair)
 - a. Roll Call
 - b. Review of registration procedures
 - c. Review/vote to approve draft minutes from the April 16 and March 16 2025 meetings
- II. 2:40 PM – 3:10 PM Brief PJM update: PJM's emergency operation procedures for 202c units
- III. 3:10 – 4:15 PM CAPS consulting presentation: Storm and Emergency Communications – Driving Customer-Centricity.

CAPS hired Dr. Henderson to review PJM's emergency communications to evaluate whether the public facing PJM messaging is consumer centric. (Concerns related to PJM's messaging became front and center for some consumers during Winter Storm Elliot (December, 2023) and some of the broadcasting of emergency actions that PJM (and utilities) announced.)
- IV. 4:15 – 4:20 PM Further refinement of proposed charter changes to provide further clarity around PIEOUG User Group voting procedures. (Poulos)
- V. 4:20 – 4:30 PM Brief update on PJM wholesale cost for customers (Greg Poulos, Executive Director, Consumer Advocates of the PJM States "CAPS")
- VI. 4:30 PM Future Business/agenda topics and Adjournment (Lipman/Lang-Ree)