



Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of June 5, 2023

- Additional switchover scheduled

Product - Action Required	Deadline	Who May Be Affected
All products – Maintenance release	Train: 5/18/2023, 5 p.m. – 7 p.m. Prod: 5/31/2023, 5 p.m. – 7 p.m.	All users (Account Manager, Bulletin Board, Messages, Tools Home, Voting)
Q2 switchover	<p style="text-align: center;">June 7th, 2023</p>	All users (Account Manager, Bulletin Board, Messages, Resource Tracker, Tools Home, Voting)



Product - Action Required	Deadline	Who May Be Affected
Resource Tracker – Maintenance Release	Train: 5/18/2023, 5 p.m. – 7 p.m. Prod: 5/31/2023, 5 p.m. – 7 p.m.	All Resource Tracker users
Account Manager – Maintenance Release	July 2023, 5PM-7PM	All Account Manager users





2022-2023 Account Manager Roadmap

2023												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager				Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
				Train: 5/18/2023	◆	◆ Prod: 5/31/2023	◆	Train: July 2023				
							◆	Prod: July 2023				
Bulletin Board				Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
				Train: 5/18/2023	◆	◆ Prod: 5/31/2023						
Data Viewer				Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
				Train: 5/18/2023	◆	◆ Prod: 5/31/2023						
Tools Home				Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
				Train: 5/18/2023	◆	◆ Prod: 5/31/2023						

Legend

- Start Date
- ◆ End Date



2022-2023 Messages, Resource Tracker and Voting Roadmap

2023											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages			Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
			Train: 5/18/2023	◆ ◆	Prod: 5/31/2023						
Resource Tracker			Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
			Train: 5/18/2023	◆ ◆	Prod: 5/31/2023						
Voting			Switchover: 5/17/2023	◆	◆ Switchover: 6/7/2023						
			Train: 5/18/2023	◆ ◆	Prod: 5/31/2023		Train: Q3-Q4 2023	◆ ◆	Prod: Q3-Q4 2023		

Legend

- Start Date
- ◆ End Date

Enhancements Release

- Maintenance release
 - Make Queue Numbers visible to members
 - Create Regulation Report

Enhancements Release

- Maintenance release
 - If a user is a Company Account Manager, they will no longer be allowed to remove Account Manager Read Write. They will be directed to contact their Authorized Reps or Maintenance Managers to process the request through Membership Maintenance
 - Bulk Terminate Users: This feature will allow PJM CAMs to select multiple accesses on the Access Search page and Bulk Terminate them.
 - PKI certificate expiring notifications will get sent "30,20,14,7,4,3,2,1,0" days before the PKI cert expires.

Enhancements Release

- Maintenance release
 - User Name will be included in emails requested for password resets.
 - Users will have the ability to export a csv report of all of their access for an accounts.
 - User Registration API: Allow companies to register users using an externally available API.

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**Account Manager, Bulletin Board, Data Viewer, Messages,
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting