



Operating Committee WebEx Only March 10, 2022 9:00 a.m. – 2:00 p.m. EST

Administration

- Lauren Strella Wahba, PJM, provided announcements; reviewed the Antitrust, Code of Conduct, Public Meetings/Media Participation, and the WebEx Participant Identification Requirement.
 - a. Reviewed and approved draft minutes from the February 10th OC meeting. **The Committee**

approved the draft minutes from the February 10, 2022 Operating Committee meeting with

0 objections and 0 abstentions.

b. Reviewed and approved the draft minutes from the February 22nd OC Special Session: Renewable

Dispatch meeting. The Committee approved the draft minutes from the February 22, 2022

OC Special Session: Renewable Dispatch meeting with 0 objections and 0 abstentions.

c. Reviewed and approved the draft minutes from the February 25th OC Special Session: Dynamic

Rating. The Committee approved the draft minutes from the February 25, 2022 OC

Special Session: Dynamic Rating meeting with 0 objections and 0 abstentions.

d. Reviewed the OC work plan.

Review of Operations

2. Review of Operating Metrics

Mike Zhang, PJM, reviewed the February 2022 PJM operating metrics slides. Metrics will include PJM's load forecast error, BAAL performance, and transmission / generation outage statistics.

Endorsements/Approvals

Action Required: Members are reminded to complete the necessary steps to update their browser prior to the meeting to avoid impact to Voting Application access. Reference: Weak Encryption





3. Manual 12: Balancing Operations

Brian Oakes, PJM, reviewed Manual 12 changes as a part of the periodic review.

The Operating Committee endorsed the changes to Manual 12 with 0 objections and 0

abstentions.

4. Manual 13: Emergency Operations

Brian Oakes, PJM, reviewed Manual 13 changes as a part of the periodic review. As noted in the meeting, the manual language will be updated prior to the vote at the March MRC meeting.

The Operating Committee endorsed the changes to Manual 13 with 0 objections and 0

Abstentions.

5. Manual 37: Reliability Coordination

Kevin Hatch, PJM, reviewed Manual 37 changes as a part of the periodic review.

The Operating Committee endorsed the changes to Manual 37 with 0 objections and 0

abstentions.

First Reading

6. Dynamic Rating Issue

a. Chris Callaghan, PJM, provided a first read of the Interim Measures to Facilitate the Integration

of PPL Dynamic Ratings into PJM Operations (Phase 1) Issue Charge and Problem Statement.

Bilge Derin, PJM, provided a review of changes to M03: Transmission Operations, M03A:

Energy Management System (EMS) Model Update and Quality Assurance (QA), and M01: Control

Center and Data Exchange Requirements.

The Operating Committee will be asked to approve the issue charge and endorse the

proposed solution as part of the Quick Fix process outlined in Section 8.6.1 of Manual 34 at

its next meeting.

b. Chris Callaghan, PJM, provided a first read of the Additional Issues Relating to the

Implementation of Dynamic Line Ratings (Phase 2) Issue Charge and Problem Statement.

The Operating Committee will be asked to approve the Issue Charge at its next meeting.





- 7. Manual 01: Control Center and Data Exchange Requirements
 Bilge Derin, PJM, reviewed Manual 01 changes as a part of the periodic review.

 The Operating Committee will be asked to endorse these changes at its next meeting.
- 8. <u>Documenting the Appropriate UFLS Requirements Applicable to EKPC</u>
 Denise Foster Cronin, EKPC, provided a first read of a Problem Statement and Issue Charge to appropriately document the underfrequency relay requirements applicable to EKPC. The Operating Committee will be asked to approve the Issue Charge and endorse the proposed solution at its next meeting as part of the Quick Fix process outlined in Section 8.6.1 of Manual 34. The MRC and MC will ultimately be asked to endorse/approve the solution and corresponding OA revisions.
- Reliability Products and Services Assessment
 Chris Pilong and Alex Scheirer, PJM, provided a first read of a proposed "initial direction" regarding reliability products and services as required by the Resource Adequacy Sr. Task Force Charter.

 RASTF Website

The Operating Committee will be asked to approve the initial recommendation at its next meeting.

