Communities Roadmap

As of September 22, 2017
The **Member Community** allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

**Key Product Features**

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.
The **Tech Change Forum Community** allows users to find information and collaborate with other users and PJM subject matter experts about PJM’s tools and initiatives. Discussions are based on topics covered within the monthly Tech Change Forum meetings.

**Key Product Features**
- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM
The **Planning Community** will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

**Key Product Features**
- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM
## 2017 Communities Roadmap

<table>
<thead>
<tr>
<th>Member Community</th>
<th>Tech Change Community</th>
<th>Planning Community</th>
<th>Tech Change Community – Member Feedback Enhancements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Jan</strong></td>
<td><strong>Feb</strong></td>
<td><strong>Mar</strong></td>
<td><strong>Apr</strong></td>
</tr>
<tr>
<td>User Interviews</td>
<td>Prod: April 24</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Legend</strong></td>
<td><strong>Start Date</strong></td>
<td></td>
<td><strong>End Date</strong></td>
</tr>
</tbody>
</table>

- **Prod: April 24**: User Interviews
- **Prod: September 28**: Template Enhancement
- **Prod: October 3**: Certificate Upgrade
- **Prod: September 28**: Template Enhancement
- **Prod: October 3**: Certificate Upgrade
- **Prod: September 14**: Beta Testing
- **Prod: October 30**: Certificate Upgrade

**Beta Testing**

**Prod: September 14**

**Prod: October 30**
• Will the new five-minute settlement process affect the INC and DEC profit calculations? [Full Q&A]
• Does PJM support downloading Hourly Schedule Offer Updates and Schedule Detail Updates for all locations with a single query request? If so, can you please point me to the sample query request. [Full Q&A]
• PJM Markets Certification [Full Q&A]
Recently Published Knowledge Articles

- Information on pjm.com public data files impacted by 5-minute settlements (Hourly and 5-minute LMPs and Ancillary Service LMPs, RT Transmission Constraints, and Preliminary Billing Data) – See Article
- Request for PowerMeter Contacts – See Article
- Network Transmission Service Peak Loads by Transmission Zone – See Article
- When is Load Reconciliation Data Available? – See Article
- What Charges and Credits are Applicable to Internal Bilateral Transactions (IBTs)? – See Article
Community Release

- Member Community & Tech Change Forum Community
  - Prod release – September 28, 2017
    - Template upgrade
    - New notification icon (white bell)
    - Addition of Planning Community to navigation

- Member Community, Tech Change Forum Community and Planning Community
  - Prod release – October 3, 2017
    - Certificate Upgrade

<table>
<thead>
<tr>
<th>Area</th>
<th>Action Required</th>
<th>Outage</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Interface</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Browserless</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Area</th>
<th>Action Required</th>
<th>Outage</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Interface</td>
<td>User may be required to log in again</td>
<td>N/A</td>
</tr>
<tr>
<td>Browserless</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
• White bell, number in red circle – new notifications are available for user

• White bell – allows access to recent notifications.
• Currently available on the Planning Community
• Went live on September 14, 2017
• Presented at the Planning Committee (PC) meeting
• Further details available at the PC and TEAC meetings
• Registration and training video available on PJM.com
• If questions, contact rtep@pjm.com or techchangeforum@pjm.com