

DR Training Survey

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Re-evaluate Training and Courses

- Demand Response has gone through a lot of changes in the past few years
 - Products introduced and retired
 - Capacity Performance
 - M&V changes
 - New DR Hub system
- Time to do a comprehensive review of training material and courses that are offered to make sure they're up-to-date and meet the needs of our members
- Need input from members



DR Training Survey

- Survey topics:
 - Format just theory, how/where to accomplish task, hands-on DR Hub exercises, hands-on calculations
 - Length 2 hour chunks by Webex, all day class in person, 2 day class in person
 - Content Load Management, Economic, Ancillary Services, Other
 - Continuing Education Hours (CEH)
 - Value of CSP certification

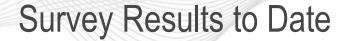


Survey Timeline

- Survey sent out to Members on April 5, 2019
- Click here for Survey

Demand Response Training Survey

Responses due by March 30, 2019 (next week!)



- Who responded: about 1/3 each of CSPs, EDCs and LSEs; majority have operational role
- Format: in-person training not very useful
- Length: $\frac{1}{2}$ day is most popular
- Content of Training and how often: Load Management, Economic and Ancillary Services all beneficial, offered once or twice per year
- Continuing Education Credits? ¹/₂ say yes
- CSP Certification exam? Majority say yes
- Lots of suggestions and comments thank you!!



Your thoughts on DR training needs.....