Additional Items

- 10. <u>Lanexa Dunnsville Outage Coordination Review</u>
 Paul McGlynn, PJM, provided an overview of the outage coordination process for the Lanexa Dunnsville 230 kV line outage in the Dominion transmission zone.
- 11. <u>Transmission Outage Scheduling Process</u>
 Paul McGlynn, PJM, reviewed existing generation and transmission outage scheduling and coordination processes and procedures and discuss some potential improvement opportunities and next steps. PJM plans to bring forward a Problem Statement and Issue Charge to the April OC meeting.
- 12. Managing Transmission Line Ratings Order No. 881 Compliance Filing (RM20-16-000) Update

David Hislop, PJM, and Bilge Derin, PJM, provided an informational update regarding PJM's FERC Order No. 881 compliance efforts relating to ambient adjusted ratings. PJM continues to provide updates and solicit stakeholder input at Operating Committee meetings as it prepares its compliance filing, which is due July 12, 2022.





13. PPL Dynamic Line Rating Implementation Update

Dave Hislop, PJM, provided an update on the implementation of the PPL Dynamic Line Rating.

14. Informational Update on the Max Emergency Changes "Quick Fix Process" to Manual 13

Chris Pilong, PJM, will provide an informational update on the proposed changes to Manual 13 regarding addressing the extension of a temporary change to Max Emergency for gas combustion turbines and steam generators using the Quick Fix Process.

This item was moved to the Informational Only Postings section.

15. Fast Start Capable Request Process

Vijay Shah, PJM, reviewed the process to become fast start capable resource.

16. Synchronous Reserve Event Actions and Expectations Update

Ilyana Dropkin, PJM, provided an update on the SRDTF activities. SRDTF Website

17.2022 PJM Grid Security Drill Announcement

Ed Figuli, PJM, will provide an announcement regarding the coordination of this year's PJM Grid Security Drill.

This item was moved to the Informational Only Postings section.

18. TO/TOP Matrix Subcommittee Charter Review

Gizella Mali, PJM, reviewed the latest revisions to the TTMS Charter.

19. System Operations Subcommittee (SOS) Report

Donnie Bielak, PJM, provided a summary of the most recent SOS meeting.

20. Primary Frequency Response Update

Ilyana Dropkin, PJM, will provide an update on PJM primary frequency response performance.

This item was moved to the Informational Only Postings section.

21. Regulation Performance Update

Ilyana Dropkin, PJM, will provide an update on PJM regulation market performance. This item was moved to the Informational Only Postings section.

22. Synchronous Reserve Update

Dave Kimmel, PJM, will provide a review of recent synchronous reserve performance.

This item was moved to the Informational Only Postings section.





23. Reliability Compliance Update

Becky Davis, PJM, will provide an update on NERC, SERC, RF, and NAESB standards, and other pertinent regulatory and compliance information, and solicit feedback from the members on Reliability Compliance efforts.

This item was moved to the Informational Only Postings section.

LUNCH (11:50 – 12:05)

Working Items

24. IROL-CIP Cost Recovery

Darlene Phillips, PJM, facilitated a discussion to review and identify additional design components on the IROL-CIP Cost Recovery matrix as part of the Consensus Based Issue Resolution process.

Issue Tracking: IROL-CIP Cost Recovery

25. Renewable Dispatch

a. Guillermo Bautista Alderte, CAISO, provided education on CAISO's experience with wind

and solar dispatch.

b. Darlene Phillips, PJM, facilitated a discussion to review and identify additional interests on the

Renewable Dispatch matrix as part of the Consensus Based Issue Resolution process.

Issue Tracking: Renewable Dispatch

Informational Only Postings

14. <u>Informational Update on the Max Emergency Changes "Quick Fix Process" to</u>
Manual 13

Chris Pilong, PJM, will provide an informational update on the proposed changes to Manual 13 regarding addressing the extension of a temporary change to Max Emergency for gas combustion turbines and steam generators using the Quick Fix Process.

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Becky Davis, PJM, will provide an update on NERC, SERC, RF, and NAESB standards, and other pertinent regulatory and compliance information, and solicit feedback from the members on Reliability Compliance efforts.

