



Email Domain/Address Whitelist for Account Manager

September 18, 2018
Tech Change Forum

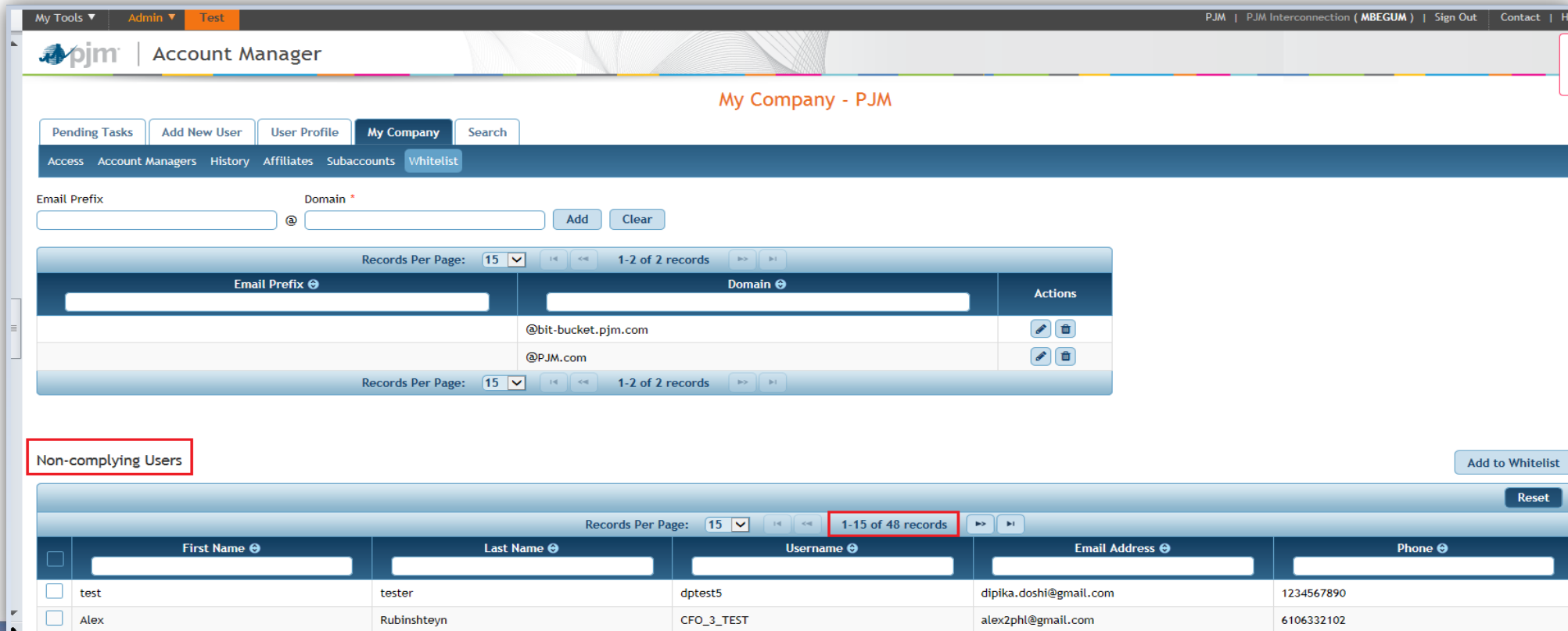
- New subtab added under My Company tab in Account Manager is called “Whitelist”
- Tab has three sections: Email Domain Whitelist, Email Address Whitelist, and Non-complying users.
- Public and CAM New User Page will validate email addresses based on the selected employer account Whitelist email domain and email addresses.
- Whitelist will be empty for all companies until email addresses or domains are added by the company CAM.

- Only the company CAM will be able to add, modify or delete the Whitelist
- If the company Whitelist is empty public New User Registration Page and company New User Page accepts all email addresses.
- Once the Company CAM adds first email domain or email addresses to the Whitelist, New User Registration page and the CAM Add New User page will need to comply with the selected employer account Whitelist, otherwise it will throw an error.

