

GridEx VI After Action Report General Overview and Lessons Learned

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General Overview - Participation

- 21 Organizations Participated
 - 71 Planners and trainers
 - 63 Total players

- Two Days
 - November 16th and 17th (0900-1700)
 - 16 CEHs
 - Participant Debrief November 19th



General Overview - Scenarios

- 43 Simulator Injects
 - The idea was to keep it a "Security Drill"
 - Little or no blackout/restoration/load dump
 - Focus was cyber and/or physical attack
- 27 Non Simulator Injects
 - Most non simulator events required some form of notification to PJM/DOE
 - Common events were civil unrest, physical and cyber attacks.



Lessons Learned – The Good

- Unique scenarios
- Text message notification tool for simulator inject activation was well received.
- Phone calls and associated preparation went well
 - Communications test
 - All Call test
- Member driven injects were challenging for PJM operators
- Members that involved more than operations reported good feedback from support groups.



Lessons Learned – Improvement

- Start the planning earlier
 - Move the process up by about two months.
- More inject meetings
 - Initial meeting to discuss plan and scope
 - Second meeting to finalize event
 - Third meeting to demonstrate simulator events to ensure coordination.
- Provide more opportunities for companies to coordinate events
 - TO to TO and TO to GO



Lessons Learned – Improvement

- Test the All Call earlier
- Text messaging tool
 - Test it earlier
 - Send out text messages earlier (ten minutes vs five minutes.
- Provide contact information for NERC, DOE, other alphabet groups
- Better communications for simulator operators (possible WebEx or MS Teams meeting)
 - Adhere to the script timing
 - Provide a script document with times and events



Lessons Learned – Improvement

- Improve opportunities for "inject creep"
 - If operators deviate from script communicate with all facilitators so as not to surprise
- Improve the use of SimDeck
 - Tool was clunky to use
 - Request training from E-ISAC
- Looking into issue of SharePoint auto logging off

Please provide any additional comments to

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