Attendance

Last Name	First Name	Company	Sector	
Phillips (Chair)	Darlene	PJM Interconnection	Not Applicable	
Strella Wahba (Secretary)	Lauren	PJM Interconnection	Not Applicable	
Abramowitz	Jeremy	PJM Interconnection	Not Applicable	
Afelumo	Foluso	PJM Interconnection	Not Applicable	
Aguilar	Fabiano	Strom Power, LLC	Other Supplier	
Anders	Dave	PJM Interconnection	Not Applicable	
Baizman	Aaron	PJM Interconnection	Not Applicable	
Baker	Jeff	Duke Energy Ohio, Inc.	Transmission Owner	
Barker	Jason	Exelon Business Services Company, LLC	Transmission Owner	
Bautista Alderete	Guillermo	CAISO	None	
Beban	Madalyn	PJM Interconnection	Not Applicable	
Benchek	Jim	American Transmission Systems, Inc.	Transmission Owner	
Bennett	Dan	PJM Interconnection	Not Applicable	
Berton	Tyler	AEP Appalachian Transmission Company, Inc.	Transmission Owner	
Bickel	Todd	PJM Interconnection	Not Applicable	
Bielak	Donnie	PJM Interconnection	Not Applicable	
Blair	Tom	Monitoring Analytics, LLC	None	
Bleiweis	Bruce	DC Energy LLC	Other Supplier	
Bloczynski	Nigeria	PJM Interconnection	Not Applicable	
Boling	Andrew	Saracen Energy East LP	Other Supplier	





Boyle	Glen	PJM Interconnection	Not Applicable
Braerman	Ken	BGE None	
Bresler	Stu	PJM Interconnection	Not Applicable
Brodbeck	John	EDP Renewables North	Generation
		America LLC Owner	
Brown	Rich	PJM Interconnection Not Applicable	
Bryson	Mike	PJM Interconnection	Not Applicable
Callaghan	Christopher	PJM Interconnection	Not Applicable
Cao	Roger	PJM Interconnection	Not Applicable
Capra	Carlo	ITC Interconnection LLC	Transmission Owner
Carmean	Greg	OPSI	None
Chang	Sean	Shell Energy North America (US), L.P.	Other Supplier
Chen	Hong	PJM Interconnection	Not Applicable
Chen	Yang	PJM Interconnection	Not Applicable
Chmielewski	Brian	PJM Interconnection	Not Applicable
Christopher	Mahila	Public Utilities Commission of Ohio	None
Chu	George	PJM Interconnection	Not Applicable
Cocco	Michael	Old Dominion Electric Cooperative	Electric Distributor
Corash	Rich	PSEG Energy Resources & Trade LLC	Other Supplier
Croop	Danielle	PJM Interconnection Not Applicable	
D'Antonio	Philip	PJM Interconnection Not Applica	
Daugherty	Danielle	ReliabilityFirst None	
Davis	Elizabeth	PJM Interconnection Not Applic	
Davis	Jim	Dominion Energy Generation	Generation
		Marketing, Inc.	Owner
DeGiusto	Vince	UGI Development Company	Generation Owner
Denton	Brandon	Dominion Energy Generation Generation Marketing, Inc. Owner	
Derin	Bilge	PJM Interconnection	Not Applicable
DeVita	Thomas	PJM Interconnection	Not Applicable
Downs	Jere	PJM Interconnection	Not Applicable
Drake	Anna	PJM Interconnection	Not Applicable
Dropkin	Ilyana	PJM Interconnection	Not Applicable
Dropkin	Robert	PJM Interconnection	Not Applicable
Duensing	Allison	Saracen Energy East LP Other Supplier	
Dugan	Chuck	East Kentucky Power Cooperative, Inc.	Transmission Owner





Dumitriu	Nick	PJM Interconnection	Not Applicable	
Egan	Amanda	PJM Interconnection Not Applicable		
Eldredge	Peter	PJM Interconnection	Not Applicable	
Fabiano	Janell	PJM Interconnection Not Applicable		
Fan	Zhenyu	PJM Interconnection Not Applicable		
Fazio-Engelhart	Danielle	Noble Americas Gas & Power Corp. Other Supplie		
Fernandez	Ray	PJM Interconnection	Not Applicable	
Figuli	Edward	PJM Interconnection	Not Applicable	
Filomena	Guy	Customized Energy Solutions, Ltd.	None	
Fink	Regan	Pine Gate Mid-Atlantic, LLC	Other Supplier	
Fitzpatrick	Brian	PJM Interconnection	Not Applicable	
Foladare	Kenneth	Geenex Solar LLC	Generation Owner	
Ford	Adrien	Old Dominion Electric Cooperative	Electric Distributor	
Foster	Tom	PJM Interconnection	Not Applicable	
Foster Cronin	Denise	East Kentucky Power	Transmission	
		Cooperative, Inc.	Owner	
Franks	Christine	PJM Interconnection	Not Applicable	
Frogg	Darrell	PJM Interconnection	Not Applicable	
Fuess	Christian	PBF Power Marketing, LLC	Generation Owner	
Gates	Terry	Appalachian Power Company (AEP Generation)	Transmission Owner	
Gilani	Rehan	ConEdison Energy, Inc.	Other Supplier	
Gorman	Brad	FirstEnergy Corporation	Transmission Owner	
Grau	Patrick	Apogee Energy Trading LLC	Other Supplier	
Greening	Michele	PJM Interconnection	Not Applicable	
Greiner	Gary	American PowerNet Management	End-Use Customer	
Hammack	Matthew	PPL Electric Utilities Transmission Corporation Owner		
Hastings	David	Market Interconnection None Consulting Services (MICS)		
Hatch	Kevin	PJM Interconnection Not Applicable		
Hauske	Tom	PJM Interconnection	Not Applicable	
Heinle	Erik	Office of the Peoples Counsel for the District of Columbia	End-Use Customer	
Heisey	Brad	Wolf Hills Energy, LLC	Generation Owner	
Hepplewhite	Peter	Wrigley Capital LLC	Other Supplier	