The steps identified below show in detail how a company CAM can add Email Domain/Address to the Whitelist

1. Login to Account Manager as the company CAM
2. Select “My Company” tab
3. Select “Whitelist” subtab
4. Fill in the information for Email Prefix and Domain or just the Domain
5. Click on Add

- Two domains are added for PJM Interconnection account. Any existing users that does not comply with the two domains are in the Non-complying Users list.



The screenshot shows the PJM Account Manager interface. At the top, there are navigation tabs: "My Tools", "Admin", and "Test". The user is logged in as "PJM | PJM Interconnection (MBEGUM)". The main header reads "My Company - PJM". Below this, there are tabs for "Pending Tasks", "Add New User", "User Profile", "My Company", and "Search". The "Whitelist" tab is selected, showing a form to add new domains with fields for "Email Prefix" and "Domain", and buttons for "Add" and "Clear". Below the form is a table of whitelisted domains:

Email Prefix	Domain	Actions
	@bit-bucket.pjm.com	[Edit] [Delete]
	@PJM.com	[Edit] [Delete]

Below the whitelist is a section titled "Non-complying Users" (highlighted with a red box). It includes a table with columns for "First Name", "Last Name", "Username", "Email Address", and "Phone". The table shows two users:

First Name	Last Name	Username	Email Address	Phone
test	tester	dptest5	dipika.doshi@gmail.com	1234567890
Alex	Rubinshteyn	CFO_3_TEST	alex2phl@gmail.com	6106332102

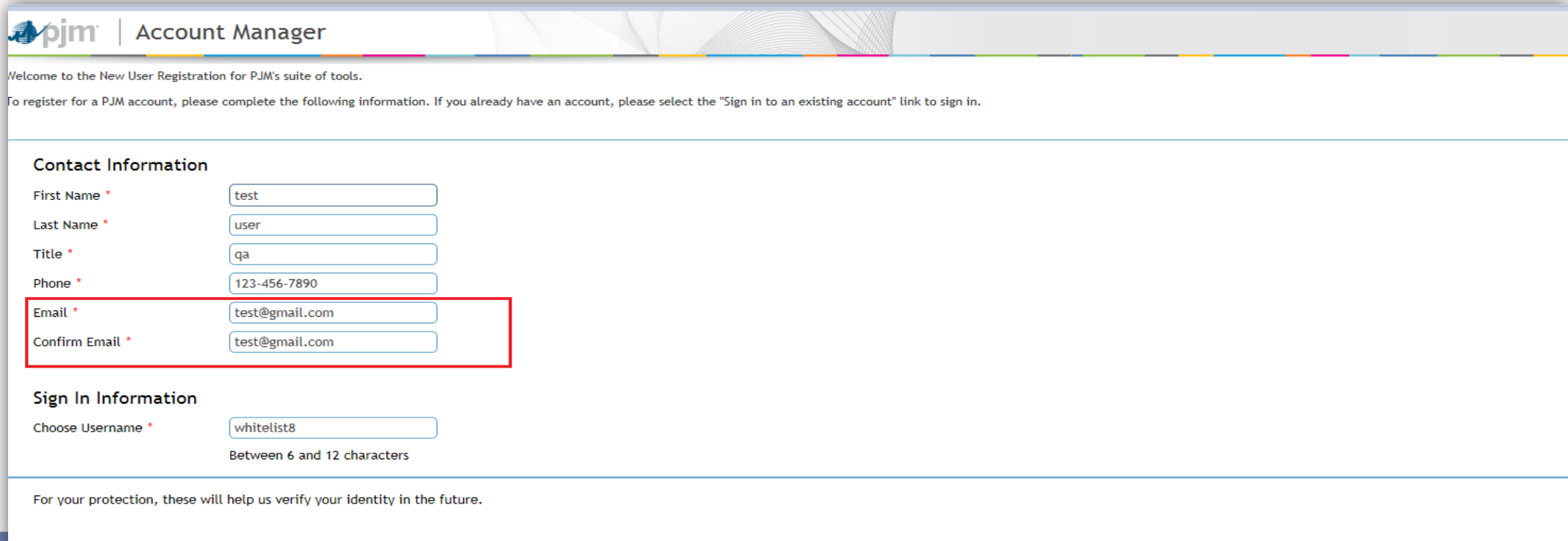
There is an "Add to Whitelist" button and a "Reset" button. The "Records Per Page" dropdown is set to 15, and the total number of records is 48 (1-15 of 48 records).

- Select the user and Click on Add to Whitelist button

The screenshot shows the PJM Account Manager interface. At the top, there are navigation tabs for 'My Tools', 'Admin', and 'Test'. The main header includes the PJM logo and 'Account Manager'. Below this, there's a section for 'My Company - PJM' with various navigation buttons like 'Pending Tasks', 'Add New User', 'User Profile', 'My Company', and 'Search'. A secondary navigation bar contains 'Access', 'Account Managers', 'History', 'Affiliates', 'Subaccounts', and 'Whitelist'. The 'Whitelist' section has input fields for 'Email Prefix' and 'Domain', with 'Add' and 'Clear' buttons. Below this is a table with columns for 'Email Prefix' and 'Domain', showing entries like '@bit-bucket.pjm.com' and '@PJM.com'. The 'Non-complying Users' section is at the bottom, featuring a table with columns for 'First Name', 'Last Name', 'Username', 'Email Address', and 'Phone'. A user named 'test' is selected, and the 'Add to Whitelist' button is highlighted with a red box.

First Name	Last Name	Username	Email Address	Phone
test	tester	dptest5	dipika.doshi@gmail.com	1234567890

- Once the CAM adds the Email Domain to the Whitelist, New User Registration page validates the email address with the selected company Whitelist. Notice here user is trying to create with Gmail address and the validation will take place once the user selects the company on the next slide.



Account Manager

Welcome to the New User Registration for PJM's suite of tools.

To register for a PJM account, please complete the following information. If you already have an account, please select the "Sign in to an existing account" link to sign in.

