

2021 PJM Annual Member Recertification and Officer Certification Process Update

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Risk Management Committee

- PJM has documented member feedback for consideration, currently conducting *internal* lessons learned
 - Review of current annual procedures
 - Review of current Member roles and responsibilities
 - Tool navigation, addressing inefficiencies, ease of use
- PJM will conduct a facilitated external lessons learned session with all Members who wish to participate
 - Opportunity for additional feedback
 - PJM to share recommendations

Post-Recertification Planning Timeline