Hislop	Dave	PJM Interconnection	Not Applicable
Hoang	Liem	PJM Interconnection Not Applicable	
Hoatson	Thomas	Riverside Generating, LLC Generation Owner	
Hohenshilt	Jennifer	Talen Energy Marketing, LLC Generation Owner	
Horning	Lynn	Customized Energy Solutions, Ltd.	None
Horstmann	John	Dayton Power & Light Company (The)	Transmission Owner
Hsia	Eric	PJM Interconnection	Not Applicable
Hu	Yong	PJM Interconnection	Not Applicable
Hugee	Jacqui	Dominion Energy Generation Marketing, Inc.	Generation Owner
Hull	Gerit	American Municipal Power, Inc.	Electric Distributor
Hurwich	Mark	Elliott Bay Energy Trading, LLC	Other Supplier
Hyzinski	Tom	GT Power Group, LLC	None
Idzior	John	ReliabilityFirst	None
Janicki	Diane	Boston Energy Trading & Marketing, LLC	Other Supplier
Jardot	Gina	NRG Power Marketing, LLC	Generation Owner
Jarrah	Danny	PPL Electric Utilities Corporation	Transmission Owner
Jens	Tom	Black Oak Energy, LLC	Other Supplier
Jett	Bill	Duke Energy Business Services LLC	Transmission Owner
Johns	Lucas	DC Energy LLC	Other Supplier
Johnson	Carl	Customized Energy Solutions, Ltd.	None
Josyula	Siva	Monitoring Analytics None	
Kazerooni	Hamid	PJM Interconnection	Not Applicable
Keegan	Jack	PJM Interconnection	Not Applicable
Keenan	Matthew	Jpower USA	None
Kelly	Stephen	Brookfield Energy Marketing LP	Other Supplier
Kent	Janessa	Duquesne Light Company	Transmission Owner
Kilgallen	Kevin	Avangrid Renewables LLC	Generation Owner
Kimmel	David	PJM Interconnection	Not Applicable





Kogut	George	New York Power Authority	Other Supplier
Kuhn	Tyler	DC Energy LLC Other Supplier	
Lai	Erin	PJM Interconnection Not Applicab	
Laios	Takis	AEP Appalachian Transmission	
		Transmission Company, Inc. Owner	
Lake	David	FirstEnergy Corporation Transmission Owner	
Lee	Ray	PJM Interconnection	Not Applicable
Lehmann	Horst	PPL Electric Utilities Corp. dba PPL Utilities	Transmission Owner
Levitt	Andrew	PJM Interconnection	Not Applicable
Lin	Dave	Citadel	None
Mabry	David	McNees Wallace & Nurick LLC	None
Mali	Gizella	PJM Interconnection	Not Applicable
Markiewicz	Cindy	FirstEnergy Corporation	Transmission Owner
Mathew	Lagy	PJM Interconnection	Not Applicable
Matuszak	Alex	UGI Energy Services, LLC	Other Supplier
McCormick	Katharine	Illinois Commerce Commission	None
McGlynn	Paul	PJM Interconnection	Not Applicable
McLaughlin	Jeff	PJM Interconnection	Not Applicable
McLaverty	Megan	PJM Interconnection	Not Applicable
Mendelsohn	Mark	Noble Americas Gas & Power Corp.	Other Supplier
Midgley	Sharon	Exelon Business Services Company, LC	Transmission Owner
Militello	Nikki	PJM Interconnection	Not Applicable
Mulhern	Joe	PJM Interconnection	Not Applicable
Murphy	Shaun	Urban Grid Solar Projects, LLC	Other Supplier
Nadel	Steven	PPL Electric Utilities Corp. dba PPL Utilities	Transmission Owner
Nice	Ryan	PJM Interconnection	Not Applicable
Oakes	Brian	PJM Interconnection	Not Applicable
Olaleye	Michael	PJM Interconnection	Not Applicable
Ondayko	Brock	AEP Appalachian	Transmission
		Transmission Company, Inc.	Owner
Pakela	Gregory	DTE Energy Trading, Inc.	Other Supplier
Patel	Shodhan	Exelon Generation Co., LLC	None
Pearson	Hilary	Line Vision Inc.	None
Peebles	Andy	Saracen Energy East LP	Other Supplier