Contact Information

First Name *

Last Name *

Title *

Phone *

Email *

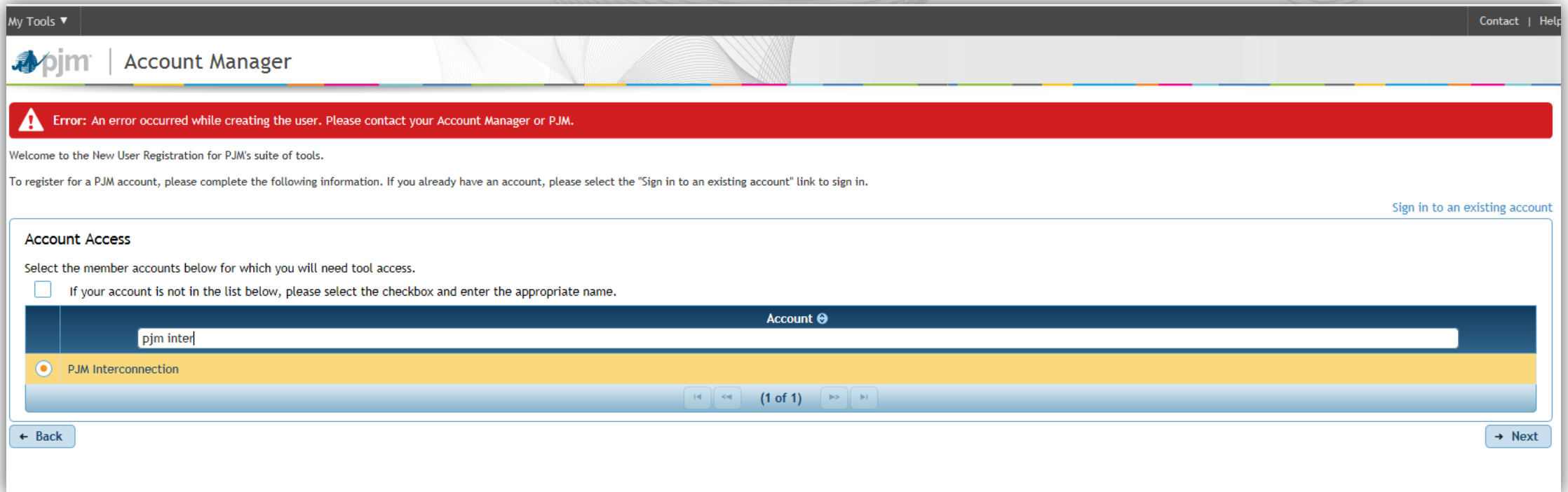
Confirm Email *

Sign In Information

Choose Username *

Between 6 and 12 characters

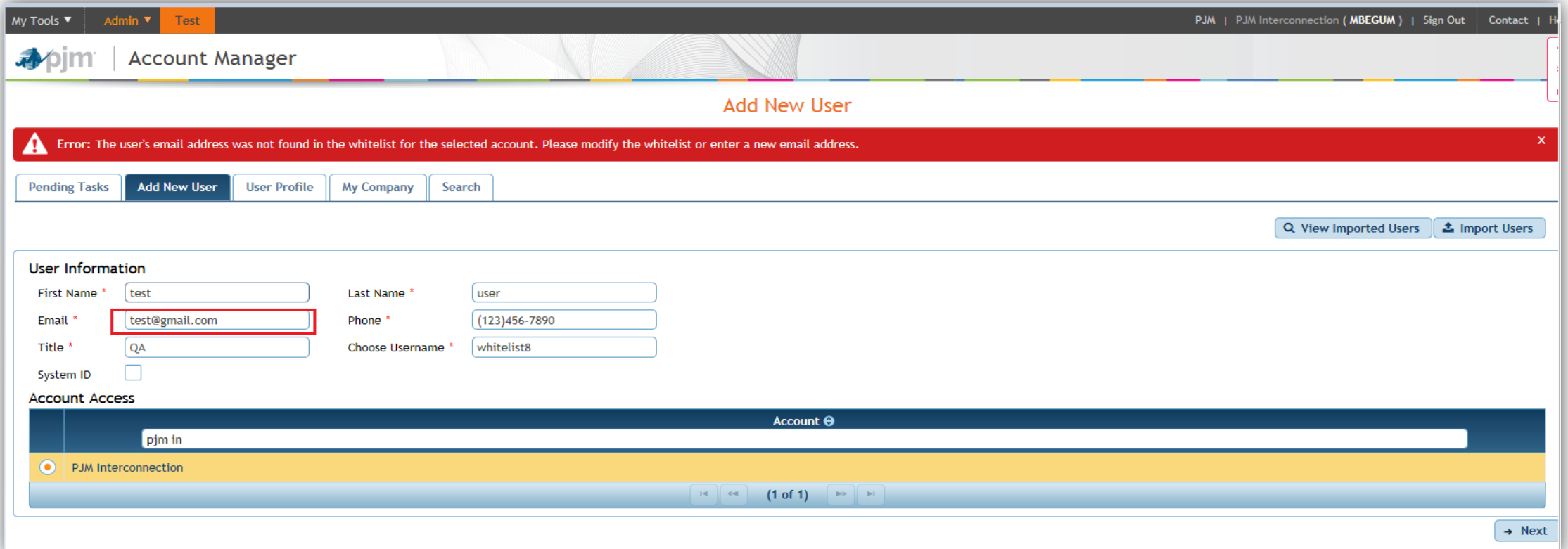
For your protection, these will help us verify your identity in the future.



Note: Selected Company PJM Interconnection did not have Gmail in the Whitelist Email Domain therefore user is getting an error. Once on this page user will need to click on the back button to change their email address on the previous screen or contact the company CAM about the error.

CAM's creating user from Add New User Page

- To continue with creating this new user with the Gmail domain, CAM will need to add the Domain to the Whitelist or change the email address to an existing Whitelist Domain.



My Tools ▾ Admin ▾ Test

PJM | PJM Interconnection (MBEGUM) | Sign Out | Contact | H

Account Manager

Add New User

Error: The user's email address was not found in the whitelist for the selected account. Please modify the whitelist or enter a new email address.

Pending Tasks **Add New User** User Profile My Company Search

[View Imported Users](#) [Import Users](#)

User Information

First Name * Last Name *

Email * Phone *

Title * Choose Username *

System ID

Account Access

Account

PJM Interconnection

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