

## AUGUST 12 2020 ENHACEMENTS

- Reactive Results Tickets Enhancements for Improved User Experience
- Member Requested Updates to Generation Ticket Filters
- Inclusion of Takeout & Restore Equipment on Transmission Tickets.
- Inclusion of Cut-In Task Status on Transmission Tickets
- Validation of Transmission Outage Dates against Selected Outage Type
- Ability to Create Transmission Tickets with Mixture of SVCs and Non-SVCs
- Throttling of eDART files on pjm.com to 5 minutes for files updated every 5 minutes and 30 minutes for files updated less frequently (daily, quarterly, etc.)
  - Files will also be available for download in eDART
- Updates to Current Facility Outages Section of Linesout and Linesout\_new files

## OTHER DISCUSSION TOPICS

- Materials from eDART Forum and eDART XML Forum meetings on Friday, July 10 available at <https://pjm.com/committees-and-groups/tech-change-forum/edart-forum>
- Companies interested in using the Company Distributed Workflow (CDW) functionality should contact the eDART team for demo and set up requirements.
- Use of Salesforce to manage eDART help requests
  - Emails to [edarthelp@pjm.com](mailto:edarthelp@pjm.com) used to create Salesforce cases.
  - Email responses and status updates will be sent via Salesforce (from [e2cp...@salesforce.com](mailto:e2cp...@salesforce.com)).
  - Enables better tracking of open eDART help requests.
  - More information available in the [Member Community](#).

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