Pilch	Joseph	Duquesne Light Company	Transmission Owner
Pilong	Christopher	PJM Interconnection	Not Applicable
Pincus	Steve	PJM Interconnection Not Applicable	
Poulos	Greg	CAPS None	
Price	Ruth Ann	Division of the Public	End-Use
		Advocate of the State of	Customer
		Delaware	
Procuniar	Jason	Dayton Power & Light	Transmission
		Company	Owner
Raghavan	Vijay	BioUrga Trading LLC	Other Supplier
Rainey	John	Northern Virginia Electric	Electric
		Cooperative	Distributor
Ramsey	James	Suffolk Fund LLC	None
Robinson	Becky	Vista Energy Marketing, L.P.	Other Supplier
Rodriguez	Tomas	OPSI	None
Rogers	Aaron	East Kentucky Power	Transmission
		Cooperative, Inc.	Owner
Rohrbach	John	Southern Maryland Electric	Electric
		Cooperative, Inc.	Distributor
Rosenberger	Eric	PPL Electric Utilities Corp. dba	Transmission
		PPL Utilities	Owner
Ruck	Andrew	Freepoint Commodities LLC	Other Supplier
Rumsey	Amanda	PPL Electric Utilities Corp. dba	Transmission
		PPL Utilities	Owner
Rutledge	Craig	AEP Appalachian	Transmission
		Transmission Company, Inc.	Owner
Sasser	Jonathan	Customized Energy Solutions, Ltd.	None
Scheirer	Alex	PJM Interconnection	Not Applicable
Schroeder	Connie	Virginia Electric & Power	Transmission
		Company	Owner
Schuyler	Ken	PJM Interconnection Not Applicable	
Schweizer	David	PJM Interconnection Not Applicate	
Sells	Scott	East Kentucky Power	Transmission
		Cooperative, Inc.	Owner
Shah	Vijay	PJM Interconnection	Not Applicable
Shaughnessy	Mike	Duquesne Light Company	Transmission Owner
Sherry	Alex	Citadel	None
Sliwa	Stanley	PJM Interconnection	Not Applicable
Smith	Jacqueline	Duquesne Light Company	Transmission Owner





Sock	Bryan	PSEG Energy Resources & Trade LLC	Other Supplier	
Sotkiewicz	Paul	E-Cubed Policy Associates	None	
Souder	Michelle	PJM Interconnection Not Applicab		
Squibb	Bill	Ohio Valley Electric Corp Transmiss Owner		
Stack	James	Duquesne Light Company Transmissio Owner		
Stanisz	Mark	PJM Interconnection	Not Applicable	
Staples	Sinoun	Dominion Energy Generation Marketing, Inc.	Generation Owner	
Stefanowicz	Vince	PJM Interconnection	Not Applicable	
Stern	Alex	Public Service Electric & Gas Company	Transmission Owner	
Stone	Andy	PJM Interconnection	Not Applicable	
Stupar	Rob	Invenergy, LLC	Generation Owner	
Sturgeon	John	Duke Energy Business Services LLC	Transmission Owner	
Svenson	Heather	Public Service Electric & Gas Company	Transmission Owner	
Swalwell	Brad	Tangent Energy Solutions, Inc.	Other Supplier	
Sweeney	Rory	GT Power Group	None	
Tacka	Natalie	PJM Interconnection	Not Applicable	
Tam	Simon	PJM Interconnection	Not Applicable	
Tribulski	Jen	PJM Interconnection	Not Applicable	
Vardal	Michael	PJM Interconnection	Not Applicable	
Walcavich	Colin	National Grid Renewables, LLC	None	
Walters	Jodi	NiSource Inc.	None	
Ward	Michael	PJM Interconnection	Not Applicable	
Waweru	James	PJM Interconnection Not Applicabl		
Wehnes	Kathleen	Maryland Public Service Commission	None	
Whitehead	Jeff	GT Power Group	None	
Widom	Stuart	PJM Interconnection	Not Applicable	
Woznyj	Michael	PJM Interconnection	Not Applicable	
Yoder	Michael	RTO Insider	None	
Yovanovich	Laura	PJM Interconnection	Not Applicable	
Zhang	Michael	PJM Interconnection	Not Applicable	
Zinszer	Luke	PJM Interconnection	Not Applicable	





OC Subcommittee/ Task Force Informational Section

System Operations Subcommittee (SOS): <u>SOS Website</u> Data Management Subcommittee (DMS): <u>DMS Website</u>

DER & Inverter-Based Resources Subcommittee (DIRS): DIRS Website

Fuel Requirements for Black Start Resources: Fuel Reqt. for Black Start Resources Issue

Tracker

Synchronous Reserve Deployment Task Force: <u>SRDTF Website</u> IROL – CIP Cost Recovery: IROL – CIP Cost Recovery Issue Tracker

Future Meeting Dates and Materials		Materials Due to Secretary	Materials Published	
Date	Time	Location	5 p.m.	4 p.m.
April 14, 2022	9 a.m.	WebEx	April 4, 2022	April 7, 2022
May 12, 2022	9 a.m.	WebEx	May 2, 2022	May 5, 2022
June 9, 2022	9 a.m.	WebEx	May 30, 2022	June 2, 2022

Author: L. Strella Wahba

Antitrust:

You may not discuss any topics that violate, or that might appear to violate, the antitrust laws including but not limited to agreements between or among competitors regarding prices, bid and offer practices, availability of service, product design, terms of sale, division of markets, allocation of customers or any other activity that might unreasonably restrain competition. If any of these items are discussed the chair will re-direct the conversation. If the conversation still persists, parties will be asked to leave the meeting or the meeting will be adjourned.

Code of Conduct:

As a mandatory condition of attendance at today's meeting, attendees agree to adhere to the PJM Code of Conduct as detailed in PJM Manual M-34 section 4.5, including, but not limited to, participants' responsibilities and rules regarding the dissemination of meeting discussion and materials.

Public Meetings/Media Participation:

Unless otherwise noted, PJM stakeholder meetings are open to the public and to members of the media. Members of the media are asked to announce their attendance at all PJM stakeholder meetings at the beginning of the meeting or at the point they join a meeting already in progress. Members of the Media are reminded that speakers at PJM meetings cannot be quoted without explicit permission from the speaker. PJM Members are reminded that "detailed transcriptional meeting notes" and white board notes from "brainstorming sessions" shall not be disseminated. Stakeholders are also not allowed to create audio, video or online recordings of PJM meetings. PJM may create audio, video or online recordings of stakeholder meetings for internal and training purposes, and your participation at such meetings indicates your consent to the same.

Participant Identification in WebEx:

When logging into the WebEx desktop client, please enter your real first and last name as well as a valid email address. Be sure to select the "call me" option.

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During an Acclamation Vote

Please log in to the voting application at **voting.pjm.com**, so that you can be registered as the active voter prior to



During a Meeting



To enter the question queue (does not work during a vote)



To be removed from the question queue



the start of the meeting.



*8

*0

To signal for PJM support staff assistance

I for P.II

To signal for PJM support staff assistance

Asking A Question

- Dialing *1 enters you into the question queue; the three dial tones are an auditory indication that you have successfully been placed in the queue.
- Questions are taken during the meeting when natural breaks occur and are asked in the order they are received.

Linking Teleconference Connection to Webex

When logging in to the meeting, access Webex first and select the "call me" feature to receive a direct call to your phone. Using this feature will connect your name to your Webex presence.

Join a Meeting

- 1. Join meeting in the Webex desktop client
- 2. Enter name (First and Last*) and corporate email
- 3. Call in to the operator-assisted number

*Note: Anonymous users or those using false usernames or emails will be dropped from the teleconference.

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Visit <u>learn.pjm.com</u>, an easy-to-understand resource about the power industry and